



Policy, Finance and Development Committee	Tuesday, 15 September 2020	Matter for Information
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Report Title: Standards & Ethical Indicators (Q1 2020/21)

Report Author(s): David Gill (Head of Law & Democracy / Monitoring Officer)

Purpose of Report:	To receive the figures for local determination of complaints and the ethical indicators for Quarter 1 of 2020/21.
Report Summary:	The report provides information in relation to Member Complaints, Corporate and Ombudsman Complaints, Freedom of Information Requests and Anti-Social Behaviour Reports and Resolutions.
Recommendation(s):	That the content of the report and appendix be noted.
Senior Leadership, Head of Service, Manager, Officer and Other Contact(s):	Stephen Hinds (Deputy Chief Executive) (0116) 257 2681 stephen.hinds@oadby-wigston.gov.uk David Gill (Head of Law & Democracy / Monitoring Officer) (0116) 257 2626 david.gill@oadby-wigston.gov.uk
Corporate Objectives:	Providing Excellent Services (CO3)
Vision and Values:	"A Stronger Borough Together" (Vision) Accountability (V1) Respect (V2) Customer Focus (V5)
Report Implications:-	
Legal:	There are no implications arising from this report.
Financial:	There are no implications arising from this report.
Corporate Risk Management:	Political Dynamics (CR3) Reputation Damage (CR4) Regulatory Governance (CR6)
Equalities and Equalities Assessment (EA):	There are no implications arising from this report. EA not applicable.
Human Rights:	There are no implications arising from this report.
Health and Safety:	There are no implications arising from this report.
Statutory Officers' Comments:-	
Head of Paid Service:	The report is satisfactory.
Chief Finance Officer:	The report is satisfactory.

Monitoring Officer:	As the author, the report is satisfactory.
Consultees:	None.
Background Papers:	None.
Appendices:	1. Standards & Ethical Indicators (Q1 2020/21)

1. Information

- 1.1 In order to ensure good governance and the maintenance of standards, it is good practice for Members to receive regular reports on the measurement of ethical indicators across the organisation which indicate how well the Council is or is not performing in defined areas.
- 1.2 In addition, certain matters are required to be reported to Members to comply with legislation or Statutory Guidance.
- 1.3 The provision of this information enables Members to be informed about areas of concern and good practice.
- 1.4 Attached for Members' information and attention is the quarter one report for 2020/21 at **Appendix 1.**