



# Budget Consultation 2024

Responses

## 359 responses received

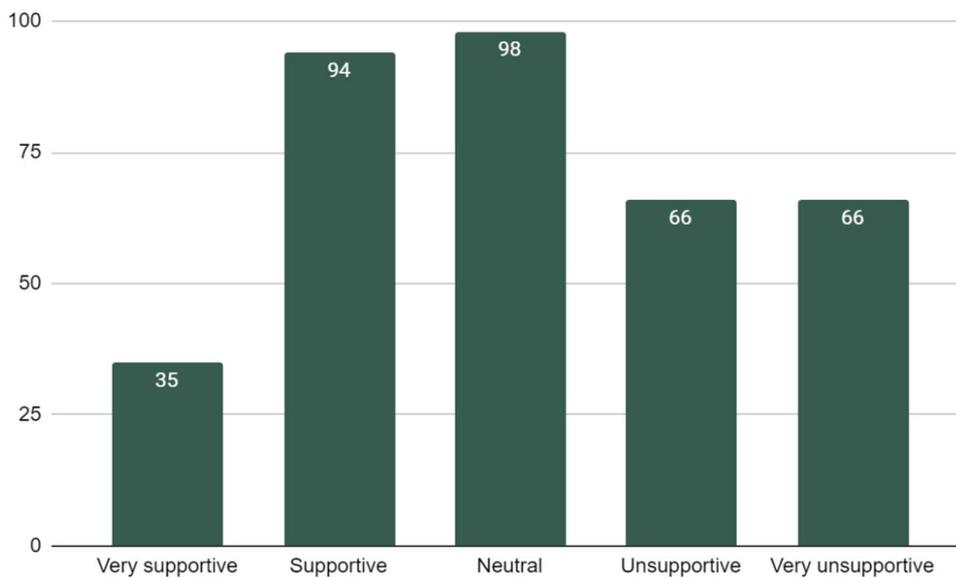
Residents: 354

Residents who are also Council tenants: 20

Organisations/Other: 5

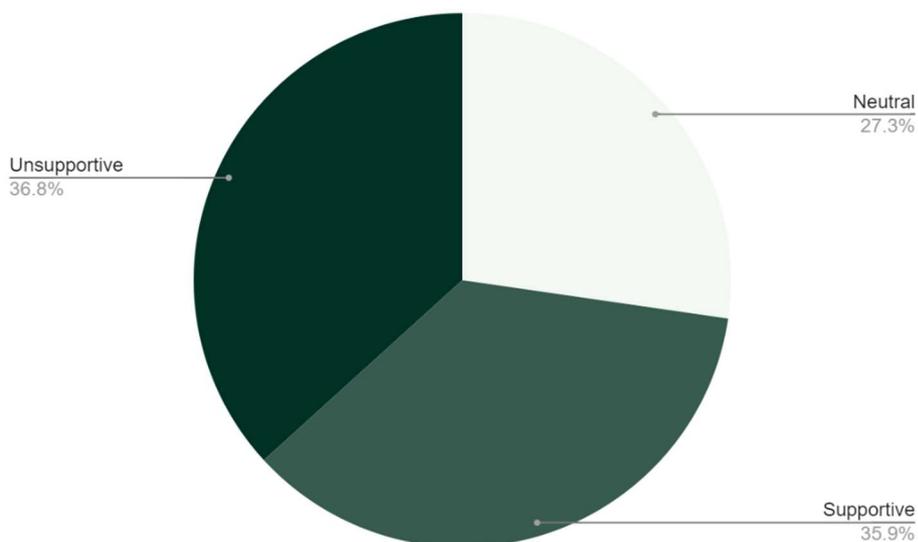
## How supportive are you of this Council Tax rise? (proposed 2.99% for Band D as an example)

All responses



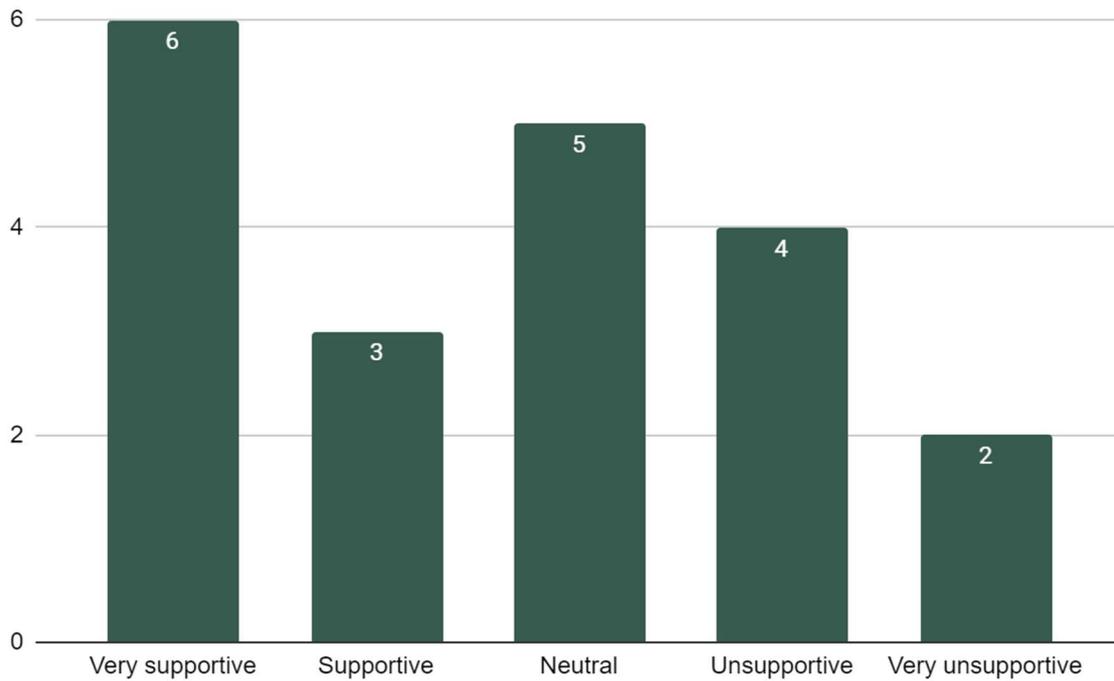
### Support for a rise in Council Tax as a percentage

'Very supportive' and 'supportive' responses and 'very unsupportive' and 'unsupportive' responses have been combined to show overall sentiment:



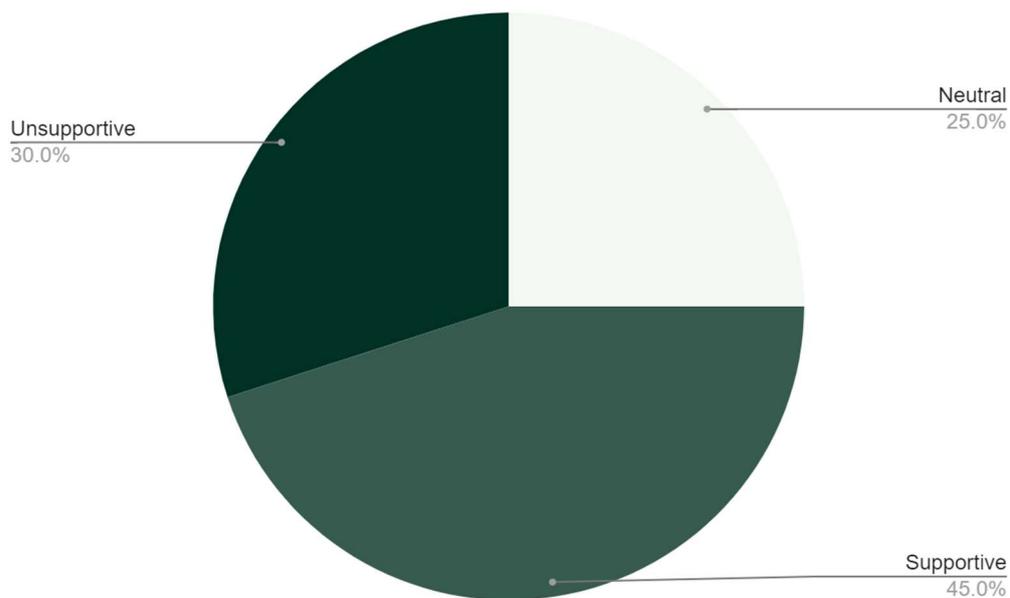
## Responses from tenants

How supportive are you of a 7.7% rent increase for tenants?

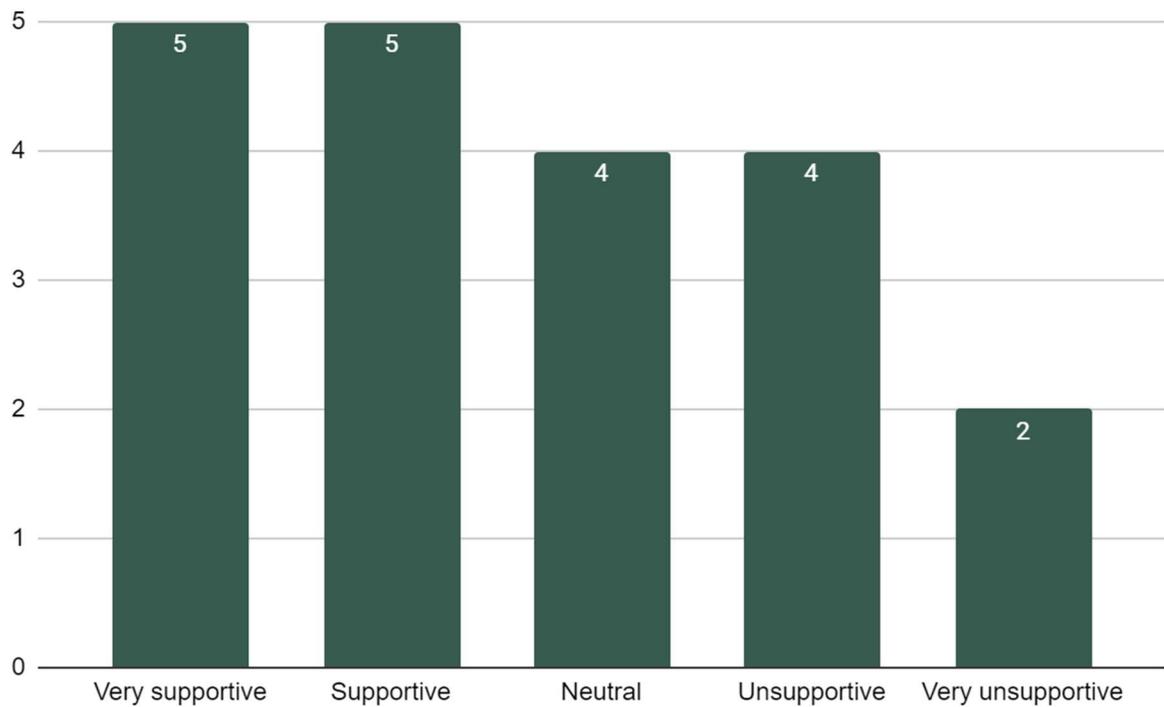


### Support for rise in rent as a percentage

'Very supportive' and 'supportive' responses and 'very unsupportive' and 'unsupportive' responses have been combined to show overall sentiment:

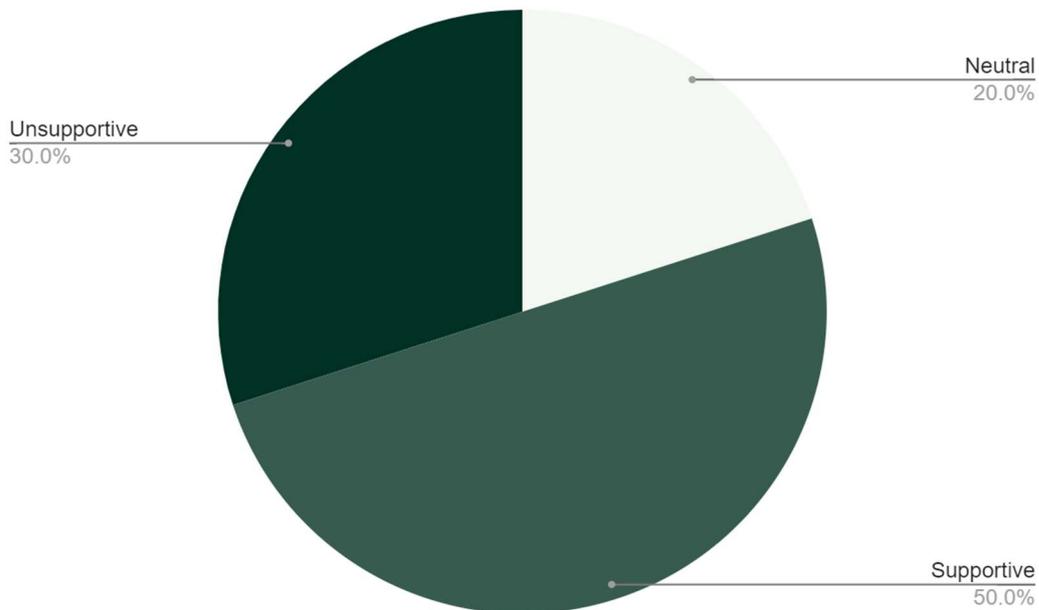


**How supportive are you of a 7.7% service charge changes for tenants?**



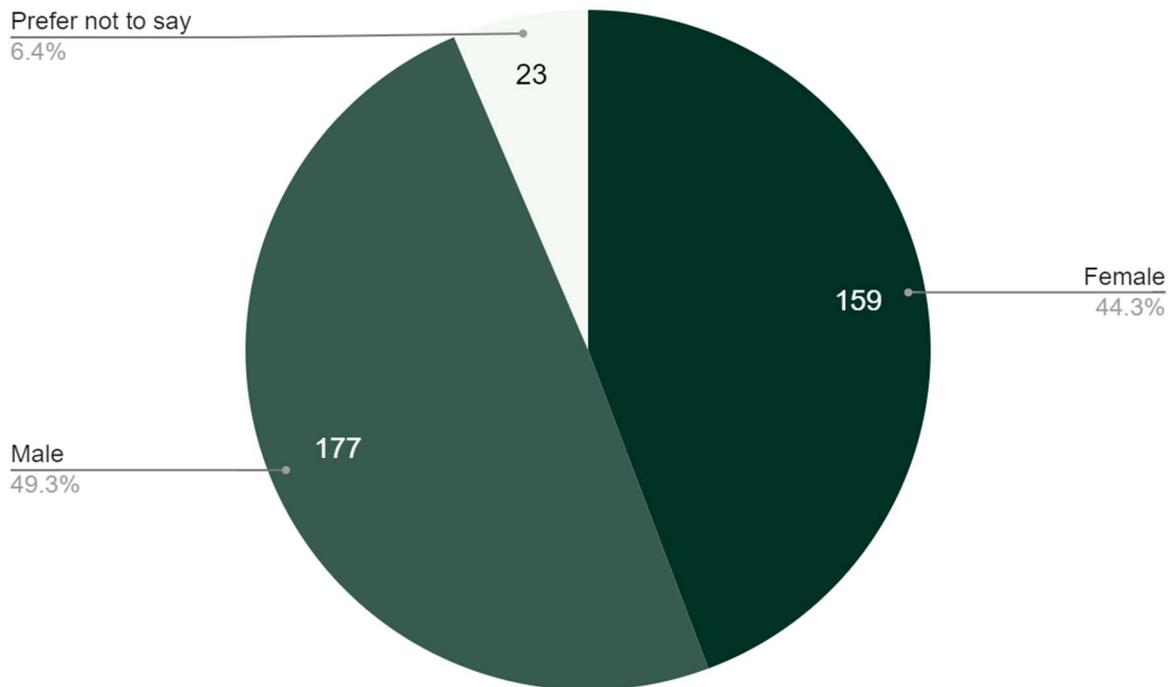
**Support for changes to service charges as a percentage**

'Very supportive' and 'supportive' responses and 'very unsupportive' and 'unsupportive' responses have been combined to show overall sentiment:

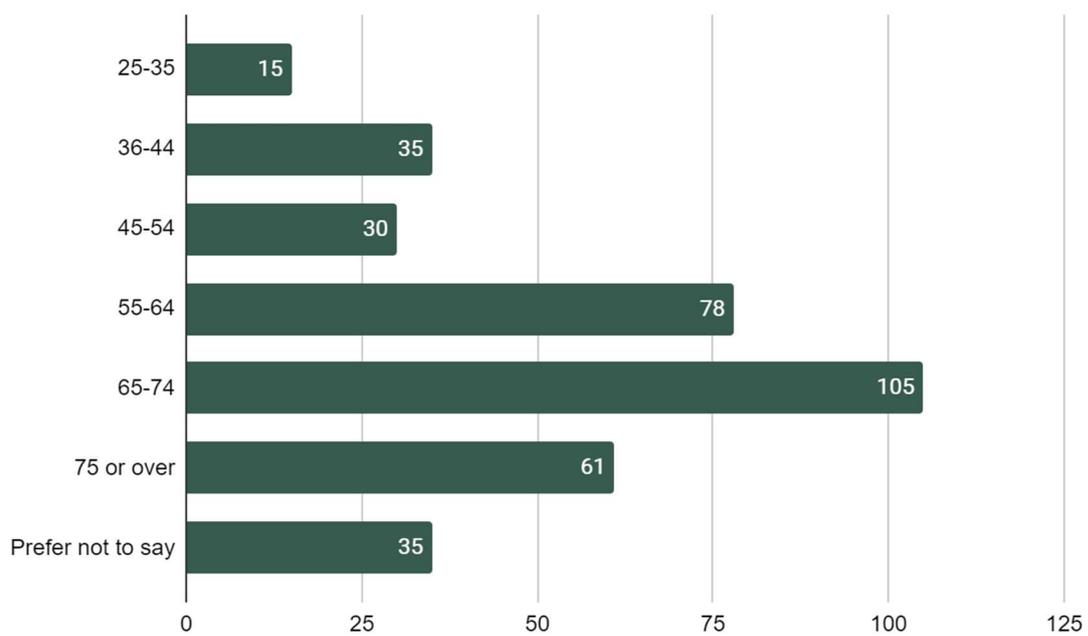


## Equalities monitoring overview

### What is your gender?

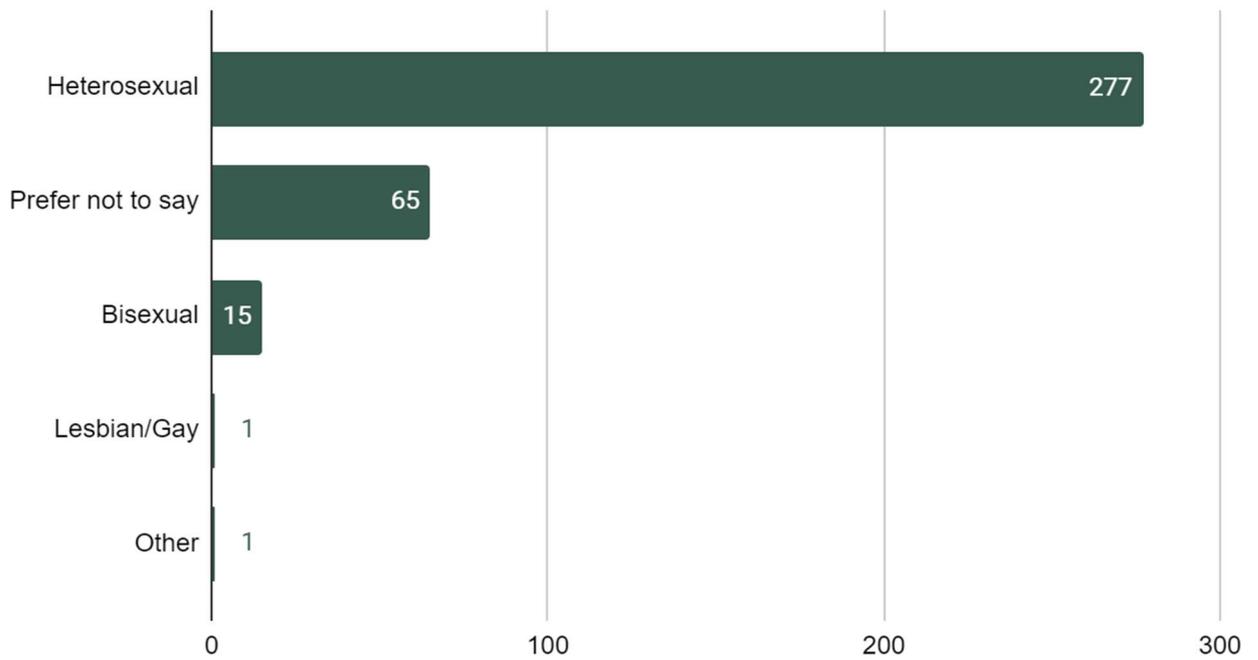


### Which of the following age groups do you belong to?

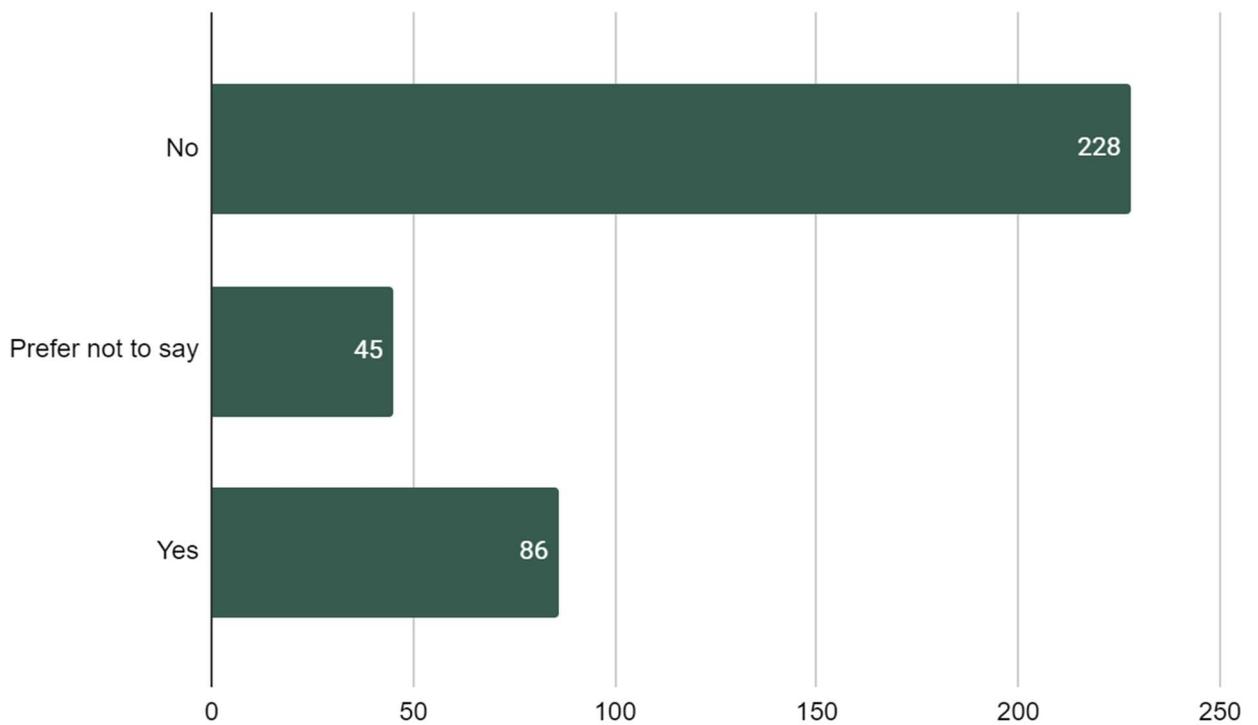


(No responses from Under 16, 16–18 or 19-24 groups)

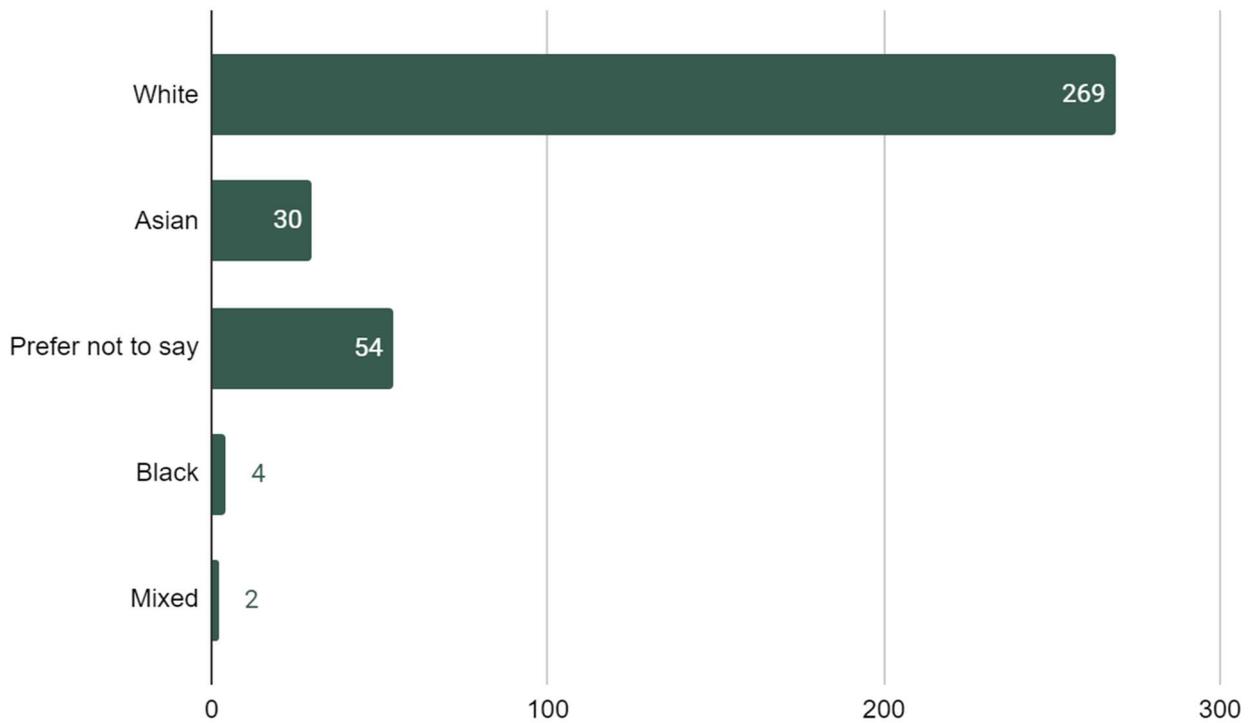
**What is your sexual orientation?**



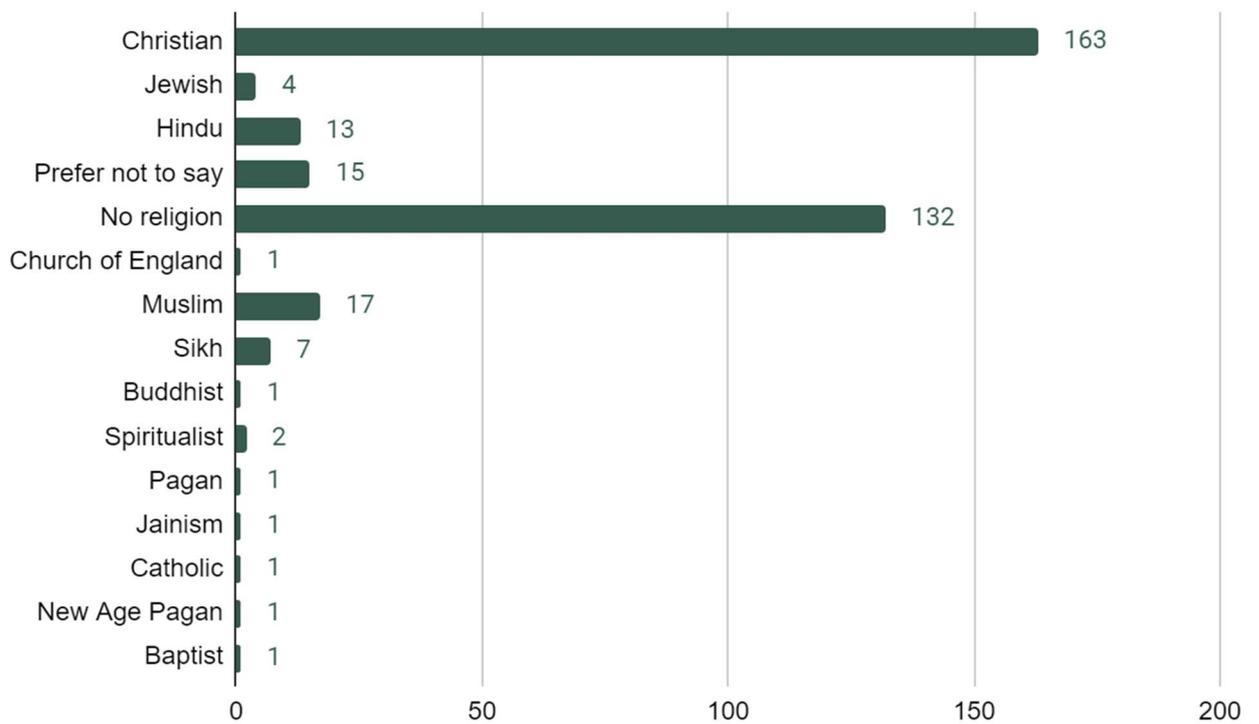
**Do you consider yourself to have a health problem or disability which has lasted, or is expected to last, at least 12 months?**



### What is your ethnicity?



### My religious belief is...



## Consultation response themes

As we received such a large volume of comments we have endeavoured to identify the most common themes in response to each question and compiled them below.

If you would like to view the full set of responses, this is also available.

### **What comments would you like to make about our revenue expenditure?**

- More transparency on council spending
- Importance of spending to protect more vulnerable residents
- Reduce spending within the council – e.g. on staff and on councillors and comments about the cost of the Brocks Hill office move
- Keep weekly bin collections
- Spend more on public services such as street cleaning
- Acknowledgements the council is in a difficult position financially.

### **Do you have any comments you'd like to make about the Council Tax rise?**

- Level of acceptance about how costs are increasing and Council Tax also needs to keep up
- Broad level of support for an increase as long as it leads to the protection/improvements of public services – many commenters would rather pay the increase than see cuts
- Too expensive/unaffordable
- Not enough services provided to justify increases – not good enough value for money
- Comments about how properties need to be re-banded and collection rates
- Comments about how much goes to the PCC and county instead of the borough.

### **Do you have any comments you wish to make about the changes to our fees and charges?**

- Opposition to fortnightly bins – main concerns regarding size of bins leading to environmental health issues and fly-tipping
- Disagreement with bin swap charges
- Support/acceptance of move to fortnightly waste collections as a concept, but many with caveat about size of bins – especially for families and larger households
- Garden waste charges shouldn't increase
- Opposition to cutting Helping Hands funding
- Opposition to increase in car parking and its impact on town centres.

### **What comments would you like to make about the proposed rent increases?**

- Overall a good level of support, recognising costs and how rent is below market level.

### **What comments would you like to make about the proposed changes to service charges for tenants?**

- Supportive comments focused on services being a choice
- Unsupportive comments often referenced it being unfair on the vulnerable and quality of service not being good enough.

# Budget Consultation Responses

January 2024

Oadby & Wigston | Our borough -  
the place to be

# What comments would you like to make about our revenue expenditure?

- Abolish the post of Police and Crime Commissioner. Pointless job and merely an expensive layer of bureaucracy.
- Agree- protect public services
- As costs have risen my costs have also risen - being on a pension - vanity projects should be kept to a minimum.
- As I live alone, I would be quite happy if refuse collections were fortnightly instead of weekly, especially if this meant that library and leisure facilities can continue to be maintained at the current level. However, for some (but not all) households, this would mean they require extra bins.
- Be careful what you increase, I feel we get less spent on roads bin collections garden waste and services in general, you can't keep putting prices up, and give us less
- Better roads as they are getting damaged and falling apart
- Buses every 10 minutes on the Little Hill. Single figures passengers most times of the day! Reconsider?? £100 increase on D rated properties. Why not a proportionate increase across bands? I could go on. Unhappy resident.
- By increasing parking charges, people will not come to oadby and Wigston to shop. Wigston already has a poor quality of shops, and speaking to people who live here, are increasingly dismayed with lack of choice. I think that a change of councillors, would be beneficial to us, as this council has lost touch with the needs of Wigston especially.
- Can you confirm that the weekly refuse collection will be retained for 2024? Thank you
- Car park permits
- Car parking charges must stop it does not encourage people to come to the area
- Car parking enforcement payment meter the cost of installing these was not necessary it has just made shoppers go somewhere they don't have to pay which is driving the quality of the shops in Wigston down you should be making shopping in Wigston more inviting
- Charge extra council tax on long term empty properties like some other councils do
- Clearing out drains and street cleaning easier parking for residents that live on the roads and disabled parking would help a lot
- Clearly you will need to make some decisions to reduce non statutory services and increase charges.
- Close council offices/building and work from home.
- Collecting rents and council tax from residents that do not pay and publish the figures for how much is outstanding.
- Consider capital expenditure to reduce revenue expenditure eg reduce energy costs / usage. Apply for any available from Govt, and agencies. Difficult to comment without knowing where the expenses are in the budget. Reduce travelling allowances, including those of councilors, by using online platforms for meetings. Not allow travelling expenses for say the first 20miles each trip. Issue Council Tax bills, invoices and others by email. Use cameras to identify number plates and facial recognition to reduce repeat offences and crimes, to eventually reduce cases and costs. Compare per served-population expenses per category of expenditure with other boroughs / districts in midlands to identify excessive costs. Agree to merge with other nearby districts to take advantage of economies of scale.
- Could funds be allocated to the pavements that are in a dangerous situation

- Council is financially insolvent Those in charge need to be held accountable if not dismissed from holding such position as they have bankrupted the council"
- Council tax should remain as it is with no increase, as we are retired with fixed income.
- Cut the extravagant social care and increase council tax by the maximum.
- Difficult though it will be, it seems there is little choice but to reduce expenditure on employment including the total salary bill.
- Do not increase the price of parking in Wigston as this will affect shops and businesses who are already struggling. If anything, increase Council Tax and business rates.
- Don't charge for parking, wigston town centre is dead. Also replace the goal posts in south wigston park, they are a disgrace. No doubt teams have to pay to use the pitch. Also sort out the halem open space, its not that you haven't got all the revenue from council tax from all the new builds over the years. Quite happy with fortnightly bin collection.
- Fewer Councillors (less expenses claims) reduce the number of meetings by having less of them and more by video link, cut out paper waste by sending all documents by email, reduce staffing costs to see which posts are not absolutely essential, scrap Parklands Leisure (there are plenty of commercial facilities available), consider merger with other small authorities.
- Free parking, and monitoring of businesses, we have more than 4 hairdressers and nail bars?? Why?
- General fund: assess effectiveness & efficiency of all office & operational staff & the facilities employed, throughout the Borough. Invite all to suggest/promote improvements; some services, eg clearance of debris from trees onto verges & roads has deteriorated, resulting in a messy/unattractive environment; the sweeping truck is clearly ineffective & the situation has been impacted by the loss of the Green Bin service for three months/per year, any cost saving is thus questionable. Check the possible use of AI to simplify/improve hardware & software application & efficiency.
- Getting our children into a local Primary School has been a really big problem for us. We live within a 30 mins walk from 5 schools but there's no spaces available for local children. Instead we are sending our children to a school over 3 miles away by taxi, which is paid for by the council. If we could walk to a local school, it would save on the cost of taxis there and back every day, and we would be healthier for it. There is a lot of traffic in Oadby because people are driving their kids to schools near us, and we're causing traffic sending our kids to Great Glen. It would be great if this issue could be looked into.
- Given the present pressure on ALL Local Authorities income streams and budgets, please provide, by percentage ,the amount needed to support your present and future(2024 onwards) programs that are NOT directly funded by Central Government ,in particular Social services directed towards supporting your pensioners who also pay local taxes.
- Good
- Grass cutting more frequently
- Hard to comment without more detail
- "Has the budget for the new council offices been over spent .and where will the money go when the old offices in wigston are finally sold. There seems to be room for much better housekeeping !!!!"
- How can anyone comment on figures you seem reluctant/unwilling to disclose?
- How much have you spent on staff matters?. If you want to increase revenue then you should look at things like single occupancy discounts
- I agree with your focus. If you find that you have any surplus funds please direct them towards improving the social environment of the borough.
- I am assuming your MPs are lobbying the Government to fund local authorities appropriately. I think it's terrible that local services are being cut due to inadequate central funding
- I am in favour of carefully planned increases in council tax/rates to ensure public services are provided.

- I appreciate that the budget gap is a considerable one.
- I believe that the most important areas concerning residents are bin collections and anything that directly affects them. I understand that the council must make cuts but please do it in a way that causes the least distress. If there is a need to move to 2 weekly bin collections then ensure residents have bins large enough for 2 weeks' worth of rubbish and recycling. Hopefully the government will look in the not too distant future at food collection which will drastically remove the amount of general rubbish that people have. Please look at staffing levels within the council and work smartly to reduce the number of unnecessary posts. If the council doesn't act wisely now then subsequent government take-over will cut every service and be devastating for the local community.
- I can't comment truthfully about your revenue expenditure because I honestly would need a lot more information on the subject. Being "open" about the subject is important, My main concern would be that the services that we all contribute to through the council tax are kept running, and if you do have to prioritise in any way, meetings would be crucial, there is a need to know exactly what and why.
- I cannot foresee the benefit of increasing taxes.
- I note the reduction in collection of bins to fortnightly to be frank we were amazed that you still collected weekly when we moved to the borough 5 years ago as we had been used to fortnightly collections for some 10 years before moving here... it will not create us a problem.
- I take it that the speeding restrictions promised for the A6 through Great Glen have been shelved. Surely some flashing 30mph signs can be found and suitably placed before there is a serious accident.
- I think it is and was a complete waste of money to spend on installing pay for parking meters as this has stopped many people visiting high streets, or attending events or even church. This has been detrimental to businesses. Also it is a complete waste of money installing bike lanes thus making car lanes more narrow. People have cars and it seems you are determined to stop as many car journeys as possible. This is not what people want.
- I think it is important to protect the most vulnerable and their services
- I think that budget spending should be directed towards the most vulnerable in the Borough.
- I understand it appears to be reassuring to the customers/residents of OWBC that the council has a customer excellence charter mark. However, would the money spent on staffing this department be better spent on providing services for the vulnerable within the Borough?
- I understand that the council is in a financial deficit as a direct result of employment tribunal expenditure and over spending. This is a management issue and residents of Oadby and Wigston should not pay for this mismanagement.
- I understand the pressure which the Council is under. If you want to keep on supporting the most vulnerable in the Borough, funding for such organisations as the Helping Hands Community Trust should continue since this service should be seen not so much as a cost as an investment which enables Helping Hands to bring in approx. £500,000 or more every year to the residents of the Borough. Without this income residents will not be able to pay their Council Tax which will impact upon the Council's finances. In addition, the help which the Trust provides builds up the self reliance of residents and prevents them from falling into a longer term need for new housing, debt, and anxiety which needs acute medical help.
- I would like a more open viewing on what is spent where I agree the most vulnerable should be looked after but needless and wasteful expenditure need to end .
- I would like to know how much funding is being given for 2 areas: 1. Cleaning of the streets 2. Funding for activities in youth centres.
- I would like to know what you propose to spend 7.5 million on.
- I would like to see a reduction in green waste, I live by myself it would help to have it reduced
- I would like to see the government restore proper levels of funding to ensure the council can provide appropriate services
- I'd like every quote received by the council to be challenged as contractors tend to bump up the price when quoting for councils.

- I wonder if you had an end to end view of costs of services and where they most impact the council? The proposed plans are clearly about savings to balance the reduced budget your receiving. This will impact the quality of the services you provide and as always passed onto the residents. The government will continue to stretch until you break. Hire your own in-house strategic services designers who can help you map out the Birds Eye view with costs/risks/usage of your services, systems and operations. utilities, staffing and supplies will go up with inflation. But what about the joined up savings and efficiencies to run the council? I'd like to see my council work in the open. You'll be surprised how many residents who have skills to support and provide ideas. Take a co-design approach? Involve your residents in community workshops? Here's what might help/what I'd like to see my local council leading in
  - 1 be transparent about your end to end service view. Does the org structure compliment the service landscape you must provide to your residents?
  - 2 which services who your most vulnerable need access to? How do they run? Are they effective and efficient? Can you automate?
  - 3 Which services exist to support residents and highlight where the risks/costs sit. Way to cost this up is to review number of calls coming in through tagging and highlighting the services. Understand the root cause of it.
  - 2 anything which can be automated, particularly the services which take the most time to free up staff time/effort must be the outcome. (Review your kpi's which define success. Are rewards based on output or service outcomes?) Services such as garden waste are important. We need to encourage more people to recycle and more. Not add barriers which may see a reduced rate of uptake into initiatives we need to see growth in. Our sewage system is a mess. Only recently we see more burst pipes. Which bin collection moving to every other week, imagine the increase in mice, rat's, foxes and other pests? There will be unintended consequences from the proposed ideas. You might find you'll dig into your emergency pot should you compromise on quality of services you must provide. Personally think you need to share the end to end view of costs of running the council, which each idea proposed show the desired outcome for residents, council, country.
- I'd like to question the purpose of the existence of the council. Why not move all services to Leicestershire County Council and gain some economies of scale. I see little value that is currently added by having this additional layer.
- If you had not introduced parking charges, footfall in the towns would not be low. Shops would not have closed and your receipts from rates would be much higher.
- Important to maintain services
- Improvement to Roads, Flooding, Security of Homes, regular tidy of street and road litter. POLICING
- Is it really necessary to have a refuse collection every week? I am having to pay for garden waste collections which is disappointing. Are car parking charges in Oadby and Wigston bringing in sufficient revenue compared to the losses to businesses due to shoppers going to free out of town shopping centres like Fosse Park?
- It is difficult to comment without details of the spending currently in operation. People can decide on their preferred elements if they can see how the money is spent. For example, I would do without Xmas lights etc to save time and money, but this would not suit everyone. Make full use of buildings in your portfolio. How long has the old swimming pool in Oadby been boarded up?
- it is reckless spending in the name of protecting vulnerable and public services you are asking me to pay for. Show me how money was spent for those purposes and what benefit accrued to those individuals and society.

- It is vital that the most vulnerable in our communities are protected where possible. This means that we must do what we can to protect local businesses and our high streets. We are a diverse Borough with an alarming difference in things such as life expectancy across the Borough. Those most at risk are already suffering through the decisions being made by Government, the rise in food costs and the poor provision of services. So reductions in support for the likes of Helping Hands appears to be targeting those who need the help the most. Increasingly charities and voluntary groups are having to 'plug the gaps' where the authorities have cut back on their services to reduce spending. This is only making things worse. These groups need supporting and councils need to recognise the work being done in their communities by those in the community. To take away funding is folly and will only make matters worse.
- It's all very well saying there are no new expenditure proposals but you have to invest in order to get a return or you will never cover the income gap.
- It's very difficult to comment on the revenue expenditure without some breakdown where the money goes. I understand there may be an increase in costs through inflation etc but you don't say as a percentage what that increase is. Whilst there is a gap in funding I would like to know what is the breakdown of number and category of houses in Oadby & Wigston - how many of these are contributing through council & how many are in arrears. I am fed up paying my way & other people not. Maybe spend some money making people pay & chasing up arrears would be money well spent.
- Keep the refuse collection at its present rate
- More investment into the town centre and better Christmas decorations.
- More lighting at night
- More needs to be done to secure funding for the council without costs being passed on to residents e.g. central government/levelling up fund
- More needs to be spent on sorting out potholes.
- "Much of your revenue goes to County in Oadby the bus service is appalling, but Wigston services are frequent, with more choice and regular. In fairness to Oadby residents who use public transport, please address this imbalance then many of us will willingly use buses rather than clogging up local roads during peak hours. Please stop funding taxis for children to attend school when they could go to a school in their own area. There are plenty of places for all children in Oadby to attend Oadby schools. Its County's decision that allows preference to be given to out of area children to attend Oadby schools, then the knock on effect is to spend taxpayers money to send Oadby children to other areas via taxi, resulting in damage to both the environment and council budgets. If you have this much money to throw away please spend on children with SEND needs instead and do some real community service. Thank you"
- Need more details of spending plans and a comparison with last year's details to comment.
- Nothing really. I think you are between a rock and a hard place. I have put my faith in you for the last 24 years I have lived here and believe you have done the best for us. Thank you.
- O&WBC should keep weekly bin collections, both general rubbish and recycling
- Open a Garden Center at Brox Hill --- selling, saplings, bark, compost and bedding plants.
- Parking
- please bear in mind pensioners are forecast to receive only 8.5% increase to their income and are struggling already between heating and eating and your bill do not increase anything above this we do not have bottomless pockets.
- Please do not make it any harder for residents.

- Possibly have fortnightly bin collections, e.g. black one week and green another week. This may save some money. Do NOT cut back on social services, i.e. for people in need of home care for elderly. I do not need this but other older people do need this facility and it would greatly help local hospitals if people could be discharged home earlier rather than languishing in hospital. Increase council tax minimally as lots of people could not afford an increase. Oadby is no longer a wealthy village as it was in years gone by. Get on and sell the old council building and do something with the old swimming pool instead of letting it simply deteriorate but do NOT build on the Ellis Recreation ground which was given to the people of Oadby by Miss Ellis in perpetuity. Stop cutting the grass verges so often and let the vegetation grow. Do NOT build any more houses in the area, i.e. Fludes Lane area as we need the green space and the infrastructure just is not there, e.g. GP surgeries and schools. Cut back on costly council bureaucracy to save money.
- Promotion of Tourism??? What on earth are you doing? Oadby, Wigston and South Wigston are not Tourist Destinations and never will be, the destruction of heritage by the council in the past has ensured that this cannot be reality. Car Parking charges - is this making money? It certainly isn't helping promote business or Tourism....
- protect residents that have work done by approved bodies involved in gov levelling up. no checks don on standard of work. I have to find 1000pound for damage done by these people who shrugged their shoulders when I approached them to correct their faults. j harratt
- Protecting statutory services is obviously required, but some other activities such as provision of libraries and sports facilities also contribute to society and health albeit indirectly.
- Reduce expenditure rather than raising income from residents
- reduce the council staff, increase sports charges for clubs
- Refuse collection. I myself have no problem with fortnightly collections but my neighbours especially with families are not happy about it. We have foxes and other vermin in the area now. This will make it twice as bad for us.
- Refuse disposal streamline as they could work all day and they appear to finish half days so you can be more effective with the resource Challenge productivity of your teams and how they can cover each other with no holiday coverage etc
- Retain street lighting levels and time periods as they are and do not reduce them as planned
- Services especially for the older resident seem to have reduced over the last few years, lighting, free parking, garden refuse collection etc, whilst no doubt expenditure on salaries and unnecessary appointments continue apace. Difficult I know when the quality of counsellor continues to decline so rapidly
- Services should continue as usual; for sure the council tax at its current level should cover this. Government should make up the difference.
- Should have made more effort in disposing the old swimming baths at Ellis park to both increase revenue & reduce any expenditure on maintenance. Reduce black in collection to every other week
- Social housing of a good quality, should be mandatory , private landlords in oadby is creating unaffordable housing
- Spending on new projects needs to be put on hold and the current services maintained. Especially weekly bin collections
- Spending should be more transparent & reported in full to residents via postal accounts statements and commentary
- Spent too much moving
- Stop final salary pensions. Bring the pension in line with the rest of the workers
- Stop the benefit, don't pay people who stay in council houses or housing don't on gas and electric. Encourage everyone to work,

- Street cleaning in our green and clean borough has become almost non-existent, roads and footpaths are filthy, curbsides are overgrown, bins are overflowing. I think there is a need for the borough to merge with another or several authorities to secure a viable and sustainable future. There are many savings to be made higher up by having joint roles such as Leader of the Council, Chief Exec, Director roles, S151 and Monitoring officers. These savings can be used to help fund gaps and increase key services.“
- street cleaning needs improvement esp Victoria street
- Street lighting is a concern to me why is it on all night surely reduced hours when most are sleeping they could be turned off. I have street light directly in front of my bedroom window that is on all night!
- Taxes have gone up perpetually as well to support extra expenditures. A council doesn't have to be run for profit. It exists for the service of its residents.
- The council introduced parking charges for upkeep of the car parks. This was a lie as the car park behind Marks and Spencer's had pot holes and faded paint on the parking bays and it still does. Where has the money gone? To increase revenue: Why don't you set up a weekly farmers market in Oadby town and make parking free. This will bring in shoppers and incentivize link sales to local businesses. Why don't you put double yellow lines on one side of Manor Road so gym users stick to their side of the road and create a revenue stream by issuing parking tickets? There needs to be a statement as to why Oadby Pool was left dormant for so many years. When the council does declare bankruptcy you should all resign as that would be the morally correct course of action. You should charge developers to help fund the gap in revenue. They've built new houses. Take a cut of their sales. They've illegally built on a green belt with your help on Gartree Road, so take your cut. It would be interesting for the council to self-reflect and issue their own statement as to why they are in such a defect besides the usual drivel of
- The council must review its directly employed workforce and reduce its cost base
- The council should dispose of properties it holds as investments
- The council waste too much money and don't fill the promises they make, the sort fall should be funded from reserves
- The grass verges and many streets are covered in litter and dog bins are often overflowing. The litter and grass verges are especially bad on Newton Lane.
- The Oadby High Street is starting to look like a ghost town - a lot of shops are closing down - appreciate the addition of another coffee house but think the High Street needs to be re-vamped - during after school hours need to have more patrol officers as it seems anti-social behaviour is also on the rise
- The pavements on the Fairfield Estate desperately need attention.
- The public toilets in Wigston should be reinstated
- The services provided by the Council to the public need to be protected. Public services, especially for the most vulnerable in our society, must have funding priority i.e. services must not be cut for the disabled, elderly, and special needs children services. If the council tax we pay needs to increase to support these specific services, then reluctantly I would support paying more. One other issue is waste collection; if bin collections are 2 weekly larger bins are needed to prevent vermin access to waste, and also transmission of disease by flies and insects. A 5% tax increase is not too unacceptable to maintain services. Maybe a Government change will assist the council next year with more realistic funding, so for this current year, try and maintain as much service as possible. Avoid redundancies of council staff as these are never effective long term as a cost-cutting strategy.

- The Woodland Trust is the UK's leading woodland conservation charity. We own over 1,000 woods throughout the UK and our head office is in Grantham. Our aims are to protect existing woodland, create new woodland, and enable people to enjoy and appreciate woodland. Trees and forests are crucial to life on our planet. They stabilise the soil, generate oxygen, store carbon, play host to a spectacular variety of wildlife, and provide us with raw materials and shelter. They offer us respite, inspire our imagination, creativity and culture, and refresh our souls. A world without trees and forests would be barren, impoverished and intolerable. We are interested in working with Oadby and Wigston Borough Council in developing policies beneficial to trees and woodland in its emerging Budget for 2024-5. We would also like to work with this authority to enable it to better protect woodland, particularly irreplaceable habitats such as ancient woodland and ancient and veteran trees, and to plant trees as part of a well-planned network of green infrastructure. The Borough's canopy cover is just three per cent, which contrasts to around 13 per cent for the UK and an average of 38 per cent across the EU. Therefore, we believe that woodland creation should be a major priority for the Budget. Specifically, we propose the establishment of a dedicated and well-funded Trees and Woodland Reserve. The primary purpose of this reserve would be to allocate council resources exclusively for the preservation, enhancement and expansion of the cherished woods and trees within your community. Such named reserves have proven effective in maintaining a focussed approach and a clear sense of mission, ensuring that taxpayers' money is safeguarded for the long term. This strategic allocation helps shield the natural assets of woods and trees from the unpredictability of annual fluctuations in funded support, providing sustained and stable assistance. In conclusion, the Woodland Trust is eager to collaborate with Oadby and Wigston Borough Council in fostering policies that champion woods and trees in the upcoming Budget for 2024-5. Recognising the vital role that trees and forests play in our ecosystem, we propose the establishment of a dedicated and well-funded Trees and Woodland Reserve. This initiative aims to not only protect and enhance existing woodland but also address the low canopy cover in the Borough, making woodland creation a major priority. By working together to safeguard, expand, and cherish, these natural assets we can contribute to a more resilient and vibrant community, fostering a sustainable legacy for future generations.
- The xmas light opening ceremony seemed like a very successful event which may have raised the profile and revenue for local businesses within the Borough. It may be useful to have more of these events in the summer and during school holidays to encourage further spending by local businesses.
- There's a need to manage your funds more efficiently. Every year council tax goes up and services are reduced and still you are on the verge of bankruptcy. OWBC needs to be put into special measures.
- To spend on green initiatives and future planning. For example installing car charging points, encouraging residents to create less waste and move to fortnightly collections for waste and recycling and to encourage the local high schools and businesses to reduce their energy consumption by turning things down and their lights off at night, eg Beauchamp College, Gartree and Manor High School.
- Too many staff, refurbished premises cost too high
- Too much spent on high salaries and management, not enough spent on basics like social care and services
- Too much spent on services which could be shared with Leicestershire county council
- Total in justified and waste of tax payers money
- Voluntary sector services are an invaluable asset to Oadby and Wigston Borough Council residents - although they may be viewed as a 'nice to have' service , they are essential to the residents and if these services are cut, the workload would fall onto the council to manage which is not feasible or realistic.
- Wasted money on speed camera on west ave. £12000 would have been better spent on repairing road surfaces.
- We have to consider how to increase revenue by first allocating funds to improve businesses so they can also pay taxes. Many more businesses are closing down in our borough

- Use Civillian Enforcement Officers to police illegal and dangerous parking, especially outside schools, and issue FPT to those breaking the law by parking on footpaths, idling and dangerous parking throughout the borough and not just in the towns where they are no more than car park attendants, issuing FPTs for time infringements rather than dangerous parking, idling etc as above. The revenue gained would self fund these officers. They should also police use of eScooters at speed on footpaths, and public roads, adult and youths cycling at speed on the footpaths also dog fouling and the use of extendable dog leads, plus litter. There are endless ways of gaining revenue by making Oadby and Wigston safer and a more pleasant places to live, utilising Civillian Enforcement Officers for such infringements, instead of as car park attendants. As an aside, it would cost no more if alternative street lights were left on during the hours of darkness, and not blocks of lights on then blocks of complete darkness which make it unsafe to be out beyond midnight, or see who is about causing public nuisance and worse burglaries, criminal damage etc.
- We pay £50 in addition to our council tax to have garden waste collected, which should be sufficient to make monthly collections over the Winter as well as fortnightly collections during the rest of the year.
- We pay a lot in council tax and would like the bins to be picked up on a weekly basis. The community it kept clean and maintains the area as this would drop of waste pick up was reduced and also there would be more of a concern for rats and rodents. Please take residence views into consideration. Thanks
- Weekly waste collections are very valued.
- When will the old council offices be sold. If garden waste collection prices are increased there will be more fly tipping at a cost to the council
- Where is our money actually going? Pathetic excuses to not cut grass and green areas general maintenance including tree and hedges of play areas none existent. Street bins and cleaning. Building control non existent allowing uncontrolled construction by certain people and construction materials substandard. Want to talk to a person sorry use our cheap chat box system where we will ignore you. You want to complain ha ha join the queue we will still ignore you, paid to work from home the only things that seem to be done quickly are your expenses claims.
- Whilst spend is going up, you are not doing enough to renegotiate contracts, that is where the most savings can be made.
- Why are empty double decker buses being run so frequently?
- Why are you so terrible at balancing a budget. Why do we suffer because you blew our money on new offices
- Why not ask for plant donations instead of buying for the borough beds
- Why was there a need for a new council building in Wigston. I understand that the older building would have cost more to run but it did not need to be on this scale. What happened to working from home and giving incentives for that instead? I appreciate that the focus is on protecting public services and helping vulnerable folks in the borough. It's a smart move to stick to essential services without adding new expenses given the budget constraints. Maybe we can think about ways to do things more efficiently within our existing services or come up with new ideas to make the most of our resources. Getting input from the community could also bring in some helpful ideas. I never was given an opportunity to attend any budget meetings. I think the council fail on communications. But, when it comes to voting time, we are bombarded with newsletters and junk on email. Another colleague of mine said that council tax band D is going up. I think this is so unfair. It paints the picture. If you do well then pay more! Those living in band E should also go up and incrementally, bands A, B, and C too.
- Will you be cancelling any expenditure on free handouts such as "free trees" which were given out in abundance this year despite your warnings of financial hardship
- without seeing the accounts its very difficult to comment on where the council is spending wasteful money .can you point me in the right direction as at one time we received accounts in with our" Rates bill "
- Would it save costs to collect recycling every 2nd week?

- would like to provide more help to sick single mothers with teenagers for a long time with the services of paying for home, rent and utilities, as teenage children grow up, they need to eat more and buy everything more expensive.
- Would like to see streets cleaned more often as the borough is looking very dirty and untidy
- You could save money by bringing in retirement at 66 like most people
- You need to make redundancies.
- You say that you support the vulnerable but you actually don't. The elderly and disabled are unable to keep up with the rise of living costs and the increase of energy costs. These individuals and families don't put there heating on because they cant afford it What has the council done to support these people? nothing instead these vulnerable people have to do without.
- You should consider whether refuse collection should be fortnightly. Is the rvenue from your car parks worth the lack of trade in local shops or are the maintenance of your machines costing more than they are really taking?"
- You should only be spending on statutory services. All other spending should be curtailed
- Your approach seems sensible under the circumstances
- Your lottery may help if you find a couple of outlets that would sell them for cash. There are so many people who don't buy without the cash option

# Do you have any comments you'd like to make about the Council Tax rise?

- A council tax increase is inevitable so there is no point in not being supportive. A recent report suggests that most LA can avoid section 144 notices if they manage their finances better. There is a limit as to how much you can raise so the issue must boil down to how much you can shave off expenditure
- A council tax rise is unaffordable for many residents. The current cost is already unaffordable. Why is the cost of the police and crime commissioner increasing year on year? Paying over 72% to the county council looks unreasonable.
- Again how many households contributes & how many are in arrears. Please provide much more detail on amount collected and amount handed to county council for me to make useful comment, along with what the county council funds. Additionally a lot of houses have had significant extensions etc but are a lower Band than properties which were rated some years ago. Why aren't properties reviewed on a regular basis and re-rated - surely this would bring in additional revenue."
- And rise in tax yet a reduction in bin collections?
- Appreciate the cost living has gone up but don't see why everyday citizens have to pay the brunt of this. Council tax is already far too high, the services are not what they used to be and think is unfair to impose another increase.
- Are we getting our fair share of the 72% paid to the county council used within our borough? We seem to get overlooked. Perhaps they could publish what is spent in each council area each year so that we can compare.
- Are your figures correct for Band D households? Your website stated the current level of tax as £2,124.64 p.a. ([https://www.oadby-wigston.gov.uk/pages/council\\_band\\_and\\_charges](https://www.oadby-wigston.gov.uk/pages/council_band_and_charges) as of 19:58 on 04/01/2024). I assume the figures on the council website are the correct figures so the figures given in the survey are at best misleading and as such designed to encourage a 'supportive' vote.
- As long as i dont get less than before increase then its ok
- As long as other bands, especially the poorer ones, are not charged this increase.
- As long as the council continues to support the things they have to support
- As long as the Council tax rises are kept low and not wasted but used for the benefit of the residents - we are also funding a very not very visible police service.
- Back door taxation.
- Being someone who was wrongly banded back in the day, banded to C when neighbours were banded a B. I don't have much faith. I tried to challenge it, but it was a no go, because you would have owed me a lot of money. Why does it have to change anyway, we're not getting anything extra for the increase.
- Can't see where the money is being spent, dog bins falling to pieces and not replaced, often overflowing. Normal bins in the centre often overflowing. Leaves never picked up. No pride where once upon a time things were repaired and everywhere was clean
- Considering the large council tax services are poor.

- Costs are already high and families are really struggling to pay bills. If you keep pushing up more increases then you will find a lot of people homeless because they would default on their mortgage and other bills. What this would mean is that the council would have to cough out more money to deal with this as well. I will suggest that the council should look for alternative means to cover this gap without resulting to passing the cost over to the population who are already burdened by the humongous cost of living crisis.
- Could you get more sponsorship for things such as the upkeep of public spaces. Also try harder to fill empty shops with interesting businesses to encourage more visitors to spend in the borough.
- Council Tax goes up and services reduce and/or cost more ----- no value for money
- COUNCIL TAX INCREASE ++ GREAT just like the old days . Council tax raised to £254.04 per year . I'll vote for that! OOPS was it meant to say £254 .04 per month perhaps?????
- Council tax increases year on year but service depletes, value for money is not being provided
- Council tax is a joke, we pay over £200 per month, and what for? Services have been decreased, street cleaning? And crime in the area is at an all time high... Police are a joke
- Council tax rise is yet again far too much .are we subsidising people who don't pay ?
- Council Tax should be scrapped as it's non progressive. Tax should be raised centrally.
- Cut down on councillors. Save money. Spend less on nonsense
- Did not agree with car parking charges, a short sighted decision in my opinion
- Do you have to do it? I don't want to see any of the services supplied cut. How effective are you as a council? How lean are your systems and processes? Have you considered system engineering to look at your processes? How motivated are your staff? Have you benchmarked against other sectors? If your answer is positive to the above questions then you will have to make the increase I guess. If you are not doing the above, then you should do that before you look to make any increase.
- don't want to overpay for dirty neighbors who avoid paying city taxes and garbage collection for the stench near the house
- Ensure council tax is paid across the Borough both Council house tenants and private property owners. Introduce measures to ensure all Businesses/ Private respect the rules or issue fines and evictions. Too many create rubbish that becomes a health risk and eyesore.
- Every year the council tax rises, while we are left with hidden charges such as paying for garden waste to be collected and the threat of fortnightly collections, it is unfair to expect the residents to have increases every year.
- Everyone is expecting an increase but you need to be able to justify it and not cut services.
- Everyone is struggling financially, whilst I understand completely to need to generate more income, however by increasing the Council Tax you are forcing people like myself (who don't have an income and living on savings) to access foodbank because there our savings are decreasing at an alarming rate. Do you realise how demoralising and embarrassing it is to ask for food. You say you are supporting the vulnerable in our Borough, yet you are MAKING me vulnerable by increasing our outgoing to pay for services I would not need if you didn't increase the bill !!!!
- Families don't have enough money with all the increases
- gutter cleaning. which would help keep our drains from being blocked
- Happy for council tax to rise if it protects key services and weekly bin collections

- Households are already struggling to pay council tax and having an average increase of £250.00 per year will mean residents fall into further financial hardship.
- How much Council tax not received for previous years
- Hundreds of new houses have been built in both Oadby and Wigston boroughs over the past few years, creating big increases in your council tax revenues.  
Can't see the need to keep increasing council tax
- I am more in favour of the Council increasing income rather than reducing services.
- I am struggling keeping up with paying for utility, food cost rises to pay for higher council tax
- I appreciate that the Council Tax has to rise due to financial constraints. It does squeeze household budgets further though.
- I believe as a resident that the Council focus on the wrong things
- I believe Borough should try other ways of increasing its income rather than our council tax, for example if possible reducing the percentage of the Leics County
- I cannot understand why our Council Tax is higher than Market Harborough when the town centre is dire for shopping, also councillors are not seen until election time at voting booths, not one has knocked on my door in the 30 years I have lived here
- I don't think this increase is as high as some authorities and appreciate you will be trying to keep the increase to a minimum
- I don't see any change at present so how would a rise make any difference?
- I feel we already have one of the highest council taxes in the area and a further increase would put too much strain on already stretched household budgets
- I live on my own and am a pensioner. The big rises are a worry
- I support a sensible increase with support increasing for those in hardship
- I support the council tax rise as long as there will be a clear visible use for the raised funding and that people will see an improvement of the services e.g. cleaning of the streets that comes from the tax raise and a good value for the money charged.
- I think staff cuts and effective efficiency are required, the general public are not to blame for your losses. Maybe seek an outside company to do this for you and find those automation and efficiencies within the council or merge with the Leicestershire council. Again, why are Band D being punished for this. Where is your logic and why are you incrementally pushing up Band A-C and E. Is it because councillors and mayors live in Band E? This decision is reckless.
- I think that we should have less councillors that don't live in the area, who don't have an interest in our area.
- "I think this question has been worded unclearly. I would support a 2.99% increase in council tax but the question is only actually consulting on a 2.99% increase to 11% of the council tax, so I expect your survey results will not represent the accurate views of residents on this question, and may lead them to expect only a 2.99% total rise. An increase in the 'share' by 2.99% would mean that the proportion of council tax for the borough increases at the detriment of the other recipients (police, fire etc). I take this then is only consulting on the borough council share and not the overall council tax rise."
- I would like to see proper government funding instead of expecting hard pressed resident to fill in the shortfall.
- I would only support this raise if no services are effected due to cut backs.
- I would question what residents see from the 72% of the council tax that goes to the County Council - certainly not a lot in Oadby and Wigston
- I'm concerned that money was spent on refurbishing Brocks Hill for Council for council offices but the old council office sale hasn't been completed and so that must have added to the deficit. The town centres are full of charity shops, which don't pay full business tax and with proposed car park fees rising can only mean declining footfall.
- I'm in favour of paying more taxes to cover service expenditure in these difficult times rather than see service cuts. I appreciate that the council held the rates at the same level for so long but that is no longer sustainable or viable.

- If the government won't give the council more you have little choice but to increase council tax.
- If the money is needed to improve the borough, I support the tax rise.
- If we want to continue with the level of services we all enjoy now we need to increase council tax accordingly to cover increasing costs.
- If you going to raise council tax, you need to give something back, it feels like it's take take all the time
- If you have any money in contingency funds this should be spent before council tax rises
- Improve the way the council collects council tax
- Increase by rate of inflation, currently 3.9%
- Increase it by the maximum!!
- Is this the maximum amount? If not why not increase the Council tax by the maximum amount in order to maintain current services and to avoid large increases in fees for bulky waste collection etc.
- It all depends on what you are going to spend the rise on. As in previous answer wasting money is not an option
- It is 'our money' - not 'yours', spend it wisely - not on vanity projects promoting the well being of individual councillors.
- It is clear from studying your budget that this is required
- It is difficult to support anything that means paying more money out at these difficult times.
- It looks online with inflation but do not remove services from ppl paying these taxes
- It sound like a high proportion goes to the Police & Crime commissioner - what do they actually do?
- It would be helpful if you gave the figures for all bands
- It's already too high and making people struggle is not the answer.
- It's inevitable and I think we should all be paying more
- It's not just the council who have seen costs rise. Residents can't just vote to pass on their additional costs to someone else. Why should the council be allowed to.
- It's time that empty properties no longer have a safeguard of not paying council tax. Introduce council tax on all empty properties. Property owners would then be forced to do something with the property ie: renovate, sell, rent out.....anything to raise funds in order to pay their new council tax obligation. Throughout that period the council will benefit from being in receipt of the tax.
- its a fact of life that everything goes up when poll tax was first introduced we paid £288.00 per year each, and people were up in arms how quick we forget.
- Its what you spend the rise on,that counts not the rise in itself
- Just squeezing more money out of its residents to try and make up their coffers because of miss management of their funds
- keep single person discount
- Keep the rise as low as possible, but not at the cost of cutting key services. We the residents understand the funding challenges Oadby and Wigston council has to manage. A 5% increase is what would be acceptable
- Less amenities provided year on year yet Council Tax continues to rise year on year
- Like to County Council take less of local rates
- Local authorities have been starved of cash and need to increase income in real terms, rather than reduce it. We all depend on good public services. So I have to support the rise in Council Tax.

- Lots of extended properties that might be in a much lower band than they should now be, lots of horrendous builds without correct planning permission could be large revenue if checked
- Making proactive and not reactive decisions, Good management of financial and Human Resources, Accountability, Responsibility, Good communication, Good leadership, Sensible, long-term planning. How many of the above does the council ensure on a day to day basis? I don't know because I'm not there. But if you work to get the above right, eventually everything will be right. You can send me all sorts of stuff like this but let's cut the bull shit. Everything you 'consult' on is already a done deal. Don't patronise me by telling me otherwise. Have you seen Shawshank Redemption? Why don't you "go on and stamp your form sonny and stop wasting my time". I oppose EVERYTHING you're suggesting.
- Many residents struggle to manage financially and any increase will have a detrimental impact on their physical and mental wellbeing.
- Minimal increase only.
- Necessary in view of the way in which Central Government has failed to support local government.
- Need to know by how much the CT for Band D will increase in your scenario above. Apart from CT the council have introduced parking fees, and increased green bin charges at the same time reduced frequency of collection days. . If these additional charges are also increased whilst reducing collection days then the CT should not increase as much. The contract for green collection should be renegotiated to reflect with the reduced collection frequency. Other recycling waste - ie brown top bins - could also be reduced to fortnightly to reduce costs. Increased housing developments in the borough should help with economies of scale on expenditures Vs mote CT households.
- Need to see value for money
- No because people who work hard and Manage the house and Mortgage why should they paid high tax. People who are in benefit, they pay last tax and get good car and rely on benefit, tax should be same no increase. Just stop the free stuff and benefits that has been given to people who don't need and lazy people who don't want to work.
- No more increases in council tax ,we are retired and on fix income,
- No value for money from the council for the services residents use
- Not everyone as an increase in there income every year and for what I see are streets are quite dirty with leaves and litter and used condom mud ect and never used to be like that what are we getting for our money
- Not getting any return in increase in Tax increase. Would be content if there was any improvement to services. In fact the services provided by the council are getting more poor.
- Not happy with the police element, they dont do anything.
- Only service we get is waste collection. Garden collection increased to £50 last year and reduced collections. No road sweepers so during summer weeds all growing in roads.
- pensioners like i are struggling to make ends meet, everything is going up in price and the state pension is insufficient to keep pace.
- People are already struggling and you want to take more food from their plates
- People just can't afford increasing prices
- Reduced services do not justify a rise in Council tax
- Residents are being asked to pay for inefficient management of council finances

- Residents don't have a choice but to agree. You'll increase anyway as you don't have many options. I support on that basis. Costs will keep increasing if we continue to run as we have. Something needs to change in how we run. Review your inside org structure. Does it complement the services you provide? Could you re-shuffle so focus on jobs to be done are clear? It's not about letting people go. More about are you utilising the skills effectively? Are there opportunities to better use someone's time? Where do your staff spend the most time? Which cases are knotty and time consuming? Why? Where are the dead ends?"
- Scrap the Police & Crime Commissioner role & pay the Bobbys on the beat more Just a role for a person in a suit (meal ticket)"
- See previous.
- Seems incongruous to put tax up and reduce services
- Shame it can't go up more
- Should be more in line with inflation.
- Since this amounts to less than £ 10 per year a larger rise would might not be unacceptable for many. Just keep letting people know how little the Borough's share of the Council tax amounts to.
- Supportive is subjective. Yes, if Council could retain a greater proportion, no if only going to support other councils/government. The police and Crime Commissioner must be very wealthy by now. The police force itself was a government funded department when I was a kid, so exactly what does this figure (greater than what you retain) cover? Does it fully cover the cost of policing Oadby Town's football matches?"
- Suppose with inflation it seems reasonable
- Surely you could also make the same increase for the larger houses above this Band too.
- Tax continues to increase services decrease
- The annual increases always contain a higher % increase for the police/crime commissioner than for other services; I question the justification for this & suggest it should be no greater than any other service. (There have been many press reports of the failings of police forces)
- The cost of living an insufficient jobs is really affecting every household and this is a very bad moment for raising any taxes. People are struggling to survive already.
- The cost of living is already too high
- The cost of living is getting out of control you cannot control your spending and manage your business so you just hit the public with your financial crisis stop wasting the money you have already have
- The costs of living are already at an all-time high. Increasing tax would render many homeless. This also means that our children may not be able to attend school as their families would move out of the area. Already, many home owners have put their houses up for sale. Again, the council needs to invest in areas that can generate income through small businesses. That way, the proposed increase in taxes won't be applied against households but small businesses which can expand and increase income to households.
- The council has failed to actualise previous rises into benefits into residents. So it seems unfair to pay more for less.
- The council tax rise would be easier to bear if we were getting a better service by paying more. Every year, the tax is increased, and the service decreases. Give less to the police as they are invisible, and do not attend incidents.
- The fire service seems expensive
- The funding model is broken, I can't see what the alternative would be. I note LCC are in a similar position.
- The lack of drain-cleaning has led to enormous amounts of flood-water coursing down streets - on both roads and pavements. This makes walking very hazardous for all pedestrians, particularly the elderly and infirm.
- The level of council tax should not increase. There is a cost of living crisis that affects us all and it's a struggle without CT increasing too

- The police and crime commissioner do not seem to do much these days I have not seen a police officer in O and W literally in months and break ins are on the increase
- The rise in fees should be represented in the betterment of services. Simply \_maintaining\_ services would make me unsupportive of the Rise. I'd like us to consider bettering the waste collection service for example.
- The tax should be increased by a larger % to ensure no cuts to public services
- There are many properties in Oadby, which have been extended in recent years. How do you determine if / when properties should be moved to a new band?
- There are more houses yet we still pay more?
- Things are very difficult as it is. These rises make it even harder for many. I pay this amount and have a small black bin and recycle bin. Atleast provide me larger bins. We are 4 living in the property and there are houses nearby with larger bins than us. Makes it difficult and costs us trips to get rid of our waste weekly because it doesn't fit in the bins. Rising costs of council tax and not improving this makes it even harder.
- This is going to effect a lot of householders who are already struggling to pay bills and having to make difficult decisions about what to forego in order to be able to pay the proposed increases. The services offered to the residents are being withdrawn, slimmed down or the cost increased but we are still expected to pay more for fewer services.
- Times are hard for all, more so pensioners and workers, any rise will hit us hardest. The welfare benefits are very generous, consider taking the full amount from them too.
- Too much
- Totally unnecessary should look at reducing costs and services instead
- Understandable
- Use it for what we pay for, if you give it to the county and they dont use it correctly don't pay sub it to LOCAL companies
- We all want a nice place to live and we all have to contribute more
- We already pay over what we should be as I think we are in the wrong band but no body is willing to listen. I pay band E for a smal 3bed house.
- We are being issued with increases and getting no better services. We understand that a significant reason for the councils poor finances is a result of Massive employment tribunal payouts as a result of the councils mis- management. Residents should not have to pay for this.
- We are getting less and less for our money and every year the council expect us to pay more for services. The majority of people in the borough find it hard to find this extra money.
- We are paying more for less services - garden waste - two weekly refuse collection - less grass cutting and tree maintenance - more potholes
- We just do not seem to see any benefit or improvement from any increase in payment.
- We moved to Oadby from London because of the cost of living crisis. The council tax we paid in Hillindgon was a lot less than what we are paying here so it's been difficult to make ends meet. We would support an increase a lot more if it went towards school expansions... I dont really know how the money is distributed etc.
- we pay for to much already and get nothing back in return
- We pay so much council tax in our area and the services we are getting for our area is not good at all.
- We seem to pay more every year for less! Our streets are full of weeds and rubbish!
- what does the O & W B.C. receive from the county council for 72% of our money
- What is the breakdown of the 11% that the council keeps . What happens to that money?
- Where are the police I do not see them around my estate

- Who is holding the Police and crime commissioner to give this borough a fair share of the money we pay and similarly does the county council give us value in this borough in proportion to the money they collect from us?
- "Why are we paying so much when my relatives in London are paying far less than us. Also council are not helpful and not providing required services. Total con"
- Why do we need a police and crime commissioner. What cost to council tax payers?
- Why does O&WBC pay the police so much? There have been considerable % increases in the last 5 years and yet rarely do we see police presence on The Fairfield estate. The police commissioner, Ruper Matthews, ignores all attempts to communicate with him. Why do we not see gulley cleaning lorries anymore? - once in the last 5 years, and only because i complained following the floods to the estate in the summer of 2023. Why do you waste money in painting bicycle symbols on the carriageway - they are completely pointless. Why does O&WBC spend so much on Christmas lights? - there's a saving for you.
- Why is the Police and Crime Commissioner so expensive?
- Why would you penalise people that are already struggling? You should be campaigning for extra funding from the government! They are currently wasting millions on the useless Rwanda scheme!
- will the current services i.e. weekly bin collections remain the same.?
- With the cost of living crisis how are you expecting low income families are going to be able to manage this increase especially with the huge fuel cost rise they are dealing with.
- Yes ,please explain exactly what you do for your money Over the past few years there have been 708 new houses generating £198 k per year and car park charges generated £600 k in 22/23 all extra revenue for very little extra from you
- Yes get a grip
- you are increasing my tax but turning lights off on my street. I feel unsafe, vulnerable to walk in my street after it is dark. I used to walk from train station to my home after work, now I do not.
- You are reducing the frequency of most services provided yet increasing taxes. E. G. Garden waste doesn't get collected for 3 months in a year now yet costs the same per year. Thats an immediate 25% rise in prices
- You cannot keep on increasing council tax and simultaneously reducing services. OWBC needs to live within its means and use funding more efficiently.
- You have scope for a further increase but not a good idea in a General election year.!
- you have to do that which must be done but with your car park charges at base and difficulty in gainig access gives the impression that you do not care.
- You need to advertise the whole figure not just the part that goes to the O&W - people do not understand the difference between council tax & district & what they receive.
- You plan to raise the tax yet cut the services no wonder people are not happy.
- You talk about council tax rise then at the same time putting up garden waste proposed bin changes and increased carpark charges in oadby and wigston .
- You waste a lot of money through inefficiencies- i would not be happy about paying more.

# Do you have any comments you wish to make about the changes to our fees and charges?

- \* Bin swap - I have had a bin swap recently due to bin men damaging the bin. How will you identify this, so the cost is not imposed on the resident when it is not their fault? \* Car park increases - may result in more businesses closing locally due to customers going elsewhere like fosse park where there is free parking or using other parks like botanical gardens. \* Green waste increases - as long as the increases year on year are not at this rate (%age) then a one off fee is manageable."
- £60.00 for green waste collection equates to a 20% increase - that seems extremely harsh, why not keep the same fee but collect every 3 weeks - surely that would be a saving on the budget?
- 2 weekly intervals bin collections will increase litter in the streets with more rats and foxes spreading rubbish all over the already filthy roads and paths we are going back to the old world (parking) parking should be free we should encourage people into our town and what better way to do that but to have free parking its too easy to hit the motorist, ( garden rubbish) we already used to pay for garden waste to be removed included in our council tax we shouldn't even have to pay again let alone put up the price to have it taken away more fly tipping false economy
- 50% increase on savings for waste collection. 20% increase in green waste collections. reduction in helping hands budget. Reduction in community and well being grant . Fewer council buildings over the years. So where are the savings for these. Car Park charges introduced in previous years have meant extra income to borough. Where and how has this money benefited the Community Tax payer. Car Park charges have had a negative on Oadby & Wigston town centres are becoming ghost towns. Proposed waste collections should also mean 50% less vehicles and 50% less staff but no mention of savings here.
- A fortnightly bin collection will result in more ""fly tipping"" occurring, more rodents and for those elderly residents who struggle to leave their refuse on the edge of their property more stress and health issues as when the bins contain more waste as they will be heavier. I'm assuming all residents will be supplied with larger waste bins to meet the longer wait time for collections and therefore this will be an increased cost the council has to find in order to supply larger bins to the residents. If the plan is for the smaller black bins to be used then there will be a lot of rubbish on the streets due to animal attacks when residents have to store some of their waste in black bags as they don't fit in the bins. In the summer there will be health issues as the waste will start to smell. Bin Swaps - sometimes the bin lids are broken due to the bin collectors and not the owners - will the expectation be that they have to pay to replace a bin they have not broken. Green Waste charge - you have already reduced the number of collections from 12 months to 9 months and kept the charge at £50 and now plan to further increase to £60 - this is not going to encourage people to recycle instead they will have garden fires to remove their garden waste which will further pollute the plan. The council are obviously not concerned with protecting the planet. Car Park Permit and Car Park Charges - this will affect local businesses who have already seen the impact of imposing a parking charge of £1, footfall in shops is down, businesses are closing down. The council is not showing any support to these business orders or to residents who have voted for this council to be in place.

# Do you have any comments you wish to make about the changes to our fees and charges?

- A fortnightly bin collection would have its problems and be unacceptable. Since the bin is marked as the property of OWBC there should be no charge to replace it. The charge for bulky waste items is already far too high. The green waste charge also at present is far too high and a further increase to £3.00 per collection is unacceptable. The car parking charges for a very short stay (ie a quick visit to the Post Office) make it not affordable at all.
- A further increase in the cost of green bin collections I think would be excessive, particularly as the service does not operate all year round. For £60 I would expect a 12 month service.
- Again I'm not happy about any increase. I feel you're shafting home owners in the borough!
- Again the council increasing all charges for residents to compensate for the money you have wasted. This will finally destroy Wigston
- Agree with waste collection increases. Disagree with parking increases
- All are disgusting. It was your mistake in the first place. Why should residents and visitors have to pay more because you can't balance the books. If you want Oadby and Wigston to be ghost towns you are going the right way about it!
- All difficult decisions but there are few alternatives
- All of these are wrong waste must stay weekly for both green waste is too dear now does not need an increase helping hands etc must be funded well rethink some of your staffing policies how did you cope when libraries were staff by paid staff not volunteers??
- Alternate week bin collection would cause build up of rubbish in households and may cause fly tipping. A weekly bin collection imo should remain. In addition, what is the cost of 2 garden waste bins going up to?
- Alternate week rubbish collections. Since the wheelie bins have been introduced we cannot fit three black bags in so this was a stealth reduction and resulted in us paying the same amount to collect rubbish but less rubbish allowance. If you go to alternate weeks you will have to buy new wheelie bins for storage so more cost. That's basic math. We need to know the initial cost outlay before commenting fully so to ask for a comment is very shortsighted. An indicator of your management in general perhaps. Then infestation may increase and come with more costs. Shortsighted again. Parking increases will mean more people go to fosse park. Simple. Then business will close and you will end up with less rates and empty buildings. Again shortsighted. Green waste collection just keeps increasing. Another stealth tax.
- Although I live alone, regularly the bins will become more than half full. It seems that a family of 4 would have no choice but to display an array of black bags along the street. A 50%+ rise in car park charges is presumably due to it being a convenient number. Next year, £2 (33.3%) may be insufficient, so £2.50 or £3 would be more convenient for this council that loves to overspend. Cutting green bin collections to once a year would save even more. A £5 entry fee to the recycling area would save that having to close due to lack of funding - but you could save money then by closing due to lack of customers.

- Although it is unpopular, it is important to encourage people out of their cars and so increasing the price of parking alongside the continuation of the £2 per fair for bus journeys would support this. Also fortnightly collections ( which happens in many other authorities) alongside education about reducing waste, are far more efficient and make people think about ways to reduce their domestic waste.
- Am OK with this.
- Apart from the car parking increases, which seem excessive, the changes appear reasonable to me.
- Appalling rise in costs, alternate week bin collection unacceptable Rise in car parking charges will cripple businesses in Wigston
- are additional bags to be collected each 2 weeks
- Are you going to provide a bigger black bin? Waste doesn't magically disappear because you collect it less frequently. You already acknowledge this because you offer to collect additional black bags when collections are missed due to holidays. These additional charges and cuts only cover next year. What do you propose to do for the following years? This doesn't appear to be a long term sustainable plan. What have you done with all the additional revenue arising from all the new build houses in the area?
- As a pensioner so many increases come at a time of general inflation of cost of living all round. Of course I'm not happy.
- As long as waste collection allows for two weeks volume I can see why you make that choice.
- As mention before.
- At this moment in time the Community and well Being Partnership is at the top of my list. It's very much needed. I have a large garden and need to use my green garden bin all the time, I'm 80yrs old (and fit) and sometimes I need help with my garden, so have to pay for that so an increase to that charge would be hard for me. I live on a very low income and do get certain benefits, so every penny counts, literally. The leisure centre charges are reasonable. You would have to look at how often and how many people actually use the Helping Hands Service. Waste bins should always be every week ,could that be an environmental issue otherwise. Recycling every other week is fine because everything in the bin is clean.
- Bi weekly waste collection would add additional burden in terms of rodent infestation, need for much larger bins where space is already at a premium.
- Bin collection - black bins should remain weekly. Helping Hands should not be reduced.
- Bin collection - can understand why but will there be allowance for black bags to be collected as well as bins emptied as the black bins are rather small I do not see how reducing funding for helping hands and community and well-being partnerships actually squares with your headline statement of trying to ensure you support the most vulnerable people. surely these services are vital for vulnerable people who may have no where else to turn. People are more important than your vanity projects such as giving free tress to people and it would be interesting to know how much you spent on this
- Bin collection - can you collect rubbish weekly in the summer? It does seem incredibly sad to reduce funding to Helping Hands and Comunity and Wellbeing
- Bin collection 2 weekly unacceptable especially in the summer .{ POSSIBLE HEALTH RISK } Car parking charges are gradually driving people away to large supermarkets with FREE parking. Green waste collection charges are unacceptable as they have been reduced to 9 months only already no collection during pruning time in winter
- Bin collection changes will not be manageable - both waste bin and recycling are always full each week! Will size of bins change?
- Bin collection could be fortnightly, some houses were never given recycling bins so those properties do not recycle . Tip charges just lead to fly tipping. Car park charges are unifier if I pay at brockshill and have time left why should I pay again if I want to park in another local Carl park within time limit.
- Bin collection frequency - changing to alternate week collections of waste and recycling is likley to lead to increase in fly tipping. The cost of dealing with this may well be more than the savings obtained by reducing the frequency of bin collection.

- Bin collection frequency - to remain as current Green waste charge increase - to remain as current - would be cheaper to take own waste to recycle, therefore more costly to provide to less users
- Bin collection frequency is concern, green waste increase way above the rate incomes are rising. Parking fees at leisure centres should not be cheaper than other council car parks.
- Bin collection frequency reductions will create problems for many households including mine, but if essential then please could I make a suggestion that the Oadby waste site adds a recycling bay(s) that matches what is accepted in the current recycling bin, so that people are not sorting metal from card etc whilst at the waste site and are still encouraged to recycle. Ie all items recyclable in wheeled bins are all in one bay together for post-sorting. It's not practical to expect residents to sort and transport recycling to the waste site. I also expect this will create surplus waste during collection days and so the borough will take an immediate downward step in cleanliness and safety if contingencies are not made to tidy streets.
- Bin collection frequency, alternate weeks, my bin is small and meets my need for a weekly collection, yet you propose to charge £30.00 for a bin swap !!, make contingencies 2 extra black bags for over 75's or free exchange for a larger bin, it's disgracefully you introduced bins for waste food, that didn't last long, you stated they could be left out for collection, i complied three consecutive weeks, but i still have it, that scheme was a waste of money also. Scrap the well being and partnership contract, never heard of it, don't know what it does, hwo benefits from it, what use is it, £48.500 drop in the ocean.
- Bin collection frequency: Bin collections must be kept to once a week collections for hygienic purposes and as bin size only allows for 2 bin bags; it would not be possible to only fill 2 bags over a 2 week period.
- Bin collection frequency: this will be difficult for larger households unless larger bins are provided to accommodate the two week cycles OR 'overflow' black bags (number not restricted) are removed when the bin is emptied. Bulky waste charge increase: £40 for a collection of up to three items would I believe lead to these bulky items being left on the road. Green waste charge increase: this charge was stealthily increased when the collection period was reduced but the charge remained the same. This increase may see people drop out of the scheme leading to increased use of council sites with resultant increase in road traffic. Car park permit charge increase: not possible to comment unless the amount raised from the various permits is known. Car park hourly rate increases: again difficult to assess without knowing the amount raised at each level of charge. A higher charge will discourage shoppers from visiting hard pressed town centres thereby reducing shoppers in towns - not good for business. Reduce the size of our Community and Wellbeing Partnership contract: what is the benefit to the council of this contract? A person I know was referred to this by her GP and was expected to pay as if she had referred herself as member of the public i.e. full cost at restricted times. No benefit at all to her.
- Bin collection is very important on a weekly basis and to change to alternate weeks will reduce recycling and add to litter problems
- BIN COLLECTION MUST BE WEEKLY. WILL LOSE MY VOTE. STOP INCREASING COUNCILLORS ALLOWANCE
- Bin collection needs to be weekly. We will have pests, rodents etc and filthy streets. Please keep collections weekly. As it is we pay so much / month.
- Bin collection needs to remain weekly especially if you want to encourage recycling and reduce fly tipping!
- "Bin collection needs to remain weekly, lots of rats in the borough and will only get worse. Parking has his small businesses in the borough badly. People are using fosse park as parking is free. The first hour parking should be free. This would help out all our local shops. Community and wellbeing should not be reduced. Lots of people with mental health rely on this service."
- "Bin collection should be kept weekly, excessive car park fees will drive people way - look what happened at Blaby. Bulk waste costs = more fly tipping. Green waste bins increase price - do we get November to March as well? I have stopped using the leisure centers due to the car park charges."
- Bin collection should be weekly

- Bin collection should remain at weekly for both - this will only increase the infestation of rodents which Oadby council does not assist on - ridiculous behaviour to propose change in bin collection and increase council tax! Increasing the green waste is also a shame as it's not even a service which runs for a full 12 months - this used to be part of the council tax service
- Bin collection should remain weekly. Bulky waste should have options for one, two or more items. £40 for one item is excessive. Green waste charges should not be increased. Car park permits should not be increased. In some cases they should be removed, especially outside someone's own home. Car park charges should be removed not increased. Leisure centres should not have parking charges introduced. I have no idea about Helping Hands but if this reduction means they can help fewer people, then that is not a good idea. I have no idea about what the Community and Wellbeing Partnership does but I imagine it is less useful than the Helping Hands so maybe people can find help elsewhere via a charity or church etc and stop it altogether. What purpose does it serve that information cannot be found online?
- Bin collections should not change. There is no justification for this beyond wasteful use of funds by those managing the council. If these rises come in, I will stop using the green waste bin. Money should be brought in through increases to rent on council properties and charges for other services that are optional to use, so residents have the option to choose.
- Bin waste collection for infection prevention reasons (particularly during warmer months) does need to be weekly - or larger bins are provided, which will be costly short term. Car parking fees increase I am fine about. A Green waste collection increase of £10 is acceptable. But, the amount saved by halving the Helping Hands services is small in comparison to the value of the services.
- Bins should continue to be emptied weekly. Black bins are not big enough for 2 weeks waste. Bin collection is the only visible service you offer me. Other charges should not increase by more than inflation. You need to avoid encouraging fly tipping by increasing refuse charge.
- Bins should stay at weekly as there will be the same amount of rubbish but take more than twice as long to collect on a fortnightly scheme, as for other waste increases will lead to more flytipping. Carpark charges don't collect that much and extra charges will only put off people using the town centres so ending with shops etc disappearing
- Bulky item collection. I believe this increase will lead to even more street dumping than we already have in the borough.
- Bulky waste charge increase will be unfair, because most collections only cover 1 or 2 items. It may also increase in illegal dumping or fly tipping increasing. An increase from £25 per item would be better.
- Bulky waste charge increases will lead to more fly tipping. The halving of funding to Helping Hands and Community and Wellbeing Partnership seems to be hitting the most vulnerable of our community.
- By decreasing bin collections and charging more for a reduced green bin collection you encourage fly tipping, which is incredibly expensive to clean up, so this is counterintuitive. Parking charges are ridiculous. You have already killed the footfall to local shops with people now simply not going to them. Wigston is now an utter dump with nothing but charity shops and endless yobs wandering around. Charging to park at all for green spaces is outrageous. It just the people who can least afford it and affects people's mental and physical health. Again cause strain on other services. All very very short sighted.
- Car park charges have reduced the number of people visiting Oadby & Wigston and therefore making businesses struggle. They should be scrapped and an increase made elsewhere to cover the difference
- Car park fees are affecting local businesses so these need to be thought out.
- Car parking charge increases will put off even more people shopping/spending any time in Wigston. This will likely lead to shop closures and the further decline in Wigston.

- Car parking charges are too high already, it's killing our town centres. I'd go more often if it was cheaper. Happy to pay but £1.50 for 2 hours when there's hardly any decent shops is shocking.
- Car parking charges in Wigston appear to be destroying the town centre as a shopping destination.
- Car parking charges should not be increased due to impact on business. Bin collection frequency should not be changed.
- "Car parking charges should NOT be increased. Green waste charges should NOT be increased"
- Car parking fees for one hour need to be cut by 50% not increased then perhaps people that just need a quick shop or appointment will use them instead of finding other places to park
- Car parking fees increase will deter use of our retail facilities and sporting centres. Do we want to encourage healthy citizens in the borough?
- Car parking increase will reduce footfall in the village. As it has in Blaby.
- Car parking increases will reduce even more the people who shop in Oadby and Wigston - increasing waste charges and reducing collections will encourage more fly tipping
- Car parking permits. There are • after the permits but no explanation. I'm the minutes of the meeting it was stated that there would be one charge of £150. Is this true, or what are the suggested prices. Bins - our recycling bin is full most weeks and we are just a couple, what about families? Bin Swap - does this mean that if we need to change our black bin to a larger one, because of the 2 weekly collection, we'll be charged £30 for the privilege? Green Waste - a £10 rise for a service that is already reduced and not monthly seems excessive. No mention of the cost of having 2 bins. I feel that as a resident I am being punished for using any facilities in the borough by these rises. Reducing funding for Helping Hands - this seems to be a case of false economy, as someone in the council will have to give support to those who use this service.
- Car parking should not be increased neither should the garden waste collection. £60 is a lot for a 10 month collection. Fortnightly collections could be done, I live alone so that is ok for me but not sure about large families. I would agree with the cut in the last two items.
- Car parks - don't increase anymore - you will lose footfall, there are new businesses / cafes opening. The parking is already contentious. You need to look at raising funds elsewhere or cutting a service. (I'm not a fan of fortnightly collections, however people need to be encouraged to recycle more. There is not enough presence in the community by councillors or staff.
- CHANGE TO FORTNIGHTLY COLLECTION, BIN SWAPS INCREASE IN CHARGE, BULKY WASTE INCREASE IN CHARGE and GREEN WASTE CHARGE INCREASE. All of these changes are destined to lead to an increase in fly tipping which is already a big problem in Wigston, particularly on footpaths such as Meres Walk - a regular hot spot. What plans are OWBC proposing to deal with this inevitable increase in fly-tipping which makes life quite miserable for those residents blighted by it? Additionally, the increases - in particular the change to £60 from £50 for Green Waste collection - at 20% is way above inflation which in October 2023 was running at just above 4.5% and falling. How can a 20% increase be justified especially in the light of the still current cost of living crisis and still rising energy costs for instance?
- Changes necessary. Don't charge residents for initial change in bins if new or additional ones needed if moving to fortnightly collection. Expect a lot of reaction to this change so make it as easy as possible. Keep residents informed wherever possible, this survey is a good idea and helps to get people used to proposed changes.
- Charging for parking is killing the town's. If moving to fortnightly bin collections, I assume 6 black bins will be collected, instead of 3. Will we be provided with bigger bins to store the black bags?
- Completely disagree with bin collection changes and green waste. Unacceptable to keep increasing council tax and reducing services

- Cuts are inevitable at this time, but one area which needs spending is car park surfaces. There are some very dangerous potholes behind Boots and M&S.
- Depressing for everyone who needs help - Helping Hands/Community and Wellbeing. It depends on how many people are actually using these services and whether they could be helped in a more cost effective manner.
- Disagree with car parking charges, not just the increase. Would prefer to see rates increase.
- Disagree with increasing the green waste charge increasing to £60. Surely cutting the service to say 6 months a year April to end October might be a good idea and retain the present fee if £50.
- Disgusted at cutting helping hands funds during a financial crisis
- Do not agree with car parking charges as you only have to look at Oadby and Wigston to see what effect this has had on local businesses
- Do not increase car parking fees
- Do not support the reduction to Helping Hands & Community & Wellbeing Partnership
- Don't agree with raising car park charges. Car park use has drastically reduced since you introduced charges and this must affect the towns prosperity.
- Don't make changes to the waste collection. That makes no sense at all. With the green waste charge increase, I don't see why this would be sensible considering people are paying for an annual service but hardly getting this anyway!
- Don't reduce funding to external organizations
- Disagree recycling bin collection alternative week...should be weekly
- Everything else is understandable but bin collection frequency is not. This is not a sustainable way to move forward. You should look for solutions where you keep this already minimal service without any further cuts, what has this decision based on? Is this data driven or finger in the air type decision? I am more than happy to help you address this in a way that is sustainable.
- Extortionate why increase taxes if your increasing parking rates so you make even more money from local people
- Feel the parking charge will have a detrimental effect on the businesses in the town centres. It will discourage shoppers and lead to businesses closing. I no longer shop in the town centres. Choose to go to out of town where there is no parking charges and more choice of shops.
- fewer bin collections will just increase dumping and rats. Car park charges clearly do not apply to Oadby, they park on the pavements/ in Blue Badge bays / anywhere they wish and never are deterred because there are no wardens around. Car park machines are out of order most of the time. cars in Oadby parade park FULLY on the pavement .
- Fortnightly bin collections will increase fly tipping. Car parking charges should never have been introduced. This has already had a huge detrimental effect to local businesses. Our local towns and businesses need more support, NOT increased parking charges.
- Fortnightly bin collections will mean a more unsightly borough with chance of vermin.
- Fortnightly collections do not work especially without larger bins for general and recycling waste which some people will not be able to manage or store properly. This will increase fly tipping and make our Borough look messy and less attractive. Also, it will reduce recycling as excess recycling will be put into general waste and vice versa. This needs to be reconsidered and weekly collections maintained. When you introduced car parking charges (against public opinion) it was to cover the cost of running the car parks, now you are using the increase to cover other costs. This is inappropriate and your original views deceitful. Also the additional costs will further reduce footfall around the town centres.
- Fortnightly collections is not positive it could lead to fly tipping

- Four adults live in our household. Alternate weeks bin collections will be completely unsatisfactory. A larger refuse bin might help. Car park charges already affect footfall in Oadby Parade. Any increase already worsens this situation. Hourly rate increase of 50% unreasonable. The green waste increase from £50 to £60 is significant and may lead to me no longer taking advantage of the green bins service. We have to visit Oadby tip at least once a week currently with non recyclable waste. Anticipate more frequent visits if these charges go ahead. I feel that the increase in council tax and the additional proposed charges are leading to a poorer local service when it should be the reverse. There seems to be no recognition of the cost of living crisis for residents of the borough. The new charges proposed may seem quick wins to balance the books, but the long term affect of inadequate services needs to be considered.
- Garden waste going up again why
- Garden waste. You have reduced collection to 9 months and put up charges, not fair to residents as charges have increased by 100% in a few years. Agree with bin collection change. Car parks do not affect me as usually walk into the village or shop where there is free parking
- General waste bins are not big enough, you should provide a larger bin at no extra cost, everybody new it was always going to be the case that it would go to fortnightly collection , parking charges much to high, there is not enough shops in Oadby and Wigston, there are too many charity shops mens barbers
- Green bin waste does not cater for the changes in weather. My bins still need to be emptied in December. We are made to wait until March. I can drive to the tip but as I'm retired I find it hard to,take heavy loads. Car parking fees are making Oadby into a ghost town. The potholes in the car parks, some of them are so big it's like bumping up and down the kerb. And now you're going to put fees up. Shame on you
- Green waste charge
- Green waste charge already high enough. The increase in parking charges will further stop the footfall in Oadby. One pound is more than enough for two hours and why would leisure centre users get cheaper rates than residents.
- Green waste charge from £50 to £60 is too much and should be halved to £55. Car parking hourly rate increases should be the same for the Leisure centre as it is for the other car parks. Funding reduced for both Helping hands Service and Community and Wellbeing partnership by 50% is too severe and should be halved to 25%.
- Green waste charge increase: It would be a much fairer system if households were only charged for the bins they require (this was the case when I worked for the Blaby District Council). £60 is a lot for single pensioners to pay, many who only require 1 small bin. As result, some may share their bins with neighbours, or stop using the service. So I would suggest charging no more than £40 for a single garden bin, and maybe £60 for two garden bins.
- Green waste charges should not been increase bearing in mind the collection period has been reduced to 9 months Parking permits if increased should be extended to the complete Council area of car parks rather than each sub division.. Any increase would also not help the local shopping to survive."
- Green waste collection is more than enough now as this is another tax on households and as for increases in car parking when the town centre is dire is a cheek.How about Councillors taking a pay cut
- Green waste is far too much, the increase in courages people to fly tip or mix green to household rubbish
- Green waste need to demonstrate why a 20% increase if costs have not gone up by this amount. It's getting close to the boundary for householders to take all to the tip directly.
- Green waste to be £60 for 9 months? Nearly £7 a month sounds a lot. I realise I could take it to the tip free. I already avoid car park charges so will continue to do so. Seems unfair we have to pay to park at the council offices at Brock's hill -- or do we? However I can appreciate there's not much choice to save money.
- Green waste: An increase in the charge would be completely unacceptable in light of the already 3 months reduction in service.

- Happy with all proposed changes except for changes to bin collection
- Has any research been undertaken to assess the affect on trade following the intro of parking charges and whether it makes up for the cost of administering the car parks? As two pensioner household the bin collection change would not be much of an impact but could imagine for family households there could be an issue especially when bins are kept to the front of properties. Waste being dumped by side of country's roads is still a problem and wont be helped by the charge increases. The rapid increase in green waste collection allied to the moratorium seems excessive.
- Having chosen to have a smaller size bin when collections were weekly I trust you will not charge £30 for a larger size when you alter the goal posts!
- Health and safety are our concerns if the normal black bins and not calleted weekly. It has been easier to get a parking space for shopping, specially on East Street, since introduction of parking fees.
- Helping Hands funding should not be reduced. More people than ever are struggling and needing help. The charge for garden waste collection is already very high. Increasing the cost even more will encourage dumping. The cost of collectiong bulky waste should not be raised. Again, it will encourage dumping.
- Households already struggling cannot afford more increases.
- How can you increase rates and cut service delivery? You cannot increase tax and collect bins every two weeks. Spending should be cut at the source which is at local authority where redundancies and other streamlining is urgently required
- I agree with Bin collection frequency. I have no idea what bin swaps are. I agree with bulk waste increase. I disagree with green waste charge; we're supposed to be encouraging people to compost. I disagree with any increase in car parking charges. This will have an adverse effect on the shops in our town, too many of which are already boarded up. Shoppers. Will just continue to go to Foss Park in order that they don't have to pay for parking. I have no idea what the Helping hands services is. I have no idea what the community and well-being partnership is.
- I agree with the bin collection changes. I disagree with the green waste increase, as it went up by the equivalent of 25 per cent last year, if this increases I won't be renewing my subscription to this excellent service. Car parking charges are a rip off, putting people off visiting our towns. Helping hands is invaluable to a lot of locals. We have too many councillors being paid for not doing a lot.
- I am against car park charges increases. They are counter-productive and ultimately lose the Council money. To charge more will lead to businesses being closed and less income. It also reduces support for what the Council is trying to do. You could make car park charges more specific so the season ticket applies to a particular car park only which for most people is the only one they will use. Green waste charges are more tolerable - those with big gardens like mine are probably going to be annoyed once a year but accept it as necessary. Reducing waste Bin collection frequency is not going to help with everyone making increased visits to the tip - and hence more staff and maintenance costs - so the financial effect will I suspect be neutral but the ill-feeling generated, significant. Oadby and Wigston have always been proud of weekly bin collection and rightly so. It would be a retrograde move. The Council will still need the staff unless they are made redundant but if there is only a skeleton staff for waste the Council runs the risk of not enough staff to provide the function. The same scenario as the train drivers is possible - sacked drivers only to be re-hired at greater cost!
- I am firmly against a 2weekly bin collection this will cause vermin and families like ours need a weekly collection
- I am furious with these suggestions. You are increasing council tax and car parking charges and reducing our services. To reduce our bin collections to every other week is diabolical. It will increase vermin and fly tipping in the area and create a new problem for you to financially neglect. You are destroying Oadby town centre due to car parking charges and small businesses in the area will end. Well done Oadby council, you are a truly terrible council - how disappointing.
- I am happy with all the above.
- I am not happy that I have to pay for a larger bin when the council are reducing number of collections.

- I am not impressed that I would be charged to change my bin. When the council are going to charge more for an inferior service
- I am reluctant about the fortnightly collection of refuse. I am opposed to reductions in support of Helping Hands and the Community and Wellbeing Partnership, which are part of public service to keep vulnerable people in their own homes and to support safety from crime and anti-social behaviour.
- I am very unsupportive of the proposed change to the bin collection frequency, which is one of the reasons why I have moved to this borough. Bin collection ensures hygiene standards across the borough, as we regularly find waste in our garden either from littering or animals that bring it throughout the night. It would be nice to be provided with a free bin if it is the first time we are requesting a replacement, however I understand the £30 charge if it was put in place. Leisure centres are now not only privatised and clearly exploiting councils, but are also inaccessible if you put charges on staying and travelling to it by car. I would love to ditch the car and use public transport or walk to minimise the space needed for car parks at these centres, unfortunately I feel very unsafe in Wigston and I not comfortable to walk on my own after dawn. Public transport is also not frequent enough to motivate me to leave the car at home. To sum up, council tax is currently the highest monthly bill I pay, and I still have no idea what it is used for. The communication and online services provided by this borough are very poor compared to other councils I have lived in (e.g. e-newsletters, viewing my council tax account online), but I keep receiving emails about gambling as part of the community lottery to sustain the borough.
- I do not agree with the increase in parking charges. People will stop coming into the town centre to shop, or will park in the streets, causing congestion.
- I DO NOT AGREE, WHERE IS EXTRA MONEY COMING FROM FOR THOSE WHO ARE RETIRED AND ON FIX INCOME.
- I don't agree with the change to the bin collection frequency or the increase to the garden waste charge, nor the reduction in funding to the helping hands service, but I do understand the reasons why
- I don't support parking charges in o&w. Therefore don't support increases either. Don't understand the implications of halving support to helping hands or wellbeing partnership. Other proposals seem reasonable. To what extent will each proposal fill the funding gap?
- I don't think a charge should be made for bin swaps when the refuse collectors have damaged the bin. You might as well give the helping hands service and the well-being partnership nothing as that amount of money you are proposing will not pay for anything. It's also not fair that you charge £40 for bulky waste as Leicester city council charge nothing.
- I don't think the charge for a bin swap should be implemented, if it is just wear and tear it should be free. Icar parking shouldn't be more expensive for going shopping, people choose to visit leisure facilities and should pay the same. People should be encouraged to park and wander round the shops, if we don't encourage shoppers the shops will leave and the town will die.
- I have concern for the bin collection changes, oadby is tidy but when this swap is introduced, their would be litter everywhere and even fly tipping would increase. As you can see on the major ways where you have people dumping used sofas. This is a no brainer, kindly continue with the weekly collection of wastes and recycling. Unless there is evidence to state that not enough refuse is being collected weekly.
- I have no issue in bin collection being alternate weeks. Unhappy with increase in green waste.
- I have no problem with the increase in car parking and garden waste charges. However I really don't like having to give up weekly waste collection.
- I have no problem with the recycling waste to be collected every other week but i strongly disagree that the general waste is to be collected every other week. This proposed change presents a potentially harmful environment which gives me great cause for concern. A duration of 14 days for food waste to be in a bin is not acceptable. Do you intend to deliver larger waste bins to accommodate this change in delivery policy? If not, why not?
- I have reservations about increasing car parking charges because of the likely impact on our town centre businesses. I oppose the reduction in funding to the Helping Hands Service
- I know generally costs for everything are getting out of hand but people are going to struggle with these increases.

- I live in an over 60's complex and still have dustbins - currently these bins are FULL in a week - do you intend to provide us with adequate bins to accommodate the extra waste (i.e. going to fortnightly collections) and if so how much will this cost incur the Council and how many other households still have dustbins?
- I no longer visit Oadby or Wigston due to car parking charges. I can manage 2 weekly bin collections. However I have noticed many bins in the area overflowing with weekly collections so this would not be appropriate for many households. Therefore it's very important that weekly collections continue. If not there will be an increase in litter including plastics on our streets effecting our environment as these things inevitably end up in waterways and grass areas.
- I pay over £3500 in council tax before any upcoming increase. Waste and recycling collection including green waste at extra cost is the only direct service I receive for this money. The hitherto adequate level of collections is the sole reason I have supported the Council and overlooked other reported deficiencies. With these proposals there will be no incentive to continue to do so.
- "I recognise that changes to bin collection frequency are inevitable as most other areas have reduced the collection frequency already although I do appreciate a weekly collection. Does this mean job losses? I dislike the car park fee charges for using the local shops and leisure centres, I think the charges are detrimental for local business and impacts the 'shop local' message so I'm not in favour of charges rising."
- I strongly believe that cuts to Helping Hands funding will have a negative impact on the residents of Oadby and Wigston Borough Council. Helping Hands is an essential service and the council will not have the capacity to absorb this additional work. Therefore, more residents will go without the support, advice and guidance needed in order for them to manage effectively. This will in turn, put further strains on existing overstretched services such as GPs, council, housing, etc.
- I strongly disagree with all the proposals above, either council tax goes up to maintain services or services are cut but there is no council tax raise. NOT BOTH!!!
- "I strongly object to reducing the bin collection to every two weeks This will be very wrong and lead to increased rubbish in streets and fly tipping"
- I think and many more residents will not pay to have their garden waste renewed, especially for the older people, also people will be overflowing on recycling bins therefore they won't recycle
- I think reducing the frequency of bin collections will result in more fly-tipping. Already we have a growing hard core of irresponsible people who regularly dump domestic waste next to public benches, clothing and textile recycling and rubbish bins. I feel ashamed of Oadby now, although I collect rubbish every time I go out, and bring it back to put in my own rubbish or recycling bin.
- I think that as part of Oadby and Wigston Borough Council we have been fortunate to sustain weekly bin collections for so long. I am not surprised that this is a proposal for change.
- I think the parking fees are extreme, there should be a 50p charge for those who are only going to be 30mins or less! You do not provide enough free spaces so it is wrong to have to pay £1 or more when you are only going to be less than 30 mins!
- I think these sound fair
- I thought the council was going to abolish car parking fees for Paddock Street, Wigston? That was one of their pledges, and why I voted for them.
- "I will comment on this but think it's a waste of time as in the past you haven't taken any notice and just gone ahead e.g car parking fees which is just killing the town centres. If you move towards fortnightly bin collection this will inevitably lead to increase demand for the tip at a time when the decision has been taken to reduce the opening hours of the tips - just ridiculous. Additionally it will lead to more flying tipping and increased incidents of pest infestation which bring their own issues. I think this is very short sighted. Again I commented on green waste collection but you just went ahead and increased the cost from £35 to £50 and reduced the number of weeks it was collected. Increasing it by 20% is just robbery - I do not support this increase. Are you trying to kill the town centre off along with all of the businesses in Oadby & Wigston with people just being left with charity shops and hairdressers? You only need to observe the impact it has had on footfall in the town centres to see the impact introducing car parking charges has had."

- I would be happy with alternative week collection for recycling but prefer weekly for general waste. Don't agree with increasing garden waste as we no longer get a full years collection Would accept increase in car park charges as long as it is no higher than £1.50 for 2 hours
- I would support recycling collections every two weeks, but would prefer non-recycleable waste to be kept at a weekly cycle. I support all of the other proposed changes.
- I'd heard bin collection is going fortnightly, which I don't like but you have fought long and hard to keep it weekly, so I trust there is no other alternative now. I worry about the shops with the introduction and increase in parking charges, especially Brocks hill park and parklands as it does affect people's health.
- If a move to two weeks collection service goes through does that mean I will need to pay £30 to get a larger size bin
- If bin collection frequency is being reduced, then residents should be offered a 240l waste bin at no cost. Bin swaps should remain at no cost, bins are generally only broken by council crews
- If bin collections will be alternate weeks the size of the bin would need to increase to support this. In counties where bins are collected every 2 weeks the bins are bigger than our current recycling bins. I would only support this change if bins for household waste and recycling are big enough to support the change and the cost increased size and collection of extinct bins doesn't cost more than the current bin collection service. The disposal redundant bins will also have a huge cost on the environment, i would like to know full details of this change. Transparency of this new scheme is vital if you want the support of residents
- If bins are collected every two weeks bigger black bins are required not to use black bags . Car parks should not be increased this will be the end for a lot of shops who are struggling to get the public in there shops
- If green bins go up I personally will participate
- If the bin collections will be changed to alternate weeks, does that mean we'll get bins that are twice the size to accommodate the extra week of waste? It'll cause pest issues if we have to leave black bags outdoors...
- If the frequency of the bin collection is changing to alternate weeks then larger bins should be allocated free. This is not our choice. It appears that the council simply cannot manage their budget and fees for EVERYTHING provided are being increased. I don't have a choice about paying these increases, unlike using less energy or buying cheaper food.
- If waste to be collected every 2 weeks will we have separate weekly food waste collections in small green bins? Other councils do this and it means food waste continues to be picked up weekly. Also will we have bigger bins since a lot of bins are overflowing after one week? Can the council also attempt to enforce the rule that bins should not be left on the street. The City Wardens do enforce this by serving legal notices and this would improve the environment in some parts of South Wigston. An increase in the charge for bulky collections is beyond the reach of some residents unless you counter this with free collections for those on benefits, low income, OAPs. There is a huge risk that there will be an increase in fly tipping if it is too costly to have items removed by the Council. I believe that bulk waste collection is free in the city of Leicester council area.
- If we are moving to fortnightly collections I hope we can change to larger bins free of charge as a one off Permits should be for all three town centres, not specific town centres
- If you are hurting the public and public services, at least given larger bins for normal and recycling waste where possible if it is a larger family household. People will start to leave their rubbish black bags in the council bins around the area. This will cost you more in cleaning eventually as rubbish spills. It happens already when it is Christmas time and this will make it worse for the county. Again, no thinking to the madness.
- If you are increasing the green bin collection charge to £60.00 per year then you should collect all year round. Dec, Jan and Feb is when gardens are cut back etc generating a large amount to recycle.

- If you are reducing collections, then you shouldn't be increasing charges.
- If you're going to change the bin collection frequency it would be good to have better website search facilities to check on the week
- if your drivers damage the bins why should we pay for a replacement, yes to reducing funding to the Helping Hands Service and our Community and Wellbeing Partnership contract, increase parking charges and permits all the others no
- I'm not supportive in the change to the frequency of bin collections.
- In the absence of any additional central funding, I don't know what else you can do. Sadly.
- Increase in car park charges will not encourage use of car parks. Too high not going to use it, lose revenue overall Give the option of bigger bins, or weekly collections in summer when bins smell
- Increase in garden waste again another £10 increase What profit do you make from our garden waste !!! Charging at leisure centre is a disgrace"
- Increase in garden waste is ludicrous. Most of my garden waste (80%) is from grass verges that are only cut by the authorities about 3 times a year!!!! And not to a desired standard. Come on!!!! You can forget me paying £60....and many others I expect! Please do not make yourselves look silly by suggesting that reduction in clipping verges is to support CO2 reduction by ""sparing"" a sparse growth of daffodils on some verges.as was stated last year...absolutely ridiculous Why not just close local businesses as parking charges are ridiculous. Just spend some more ludicrous amounts of the (our) budget on planting trees in an effort to convince us of your commitment to the environment...not! I have fed my views on 2023 spend on this and NEVER RECEIVED A POSITIVE REPLY In the general local opinion the council is becoming an absolute joke...you should take a serious look at your management structure and budget allocation and review frequency. Please contact me...I'm sure I can help! You as a council obviously do not have the answers but believe me....people like myself could help with genuine unbiased ideas...why are you in such a financial mess? Embarrassing isn't it? You can't please all of the people all of the time...but you can at least try to admit failures of current policies
- Increasing car park charges will affect businesses and should not be changed. Green bin charges went up last year as the collections were cut by 25%
- Increasing car parking fees will deter people from coming to oadby and Wigston. Shops will suffer and some may close. We already have too many empty shops. Green waste is too expensive at £60. I'm on a B pension/pension credit and cannot afford a car to take the waste myself so have to pay it but can ill afford it. People will want bigger bins if we go to two weeks waste/ recycling collections. I would have to keep the smaller ones, as I have steps to negotiate and larger bins would be too heavy.
- Increasing parking charges will deter even more people from visiting oadby and will affect businesses. Alternate weekly bin collections are ok provided we are given larger green recycling bins as mine is full most weeks.
- Increasing the charge in bulky collection and green waste is likely to lead to more fly tipping which would cost the council more to clear up. Alternate week collections would also be unpopular with a lot of people. Especially for larger families who already fill their bins each week.
- Increasing waste collection charges will only encourage more fly tipping, increasing car parking charges will effect every local business, Wigston is full of empty shops and the new ones only last a short time, Wigston needs investment and the council needs to encourage people to park and shop locally otherwise people will go elsewhere, parking in Blaby is 70p for 1 hour, fosse park is free.
- Is the C & W Partnership contract funded directly by the Council, and are the personnel employed for this contract employed by O & W Council, or are they a separate outsourced organisation ,who have to tender for key services ,such as the C & B Wellbeing Partnership..?
- It has been known for a very long time that OWBC were one of the only councils still offering weekly collections. Why was the decision made to have two different sized bins or household waste (unless you were a large household) and recycling. Had the same large sized bin been issued for both services, there would be no need for residents to pay £30 for a bin swap when this is clearly another example of poor planning on the councils behalf.

- Morally indefensible. Yet more reductions in service but still steep rises in council tax. None of this was in your last manifesto. This needs to be put before the voters.
- More people than ever need helping hands service so shocked at the 50% reduction as it need to stay at least as it is. Bin collection to fortnightly will lead to overflowing bins and more fly tipping I believe.
- Need to reconsider changing bin collection to alternate week.
- No any other further comments.
- No problem with the bin emptying frequency for waste and recycling. Unfortunately the Council were shortsighted when they issued small refuse bins, so larger bins would need to be issued to facilitate this change. Green waste increased charge would be more acceptable if it was for twelve months of collection. Car park charge increase has the same anomaly as at present, that is that its more expensive to park for four hours than it is for two ... 75p per hour to park for two hours, but £1 per hour to park for four hours under the increased charge.
- No thanks
- Not acceptable 2 weeks for bins being emptied! Disgusting. Garden waste yet again going up all this will do is encourage fly tipping
- Not acceptable. You blew the money on new offices. We shouldn't need to lose out because of it
- Not happy with any of the proposed changes, although a fortnightly general waste collection would be acceptable
- Not in favour of alternate week collection for waste & recycling, or increase in green waste & bulk collection charges, but understand reasons for them.
- Oppose changes to bin collections, existing bins are not big enough for 2 weeks waste. This is the most valuable service you offer me
- Our bins - and there are only two of us - are pretty full after a week. I don't see how we'd cope with alternate weeks. Bigger or more bins would be a capital cost and there's already little room for such bins. I think this would be very unpopular with residents.
- Over charging residents for a service that is not up to scratch anyway , parking charges are disgusting and unfair . Why not start by cutting staff that sit around all day sending ridiculous e mails !
- Parking fees will decimate shopping precincts.
- Please think about introducing some free parking say the first hour is free rather than increasing Car Park charges. Short term thinking that is having a negative impact on our High Street. Why would I pay to Park in Wigston / Oadby? when I can park at Fosse Park for free. You might even raise more business rates!!!!
- Pleased to see that the proposed ending of funding for Helping Hands and the Community & Wellbeing Partnership has changed. I think the issue the Council are facing is that things such as frequency of bin collections and car parking charges have been held back for so long that they have now become more contentious. I think the increases in car parking will create even more issues for our High Streets which are already suffering. If there was scope for more change I would look at doing something differently there. In terms of bin collections I'd suggest the Council is one of the last to make the change? However the measures collectively will I fear drive up fly tipping locally
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- Proposed bulky waste charge will only increase fly tipping which in the long term will cost the council more to collect and clean up and encourage unlicensed rubbish collection.. Why not employ private licensed company to do this which no doubt be cheaper to use than the council Helping hands provides an invaluable service to the residents of the Borough if this service is lost due to funding cuts who will people go to for advice and support Car parking Increasing the charges will.lead to even fewer people coming to Wigston the footfall is already much reduced and when people do come they don't linger due to parking charges. How about looking at the number of staff you employ and really consider if they are really needed I'm sure there are savings to be made in many areas
- Putting car park costs up will threaten the local shops and discourage local people to use local services. Is it wise to reduce funding for Helping Hands when it appears there is more need for help and support?
- Really disappointed that you are considering waste and recycling on alternate weeks. I can understand the recycling but having waste collected every week is marvelous! Every fortnight will mean flies, rodents and mess on the roads as people will just leave the bins out so as not to contaminate their properties.
- Recycling needs to be increased. If it is only collected once a fortnight then anyone needing a larger bin should not have to pay for it. As before, if Helping Hands is not enabled to help residents with their finances then the Council Tax collections will suffer and homelessness will increase. Their grant is an investment for the Borough. Residents on the old ""legacy"" benefits such as Job Seekers Allowance, will have to switch to Universal Credit in the near future so the most vulnerable people in the Borough will need Helping Hands to steer them through the application processes.

- Reduce staffing in council offices by half. Reduce number of councillors by half. Turn off heating in your council chamber. On one hand the UK government is talking about dealers collecting bulky items for free on purchase of new, you are asking about more money for the same service.
- Reducing needed mental health support
- Reducing the frequency of bin collections is frankly speaking unhygienic. The same amount of people will continue to be employed to run these services yet the frequency is proposed to drop to half. Half the personnel need to be sacked then for "financial sustainability"
- Reduction in bin collection is a seriously retrograde step & should be cancelled
- Ridiculous fees and charges, what do we pay Council Tax for ----- eg:- Refuse generally; encouraging fly tipping ----- Car parking; soon become a ghost town
- Sad that it is Helping Hands funding is being reduced
- Seems your budget cuts are to two organisations that need it most (The vulnerable) also increase in car park charges, exactly what does Wigston in particular offer to justify the increase ?
- Shocking increase in charges. Why should we be made to pay to swap our bin?!!! As for a £10 increase in garden waste collection, you will end up still sending a crew a lorry to empty fewer and fewer bins. How can this be cost effective? We still need this service in December as leaves are still falling. Makes more sense to cease January, February and March. Doubt you will take note and ask people their thoughts though!
- Should not reduce bin collection. The rubbish tip site should only be open to the public on three days each week. Other tip sites should also only be open to the public for three days each week but on different days to the Oadby tip. In this way the labour cost could be reduced by 50 percent.
- So all the services people need you are going to increase costs for and all the budgets of services that can help people you're going to cut grants to. Perhaps you need to look where you spent your overspend one the amount spent on Brocks hill renovation two the massive amount spent on staff grievance cases not be cutting services to residents because of this.
- So basically reduced service for higher cost.
- So you want to up every charge in the borough when there are so many of us on the breadline already. As for bins you need to provide bigger ones to hold two weeks worth of rubbish to avoid vermin. Do you know how much money pensioners and low paid families have to live on. Get real please
- Strongly disagree with changes to bin collection and garden waste. This could cause a significant increase to fly tipping in the borough and neighbors putting rubbish in other peoples bins after collection. The car park charges have killed the areas they used to serve (this was proven with the free parking at Christmas lights on actually bringing in people) so might as well twist the knife more.
- Supportive re bin frequency & bin swaps. Opposed to increase in collection charges - these encourage fly tipping. Opposed to car park charges - these discourage business activity, moving trade away from the borough and we should be encouraging park use, not discouraging.
- The above is another short- term thinking example - you believe the only way to fix the budget gap is by putting up prices. My comments relate to every single element: Bin services - must remain weekly Bin Swaps should be £10 the more you increase the price the more people will steal them. Bulky waste - this is free in Leicester City - why do you have to charge anything? Green waste - this charge is a joke and should only ever be £30 a year. Car park permits - should be free for residents Car park charges- please do not put them up Helping hands and Wellbeing - go out ro local businesses and strike a partnership with them to cover this - all large companies have a budget for this so go and source it!
- The above proposals are the result of council overspending and are not public responsibility. The council tax is rising as per previous page and at the same time cost of 'other' services is rising way beyond the ROI. This is not fair on the consumer and will not be something the public simply agree to - turkeys do not vote for Christmas. I also fail to see how raising the cost of car parking in centres is going to attract more consumers. There are many other options the consumer has in and around the Oadby and Wigston area which do not involve car parking charges, Fosse park and larger supermarkets being examples. Bottom line is the council is asking if the public support these increases is how I'm reading the question. The answer will not be favourable however the council will do what it wants as it always does which makes this consultation a waste of time.

- The bin collection proposal makes total sense. Households may need to adjust to consume less. It would be unfair to further increase parking rates. We just did that recently. People won't go out anymore and this would further cripple small businesses. Instead, we should encourage patronage of stores by even a reduction, if possible.
- The black bins are already only half sized, you can't possibly make this decision without at least increasing the capacity of both the recycling and black bins. You'll increase the risk of vermin and other issues. Just keep it well funded and weekly.
- The businesses in Oadby and Wigston will suffer due to car park increases, the collection of recycling and household waste to every fortnight will increase if areas being left in a mess and not good for the environment. We pay enough council tax so it's not acceptable to put the prices up on everything like parking, garden waste.
- The car parking charge should stay at £1 for two hours and £2 for up to 4 hours.
- The council is run by knob heads
- The fortnightly alternative bin collection is utterly ridiculous. We are a large family, of 7 members. Our family and many others like ours require our bins to be emptied weekly and not a day over. Leaving them for 2 weeks is not only unsightly and unhygienic it will cause further stress and inconveniences to families in this Borough.
- The green bin increase is too much when not collected for three months a year. Good to collect waste and recycling on alternate weeks.
- The green waste charge was increased last year by £10. For it to increase again by the same amount this year is poor. Especially as the council have already reduced collections by stopping them altogether between December to February
- The increase in parking charges is not great but understandable. It would be helpful to provide more 20 minute parking spaces to support people who just need to collect prescriptions etc
- The only increases that affect me personally are the waste collections. At my previous address in Blaby District, we had an alternate week system and it seemed to work. My only concern would be large households where the waste may build up. This could lead to more instances of fly tipping which would be a concern. However, I think the Oadby & Wigston Recycling and waste site is very well run so hopefully people will utilise this more as an alternative.
- The weekly waste and recycling service is really valued by borough residents. A move to alternate weeks will hit households of 3 + residents really hard and bins will overflow. A larger waste bin will not solve this problem particularly where there are young children. This will result in an increase in vermin contamination and present a threat to public. Local councillors sit up. If you vote for this change you will lose your seats at the next election.
- There is clearly a desire to kill the Town Centres and Leisure centres, I hope councillors are paying to Park in Brocks Hill.
- There is NO explanation as to what a "bin Swap" is - or if it is mandatory. Green waste collection charge already increased, and you decreased to no collections during December January and February. I DO NOT WANT alternate weekly collections for waste and recycling
- There is no indication of what these savings would achieve. Bin Collection. How much would changing to fortnightly save?
- "These are negative outcomes for residents. Re-active. And not strategic enough. Some of these have negative consequences which means in the long term you may need to use your emergency funding. le pest increase. Our sewage system is already falling apart. Making cuts on essential services is a risk.
- These fees will only succeed in reducing footfall in Oadby and Wigston town centres, and drive people away from living in the borough, which is already on a downward spiral. Car parks and streets used to be full, now I could find a space anywhere without issue. You should be more inventive with how to bring in revenue without charging people in the middle of a cost of living crisis which is hitting everyone hard. My parents have just left the borough for Broughton Astley, and see their new area as a marked improvement on this one. I will also be leaving the borough given the first opportunity, a shadow of its former self and extra charges will only make it worse.

- They are sound like we will spending more on council tax and getting less for the increase. Not good for the residents of Oadby and Wigston. The reduction in helping hands will badly affect people already in poverty.
- Those in charge of council actually lied to be elected knowing very well the state of finance of the council. They now expect us tax payers to fund their mismanagement
- Totally disagree
- utterly disgusting to pay to go to the bank shopping is now hopeless lets go back to when wison and oadby were proud villages Not a village filled with repetitive shops council management officers should be ashamed of ruining these villages
- Very disappointed by the increase charges for green waste and parking but understand the reason
- Very unhappy that support for Helping Hands and community wellbeing is being reduced by 50%
- Very unsupportive on bin collection changes and increased parking costs, will ultimately lead to desolate local High streets
- Wanting to increase taxes and remove services that is not on . You ran a campaign for re election last year say how proud you were for keeping the weekly collection of both recycling and waste . So you sold lies . You increase the parking last year now again this year so you want to do less and asking the taxpayers for more .
- Wasre collecting and disposal should be weekly and free , you can have a single person household who has the same collection as a multiple occupent collection .
- Waste & recycling changes should only be made if you are providing larger waste bins to residents to compensate for a fortnightly collection
- WASTE COLLECTION At present we are allowed to leave out 3 black bags when collections are missed due to bank holidays? Will this apply if fortnightly collections are introduced? O&W residents are supplied with smaller bins than the rest of the country on fortnightly collections, will larger bins be supplied to accommodate the additional waste? P.S may I have a larger recycling bin, I have the smaller one that wont last a fortnight. GREEN GARDEN WASTE there was an equivalent of 25% increase in charges when collections ceased for 3 months, now you are suggesting a further increase of 20%. I suggest take-up of the scheme may well drop. PARKING CHARGES Car parks are rarely busy, no longer do we have to play the 'find a parking spot game' as we did when parking was ""free"". How are business' coping? is there a shortfall in customers? If so will business' go under resulting in less income for the council? BUT if car parks are under used they can always be developed on, as previously hinted at by the council.
- Waste collection every fortnight will be fine for us.
- Waste collection reduction to alternate weeks is not acceptable. The streets are already leck cleanliness and this will make the streets even dirtier. The general waste must be collected EVERY WEEK. In the light of rise in drug usage and police incidents in Oadby and Wigston, I would prefer not to reduce the funding to Helping Hands and Community and Wellbeing Partnership.
- Waste collection should stay weekly. Collections bi-weekly could increase fly tipping
- Waste must be collected every week! Unless you are planning to spend more money on newer bigger bins. If you want to see all businesses in Wigston close, don't increase car parking charges, as this will only drive shoppers away to where parking is free.
- Waste should be collected EVERY week (particularly in hot weather). Green/garden waste just seems to be going up and up and the service down.. Parking also going up. Stealth taxes.
- Waste should not be collected fortnightly, fly tipping will increase as a result. Further more under the currwnt scheme both our recycling and general waste bins are full every week. The bins do not have capacity for fortnightly collections.
- Waste to be collected every week due smell and maggots. Recycle collection can be every alternate week.

- Waste recycling. Have you assessed the impact? My bin is full most weeks!! Do we get bigger bins?? If not no thank you. Have you considered 10 days instead perhaps in conjunction with a text reminder service? What impact would that have on the most vulnerable? How effective is your current contracted service? Have you engaged with them to identify efficiencies? Parking - I shop outside of Oadby and Wigston because of the parking charges. How much revenue would you really make by increasing the charges offset against how Many people will skip the local shops and go elsewhere. If this forces local businesses to close (1) job losses (mainly local people) will increase the number of vulnerable people (2) vulnerable people are the ones who need the services most!! Aren't helping hands and community and wellbeing helping the vulnerable? Doesn't that go against your focus of "Our focus is on protecting public services and supporting those that are most vulnerable in the borough"? Good luck. You have a tough few months but you are spending my money and I want you to look at your organisation and systems and processes to ensure you are effective and efficient.
- Watch fly tipping go through the roof
- We are a family of 5 adults in a house we therefore fill both bins every week alternate collections would not work for us, household size should be taken into consideration. I have rarely paid the parking charges in Wigston I either walk or go elsewhere the shops have consequently lost a lot of my custom. It's easier to go to Fosse park where there are more shops & free parking. It's so sad to see the decline of Wigston shopping centre due to the poorly thought out introduction of parking charges. Surely with the huge number of new houses paying extortionate council tax fees there should be no need to increase the charges. Leisure centres should not have to charge for parking it is purely counterproductive as less people will attend reducing the revenue from swimming, classes, gym goes etc
- We need weekly bin collections alternate collections will be an issue for households unless you provide extra waste bins waste to collect. Green waste should be collected throughout the whole year
- We will suffer with rats and people with move because of parking
- Well that's me getting rid of my green waste bin. I'll take it to the tip. The parking charge is a bone of contention and will show in the next election results. Money is obviously still being wasted, let's not mention the Bell Street catastrophe... !!
- What difference is my comment going to make as council will raise the tax regardless how we feel
- Whichever way you do things it the Public that pays through the nose We are finding things tough as well Car parking charges are killing centres of Oadby & Wigston
- Why can you not work like blaby council and decent car park charge it will then bring people into our borough look around wigston at the empty shops
- Why not charge a licence fee for people parking large commercial vehicles on the pavement We want our bins emptying every week.
- Will shops in Wigston face reduced trade because of increased car parking fees? Wigston looks a poor relation in comparison to Oadby..why is this? Bin collections reduced..will this lead to waste dumping?
- Will we get a larger bin to cope with fortnightly collections? If not, we won't cope so will have to drive to the council tip much more regularly, increasing our carbon footprint. Will we have to buy a larger bin or will they be provided to us without cost?
- With regards to the bin collection frequency, with the black bins not an issue as it is very rare that we have more than 2 black bags (normally only 1), However with regards to the green bins there are a number of occasions when we have filled this and with it only being collected fortnightly what options will there be to put additional recycling out?
- With the exception of changing the frequency of bin collection all other proposals seem feasible

- would like to have staff who would monitor the order and removal of garbage on the streets, and if necessary, severely punish them for the dirt and stench they provide to neighbors
- Yes please manage our funds ,not yours!,a damn sight better,fat chance.
- Yes we shouldn't be paying for car parking. We need to keep weekly black bin collections.
- yes you have a check to increase garden waste after reducing the service to only 9 months but no corresponding reduction in the charge .
- Yet again you want to change the bin collection but you will be expecting the residents to pay for larger bins and those who won't pay will just dump the rubbish in the streets so you will still be adding costs to your finance in clearing up if you are going to change the collection day's provide the bins at the council cost
- "You already have small general bins for a family , there was also several rat infestation s this spring/summer , how do you ensure that : 1. You are not losing money by having to re supply all bins ? 2. That there is not an outbreak of a pest problem, that will end up costing more ?"
- you are distroying wigston shop centre
- You are driving people out of shopping local with raising car park charges
- You are putting up council tax but then putting extra in everything else plus reducing services which puts the actual increase equivalent huge
- You can't justify charging for a bigger bin if you are then going to cut the services of the bin collections. Cutting this service will increase fly tipping which the council can't afford to clear up.
- You do not always provide the detail needed to make a judgement eg what the current charge is for bulky waste. Green waste charges up by 20% on top of recent increases and reducing the level of service last year. Is this going to generate a surplus towards the overall deficit or is it reducing a service subsidy? Not sure of the legality of the Council making a profit from this scheme?
- You have killed off the town centres of Oadby and WIGSTON now anyway Plus changing the way are waste is taken is not acceptable and will cause you more problems I'm afraid
- You have reduced the black bin size then propose fortnight collection do you then plan to buy bigger bins ? Keep black bins weekly and thought the government wanted weekly ?
- You should keep the weekly collection for both general and recyclable rubbish or provide larger bins for each if considering alternate week collections
- you will inevitably kill the local town center's such as Wigston if you continue to milk the motorist with a combination of increasing parking fees and poorly maintained road full of speed calming humps which damage our vehicles. My daughter has recently moved out to the countryside and we may follow.
- Your parking wardens should also cover extensive parking on pavements (full vehicle). Several areas are used to park up all day, with the driver then catching the bus (also half on pavements A6 near Esso garage, B5403 near the sports lounge and the bottom of Rosemead Drive near to the Wigston Road. Can the wardens also report illegal number plates to the police to raise more cash?

# How supportive are you of a 7.7% rent increase for tenants?

- Should be a fair rent for a fair property
- Difficult for me to comment. Because earnings are not increasing. Instead, it is decreasing due to the lack of jobs throughout the UK
- That is very reasonable rent at £94.49. The private sector is twice as much.
- Don't put a benefits cap on. Start charging the market rate.
- I know the cost of repairing and maintaining property but do you need to increase by the maximum allowance as if you do it's only going to be for other projects that are needed
- I would support a higher increase. And a charge for unused bedroom and space.

# How supportive are you of a 7.7% service charge change for tenants?

- Most community blocks do their own communal cleaning as the level of care by hired services is abysmal
- I'm not really sure what this all means. It is not clear and seems unfair on people in this position particularly if they are in a vulnerable position.
- All my comments remain by the previous ones. This is justified in my eyes as it's a service being given by choice to the customers that won't the service and I would not expect the council to pay. I don't have an opinion.
- I don't pay charges. I would support higher increases n/a