# MINUTES OF THE MEETING OF THE SERVICE DELIVERY COMMITTEE HELD AT CIVIC SUITE 2, BROCKS HILL COUNCIL OFFICES, WASHBROOK LANE, OADBY, LEICESTER, LE2 5JJ ON TUESDAY, 11 MARCH 2025 COMMENCING AT 7.00 PM

#### **PRESENT**

G A Boulter Chair F S Broadley Vice-Chair

# COUNCILLORS Meeting ID: 2748

R H Adams

N Alam

S S Athwal

L A Bentley

H E Darling

C S Gore

S Z Haq

J Kaufman

C J R Martin

# **OFFICERS IN ATTENDANCE**

S J Ball Legal & Democratic Services Manager / Deputy Monitoring Officer

S Driscoll HR Manager C Eyre Housing Manager

T Hatton Head of Customer Service & Transformation

T Neal Strategic Director

K Robson Democratic & Electoral Services Officer

J Waterton Operational Housing Manager

# 24. APOLOGIES FOR ABSENCE

An apology for absence was received from Councillors F S Ghattoraya, G G Hunt and K J Lloydall.

# 25. APPOINTMENT OF SUBSTITUTES

None.

# 26. <u>DECLARATIONS OF INTEREST</u>

None.

# 27. MINUTES OF THE PREVIOUS MEETING

By affirmation of the meeting, it was

#### **UNANIMOUSLY RESOLVED THAT:**

The minutes of the previous meeting held on 26 November 2024 be taken as read, confirmed and approved.

**Service Delivery Committee** Tuesday, 11 March 2025, 7.00 pm Printed and published by Democratic Services, Oadby and Wigston Borough Council, Brocks Hill Council Offices, Washbrook Lane, Oadby, Leicester, LE2 5JJ

# 28. ACTION LIST ARISING FROM THE PREVIOUS MEETING

By affirmation of the meeting, it was

#### **UNANIMOUSLY RESOLVED THAT:**

The action list from the previous meeting held on 26 November 2024 be noted.

# 29. <u>PETITIONS AND DEPUTATIONS</u>

None.

# 30. CORPORATE PERFORMANCE UPDATE (Q3 2024/25)

The Committee gave consideration to the report and appendices (as set out in pages 8 - 72 of the agenda reports pack), which provided an update on progress during Quarter 3 of the 2024/25 Financial Year towards achieving the priorities of the Oadby and Wigston Borough Council's Strategic Objectives as agreed in the Corporate Strategy 2024 - 2027.

By general affirmation of the meeting, it was

#### **UNANIMOUSLY RESOLVED THAT:**

The performance of the Council against its Corporate Objectives in delivering services be noted.

# 31. PEOPLE STRATEGY UPDATE

The Committee gave consideration to the report and appendices (as set out in pages 73 - 98 of the agenda reports pack), which provided an update on progress with the actions from the People Strategy

By general affirmation of the meeting, it was

### **UNANIMOUSLY RESOLVED THAT:**

The progress of the People Strategy actions and the new revised action plan for 2025/26 be noted.

# 32. HOMELESSNESS UPDATE

The Committee gave consideration to the report and appendix (as set out in pages 99 - 107 of the agenda reports pack), which provided an overview of the Homelessness position and the actions being taken to reduce the impact on the Council as of the end of Quarter 3, April – December 2024.

By general affirmation of the meeting, it was

#### **UNANIMOUSLY RESOLVED THAT:**

That the content of the report be noted.

#### THE MEETING CLOSED AT 8.30 pm