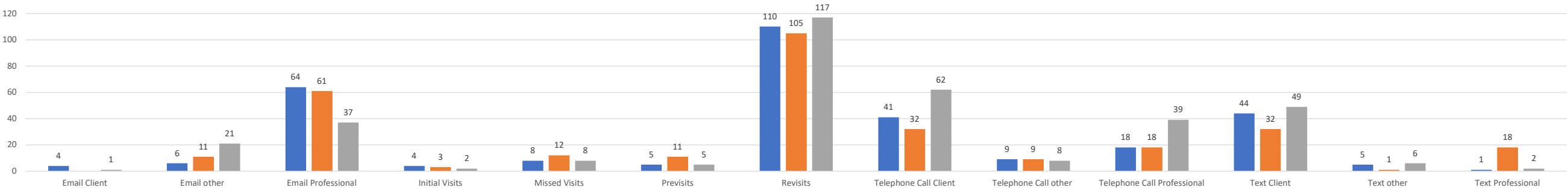
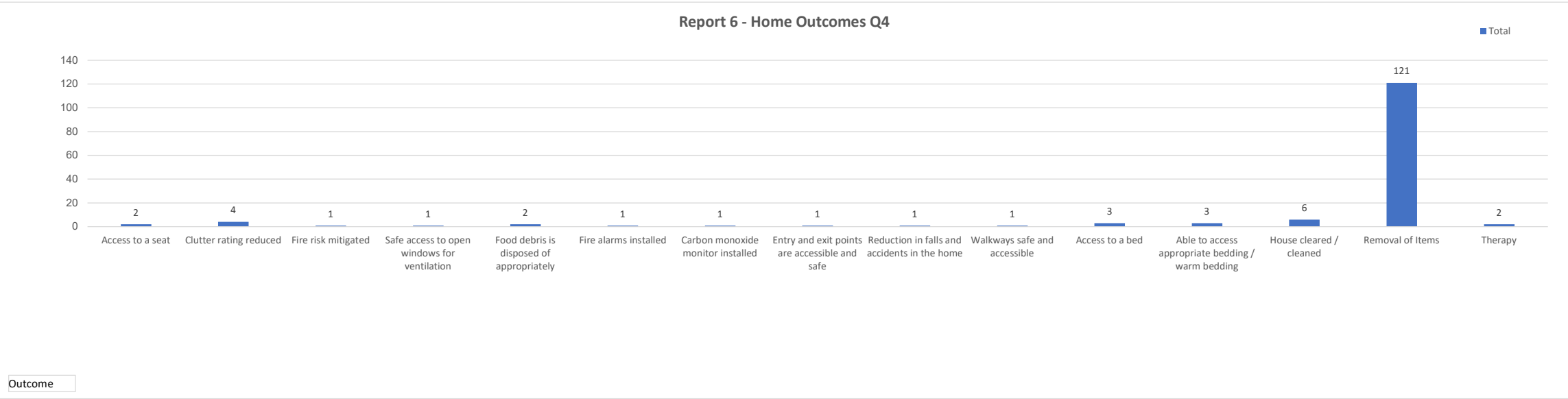


Safe Spaces Performance Dashboard Q4





- Outcome**
- Able to access a...
 - Access to a bed
 - Access to a seat
 - Carbon monoxi...
 - Clutter rating re...
 - Entry and exit p...
 - Fire alarms inst...
 - Fire risk mitigated
 - Food debris is d...
 - House cleared /...
 - Reduction in fal...
 - Removal of Items
 - Safe access to o...
 - Therapy
 - Walkways safe ...



Complexity Levels Descriptions

Level 5 – Most Complex cases
Features in the home environment present immediate and significant risk to householders / inhabitants or immediate neighbours
Features in the home environment present immediate or significant risk to workers
Service users mental health issues are too severe to address the hoarding
Service user does not have mental capacity to recognise the dangers that their home environment poses to their own health and safety, their co-inhabitants, neighbouring environment or workers
Service user lacks decisional capacity about their hoarding behaviour
Service user has exhibited hoarding behaviour long term.
Service user has a problematic drug or alcohol dependency affecting daily function
Service user refuses to engage with agencies or support
Service user does not recognise the hoarding as a problem
Service user is at risk of homelessness
Service user is highly isolated
Level 4
Other vulnerable residents live in the hoarded property
Service user has exhibited hoarding behaviour long term.
Service user has a history of repeating the problem after clearances
Service users mental health issues are complex and entrenched
Service user has consistently not engaged with agencies or support
Service user does recognise the hoarding as a problem but finds it difficult to change
Service user is highly isolated
Service user has a problematic drug or alcohol dependency affecting daily function
Level 3
Features in the household present a risk to householder / inhabitants or neighbours if not addressed

Service user is displaying signs of self neglect behaviours including neglecting to care for one’s own personal hygiene, health, or surroundings Unsanitary/ dirty living quarters Not doing basic household chores Non-functioning utilities Dangerous living conditions Home infestation e.g. lice, vermin Lack of food in the home or signs of poor diet
Service user has previously repeated the problem after clearances but has not had access to ongoing support
Service user has previously worked with a number and range of agencies with low or poor outcomes
Service user recognises the hoarding as a problem
Service user is at risk of losing tenancy if the situation is not addressed
Service user is distressed at their home situation
Service user is isolated
Level 2
Features in the home present low level risk if not addressed
Service user experiences mental health issues
Service user has functional mobility issues
Client has agreed to initial clearance
Service user has good insight into the hoarding problem and has accepted support
Service user has sensory impairments
Level 1
Service user has mental capacity to make choices
Client does not display hoarding behaviours
Service user willing to or already engages with services