

MINUTES OF THE MEETING OF THE SERVICE DELIVERY COMMITTEE HELD BY REMOTE VIDEO CONFERENCE ON TUESDAY, 8 SEPTEMBER 2020 COMMENCING AT 6.10 PM

PRESENT (BY REMOTE LINK)

G A Boulter Chair
Mrs S Z Haq Vice-Chair



COUNCILLORS

Mrs R H Adams
N Alam
L A Bentley
J W Boyce
Mrs L M Broadley
D M Carter
F S Ghattoraya
K J Loydall JP
Mrs S B Morris
R E R Morris

OFFICERS IN ATTENDANCE (BY REMOTE LINK)

S J Ball Trainee Solicitor (acting as the Democratic Services Officer)
Mrs A E Court Chief Executive / Head of Paid Service
Ms P Fisher Head of Customer Service & Transformation
D M Gill Head of Law & Democracy / Monitoring Officer
S Hinds Deputy Chief Executive
Mrs A Lennox MBE Head of Community & Wellbeing
A Thorpe Head of Built Environment
S Tucker Democratic & Electoral Services Manager / Deputy Monitoring Officer

1. APOLOGIES FOR ABSENCE

An apology for absence was received from Councillors F S Broadley and M H Charlesworth.

2. APPOINTMENT OF SUBSTITUTES

None.

3. DECLARATIONS OF INTEREST

None.

4. MINUTES OF THE PREVIOUS MEETING

By affirmation of the meeting, it was

UNANIMOUSLY RESOLVED THAT:

The minutes of the previous meeting held on 3 March 2020 be taken as read, confirmed and signed.

5. ACTION LIST ARISING FROM PREVIOUS MEETING

By affirmation of the meeting, it was

UNANIMOUSLY RESOLVED THAT:

The Action List arising from the previous meeting held on 3 March 2020 be noted.

6. PETITIONS AND DEPUTATIONS

None.

7. COUNCIL PERFORMANCE UPDATE (Q1 2020/21)

The Committee gave consideration to the report and appendices (as set out on pages 11 - 39 of the agenda reports pack) which asked it to note the update regarding the progress during quarter one of the 2020/21 financial year towards achieving the priorities of the Council's Objectives.

Members requested that further information be provided at future meetings identifying those who have dropped-out of Lightbulb Disabled Facilities Grants (DFG's) yet remain in need of alternative assistance.

Members requested that in the next quarterly-reporting cycles, an estimated end-point for Council Tax and National Non-Domestic Rates (NDR) collection rates be provided to better inform future target and budget setting.

Members requested that at a full breakdown be provided at future meetings regarding all incident types of anti-social behaviour (ASB) for each quarter.

Members requested that a survey be undertaken of those 12 Members who were still in receipt of hard paper copies of agendas etc. to explore the individual barriers faced to successfully migrate to paperless meetings.

By affirmation of the meeting, it was

UNANIMOUSLY RESOLVED THAT:

The performance of the Council against its Corporate Objectives in delivering services be noted.

THE MEETING CLOSED AT 7.16 PM



Chair

Tuesday, 24 November 2020

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