

**MINUTES OF THE MEETING OF THE POLICY, FINANCE AND DEVELOPMENT COMMITTEE
HELD BY REMOTE VIDEO CONFERENCE ON TUESDAY, 15 SEPTEMBER 2020
COMMENCING AT 6.00 PM**

PRESENT (BY REMOTE LINK)

D A Gamble Chair
Dr I K Ridley Vice-Chair



COUNCILLORS

N Alam
L A Bentley
G A Boulter
J W Boyce
Mrs L M Broadley
M L Darr
Miss P V Joshi
J Kaufman
Mrs L Kaufman
K J Loydall JP
D W Loydall

OFFICERS IN ATTENDANCE (BY REMOTE LINK)

S J Ball	Trainee Solicitor (acting as the Democratic Services Officer)
Ms P Fisher	Head of Customer Service & Transformation
D M Gill	Head of Law & Democracy / Monitoring Officer
S Hinds	Deputy Chief Executive
S Tucker	Democratic & Electoral Services Manager / Deputy Monitoring Officer

8. APOLOGIES FOR ABSENCE

An apology for absence was received from Councillors R F Eaton and Mrs L Eaton JP.

9. APPOINTMENT OF SUBSTITUTES

None.

10. DECLARATIONS OF INTEREST

None.

11. MINUTES OF THE PREVIOUS MEETING

By affirmation of the meeting, it was

UNANIMOUSLY RESOLVED THAT:

The minutes of the previous meeting held on 16 June 2020 be taken as read, confirmed and signed.

12. ACTION LIST ARISING FROM THE PREVIOUS MEETING

It was noted by Members that there was no action list arising from the previous meeting.

13. PETITIONS AND DEPUTATIONS

None.

14. FINANCIAL OUTTURN REPORT (Q1 2020/21)

The Committee gave consideration to the report as set out on pages 8-14 of the agenda, which asked it to note the overall Council position for the financial year 2020/21 at the end of the first quarter, and to approve the additional Capital expenditure set out at Paragraph 3.

It was moved by J W Boyce, seconded by Mrs L M Broadley and

UNANIMOUSLY RESOLVED THAT:

- (i) The content of the report and appendices be noted; and**
- (ii) The additional capital expenditure as set out at paragraph 3 of the report be approved.**

15. TREASURY MANAGEMENT ANNUAL REPORT (2019/20)

The Committee gave consideration to the report as set out on pages 15-28 of the agenda, which asked it to note the performance and activities of the authority's treasury management function for the financial year 2019/20.

It was moved by the Chair, seconded by the Vice-Chair and

UNANIMOUSLY RESOLVED THAT:

The content of the report and appendices be noted.

16. STANDARDS & ETHICAL INDICATORS (Q1 2020/21)

The Committee gave consideration to the report as set out on pages 29-38 of the agenda, which asked it to note the figures for local determination of complaints and the ethical indicators for the first quarter of 2020/21.

It was moved by the Chair, seconded by the Vice-Chair and

UNANIMOUSLY RESOLVED THAT:

The content of the report and appendix be noted.

17. LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN ANNUAL REVIEW LETTER (2019/20)

The Committee have consideration to the report as set out on pages 39-48 of the agenda, which asked it to note the Local Government and Social Care Ombudsman's Annual Review Letter in respect of Oadby & Wigston Borough Council for the year ending 31 March 2020.

It was moved by the Chair, seconded by the Vice-Chair and

UNANIMOUSLY RESOLVED THAT:

The content of the report and appendices be noted.

18. REVIEW OF CORPORATE COMPLIMENTS, COMMENTS & COMPLAINTS POLICY (SEPTEMBER 2020)

The Committee gave consideration to the report as set out on pages 49-71 of the agenda, which asked it to approve and adopt the proposed Corporate Compliments, Comments & Complaints Policy.

A minor amendment to the policy was moved by J W Boyce and seconded by Mrs L M Broadley, which proposed the inclusion of multiple letters sent by post within the list of examples of what might constitute a vexatious complaint.

It was then moved by the Chair, seconded by the Vice-Chair and

UNANIMOUSLY RESOLVED THAT:

The proposed Corporate Compliments, Comments & Complaints Policy as amended be approved for adoption.

THE MEETING CLOSED AT 6.33 PM



Chair

Tuesday, 2 February 2021

*Printed and published by Democratic Services, Oadby and Wigston Borough Council,
Council Offices, Station Road, Wigston, Leicestershire, LE18 2DR*