

SERVICE DELIVERY COMMITTEE

ACTION LIST

Arising from the Meeting held on Tuesday, 03 March 2020

No.	Minute Ref. / Item of Business	*Action Details / Action Due Date	Responsible Officer(s)' Initials	Action Status
1.	49. - Action List Arising from the Previous Meeting	An additional item be added at the next meeting in relation to the Customer Satisfaction Surveys with regards to the Council's Cleaning Contract. <i>Due by Jun-20</i>	AdTh NeBa	Report Update (Agenda Item 7)
An update is provided within the report.				
2.	51. – Council Performance Update (Q3 2019/20)	Further information to be provided with regards to the total number of referrals and the progress of the cases in relation to Lightbulb. <i>Due by Jun-20</i>	AdTh LeMo	Report Update (Agenda Item 7)
An update is provided within the report.				
4.	51. – Council Performance Update (Q3 2019/20)	Officers to review resources in relation to homelessness within the Borough. <i>Due by Jun-20</i>	AdTh HeCo	Ongoing
Resource is currently being managed in order to deal with a high level of workload at present as a result of COVID-19. Resource over the longer term will be kept under review.				
5.	51. – Council Performance Update (Q3 2019/20)	Officers to adopt an action plan regarding target GBE 11, to ensure appropriate grading of properties in relation to the target. <i>Due by Jun-20</i>	AdTh LeMo	Complete
The Council approved a new Empty Homes Strategy at its meeting of Policy, Finance and Development Committee on 10 March 2020. This sets out the Council's approach to dealing with empty homes over the period 2020-2025.				

6.	51. – Council Performance Update (Q3 2019/20)	More information to be provided in relation to KPI BPE 33 (Miscellaneous Licenses etc.) <i>Due by Jun-20</i>	DaGi	Verbal Update
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| All actions listed are those which are informally raised by Members during the course of debate upon a given item of business which do not form part of - but may be additional, incidental or ancillary to - any motion(s) carried. These actions are for the attention of the responsible Officer(s).