

**MINUTES OF THE MEETING OF THE WIGSTON RESIDENTS' FORUM HELD AT THE  
COUNCIL OFFICES, STATION ROAD, WIGSTON, LEICESTERSHIRE, LE18 2DR ON  
TUESDAY, 29 OCTOBER 2019 COMMENCING AT 7.00 PM**

**PRESENT**

G A Boulter                                      Chair

**COUNCILLORS**

R F Eaton  
Mrs L Eaton JP

**OFFICERS IN ATTENDANCE**

Mrs J Bhatha                                      Deputy Depot Manager  
Ms V Quintyne                                      Community Engagement Officer

**OTHERS IN ATTENDANCE**

Ms S Butt    Environment & Waste Management Technician - LCC  
PCSO Darby    Leicestershire Police  
W Gale    Leicestershire Fire and Rescue Service  
16 Residents

**10.      LOCAL POLICING ISSUES**

The Chair introduced himself to everyone and welcomed everyone to the meeting. He introduced the Beat Officer Jack Darby. Officer Darby provided the following Police Update for tonight`s meeting:

- There have been incidents of Anti-Social Behaviour around the Town and the designing out of crime around the Bell Street area.
- There is continuing work to install CCTV cameras. More staff have taken up later working shifts to cover Anti-Social Behaviour. Four young people are on Unacceptable Behaviour Contracts. This number is set to increase to six.
- Officer Darby concluded that, it was an identified number of young people raising concern and the Police are taking steps to deal with this.
- Residents were advised to store Wheelie Bins to the rear of properties to reduce Dustbin fires.
- A Safeland app is available to Shopkeepers. It allows Shopkeepers to be alerted to criminals working in the Town. The app supports the Police to address crime.
- The Officer drew Residents attention to the Neighbourhood link Scheme. Residents were encouraged to sign up to Neighbourhood Link. They were advised that their personal details will not be shared with third parties. The sharing of personal information is covered under GDPR (General Data Protection Register) Rules.
- Neighbourhood Link is a free messaging system. It sends out alerts across Leicester, Leicestershire and Rutland. Messages can be accessed by: text, telephone and email. Messages can also be received about Crime Stoppers, Action

Fraud and [www.NHUK.co.uk](http://www.NHUK.co.uk).

- Trick or Treat Posters are available from the Police Force`s website and Wigston Police station.
- The Chair met with Police Inspector Michael Cawley. They discussed crime statistics in relation to the Borough. Crime in Wigston is low. Crime figures for South Wigston are the lowest in the Borough. The crime figure in Evington is twice as high when compared to Oadby.

**Action:**

Provide Officer Darby with the contact details for Councillor Michael Charlesworth.

**Action:**

Officer Darby is to report back at the next meeting whether the person who placed graffiti on the Thythorn Centre walls has been caught.

**11. MINUTES OF THE PREVIOUS MEETING**

Minutes of the previous meeting were accepted as a true record subject to the following amendment. On page 5 change the following sentence;

***"Change in the layout of the Wigston Swimming Bath pool lanes"*** to read,  
***"Change in the layout of Parklands Swimming Bath Pool Lanes"***.

The reference is to Parklands Swimming Pool not Wigston Swimming Pool. The Chair advised that those persons wishing to see the swimming pool lanes sectioned off should speak to the Swimming Pool Manager. The swimming pool is private property.

**11a. MATTERS ARISING**

Page 2: Recycling and Waste Management Officers have been invited to tonight's meeting.

Page 2: With regards to the new build housing, Redrow is building on this site. Redrow Homes is developing the Kilby Bridge housing. New Wigston Meadows housing is being built by Barratt Homes.

Page 4: The Chair is awaiting clarification from the County Council on whether the suggestion to dissuade people from parking on verges is doable.

Page 4: Wigston Historical Society has received the Resident Forum award of £200.

Page 5: The Chair has spoken to representatives of Wigston Civic Society and Wigston Historical Society regarding the safety of the trees at Wistan Church. The Local Authority Tree Officer has stated that, there are no significant visual indicators to suggest the trees are unsafe. Some of the trees have been taken down. There is ongoing discussion regarding the trees. In the near future some of the trees are to be lopped. The churchyard remains closed. The Chair met with the Rector today to discuss the matter.

Page: 5 The Chair spoke to the County Council about the state of the road surface on Carlton Road. He has received a reference number having pursued this issue. There is a

computerised system for cleaning the drain by the Freer Centre. The drain cannot cope with leaves falling.

Page 6: A representative of the local Fire Service has been invited to attend this evening's meeting. He is to make a verbal presentation.

## **12. WIGSTON TRADERS' UPDATE**

The Lions Group has organised the 2019 Light Switch-on event.

The shop window competition is once again being organised following on from the 2018 success.

The Town Centre Manager continues to try and increase interest in the letting of empty shops in Wigston and encouraging sign-up to the Farmer's Market stalls.

## **13. PRIDE OF THE BOROUGH**

For the tenth year running the Borough has received an East-Midlands in Bloom gold medal.

The Loyalty Scheme now has 1,500 members. The funds raised goes towards funding projects and competitions. One example of this is the purchase of planters placed around the Borough. All the plants supplied for the planters require volunteers to weed and water them.

New Loyalty Cards will be on sale from December 1<sup>st</sup> 2019.

Due to computer issues, Grange Farm will be no longer be accepting Loyalty Cards.

Loyalty Cards can be purchased from: Zeph's Café, Oadby, the café at Brocks Hill Conservation Park and Centre and Oadby and Wigston Borough Council's Customer Service Centre, Bell Street, Wigston.

Volunteers are wanted to help deliver the Pride of the Borough pamphlet. Volunteers can contact Pride of the Borough for more information by phoning: 07874 228491 or emailing: [potb.oadbywigston@gmail.com](mailto:potb.oadbywigston@gmail.com).

## **14. WIGSTON FIRE SERVICES (VERBAL PRESENTATION)**

The local Fire Service representative shared the following information:  
The current service is now called Leicestershire Fire and Rescue Service. Calls received between 4pm and 12pm midnight is the most crucial period. The Service offers home safety checks. This can lead to the installation of smoke alarms.

The home fire safety check is a service which offers people advice on how to prevent fires and what to do in the event of a fire. It is carried out by Leicestershire Fire & Rescue Service and its partners and takes place at a person's home. It lasts approximately half an hour. As part of this service, smoke alarms may be fitted and subsequent maintenance and replacement of these becomes the responsibility of the homeowner. Smoke alarms are not provided as a matter of course.

The Fire and Rescue Service only target their visits at people and places where they know there is a higher risk of fire. The information supplied in the application process will help the Service to determine the risk. For anyone concerned that their home may be at risk of

fire or know someone who they think needs help, they are advised to complete a form to request a visit.

Visits from the Fire Service can generate visits to the Flu Clinic to promote their role. The Fire and Rescue Service is not qualified to provide information about gas leaks. Fire Service data on which groups of people require fire safety information is being updated.

People with poor eyesight and poor hearing can be referred to the Fire Service to be provided with fire and carbon monoxide alarms. The Fire Officer requested those present at tonight's meeting record details of those deemed to be vulnerable for referral to receive a home safety check. To apply for a fire safety check click on the following link to access an application form. <https://lfrs.egressforms.com/Form/HomeFireSafetyCheck>

## **15. ENVIRONMENT WORKING GROUP**

The Chair gave a presentation on the work of the Environment Working Group. This was followed by two presentations on Recycling and Volunteering in the Borough.

The Chair provided a verbal Update. This was supported by a paper outlining details of the Council's Environment Strategy and Action Plan. This Working Group has 18 priorities for action. These include:

- Ensuring new Council buildings and Council housing properties are energy efficient.
- Reducing the overall Council carbon footprint at the main Council offices.
- Ensuring Council vehicles are energy efficient.
- Promoting the purchase of new Ultra-Low Emission taxi vehicles.
- Encouraging sustainable transport, including encouraging schools to take up Sustainable Travel Initiatives.
- Reducing the use of paper and plastics.
- Developing a procurement strategy to maximise use of sustainable materials.
- Raising awareness of initiatives and opportunities to support and encourage a cleaner environment for our residents.
- Providing educational opportunities relating to the environment and engaging with nature.
- Formally designating Brocks Hill Country Park as a Local Natural Reserve
- Managing our parks to protect the countryside, preserve the local landscape and nurture wildlife.
- Increasing tree planting.
- Supporting volunteers who are working to improve the environment.

An Oadby and Wigston Borough Environment Working Group has been established. To request to join this Group email: [oadbystakeholders@lionhearttrust.org.uk](mailto:oadbystakeholders@lionhearttrust.org.uk).

### **Action:**

Circulate the Chair's Environment Working Group paper notes with the minutes.

## **Recycling and Waste Presentation**

Following on from the Chair's update on the Environment Working Group, officers Sallie Butt (Leicestershire County Council) and Jayshree Batha (Oadby and Wigston Borough Council) Officers provided an update on what can and cannot be recycled in the Borough. They presented on the revised and expanded list of what can and cannot be recycled. A question was raised on why local schools which produce some £2,000 worth of recycling cannot have it collected by the Local Authority. This waste goes into the general waste

and into landfills.

Casepak is currently in the process of producing a video to show how its recycling plant sorts and grades recycled items. Once the video becomes available the Chair will request a copy to show at a future Residents' Forum meeting.

**Action:**

S Butt stated she will provide feedback to the question raised as to why school recycling is not collected free of charge or its collection encouraged. It was suggested that this avenue of recycling could generate huge revenues for the County Council.

**Action:**

Circulate revised lists on what can and cannot be recycled generally and also over the 2019 festive season.

**Volunteering Development**

Oadby and Wigston Borough Council's Marketing and Insight Manager provided the following update on volunteering in the Borough. A volunteering policy and strategy are in development. It will be completed by 2020.

Officers within the Borough Council are to be encouraged to carry out volunteering activities. Residents are to be encouraged to volunteer via the Council's Citizen's Panel. There are 1,800 students to be encouraged to take up volunteering opportunities across this Borough.

There is to be development of a scoping study. This study will outline a picture of volunteering in the Borough.

Exposure via Social Media will be provided through the work of the Marketing and Insight Team. It will identify groups offering volunteer opportunities in the Borough.

For more information on the policy and strategy contact: [Philippa.fisher@oadby-wigston.gov.uk](mailto:Philippa.fisher@oadby-wigston.gov.uk).

There are currently 118 people registered on the Local Authority's Citizens' Panel. Residents were encouraged to sign up to the Citizens' Panel if they have not already done so. To sign up to the Citizens' Panel click on the following link. [https://myaccount.oadby-wigston.gov.uk/service/Citizens\\_Panel](https://myaccount.oadby-wigston.gov.uk/service/Citizens_Panel)

**16. CHAIR'S UPDATES**

**16a. CAPITAL PROJECTS UPDATE**

The Defibrillator has now been fitted to the entry wall at Elizabeth Court on Long Street. It has now been registered with EMAS (East-Midlands Ambulance Service) for public use.

**16b. FORUM BUDGET UPDATE**

The Resident's Forum budget remaining is £48,451.

**16c. SPENDING REQUESTS**

No spending requests were received.

## **17. ITEMS RAISED BY RESIDENTS**

### **St Wistan's Church & Graveyard**

The churchyard is closed due to a wall having fallen down. The Parochial Church Council needs to decide what to do with the building. The congregation currently meets at All Saints Church. Repairs will amount to some £120,000.

The Church Diocese has the final say on whether to keep it as a place of worship or not. The Chair has met with the Rector and others to discuss what is to happen. Even if the building is repaired it has no toilet or other facilities.

A suggestion was put forward to use the building for community work. Residents will have a say in deciding how the building could be used. The building could be converted to create housing.

The buildings structure is part Norman and part Victorian. It is a grade 2 listed building. Various options for its use are being considered. It will not be demolished. Some of the trees in the graveyard have died.

### **Bungalow at number 37 Newton Lane, Wigston**

The bungalow is in a state of disrepair. It has become an option for compulsory purchase.

### **Replacing of domestic household bins from the centre of pavements and kerb edges**

It was reported that household bins are being left in the middle of pavements and not put back away from the kerbside. It was stated that there was a letter printed in the Leicester Mercury about this issue. This issue has been taken up by the Local Authority's management. An agreement was said to have been signed by the bin men to put the bins back from the centre of pavements, however some residents expressed the view that this agreement has been broken.

The practice of leaving the household bin right by the edge of the kerb was viewed as dangerous and of great inconvenience to pedestrians and traffic. It was stated that bin men have also been spotted taking single bin bags of rubbish out of dustbins.

### **Saturday closure of the Customer Services building on Bell Street Wigston**

An incident occurred in the Customer Service Centre which saw staff verbally and physically attacked. The Local Authority took the decision to temporarily close the Centre on a Saturday morning for a trial period. Saturdays were also low use periods by residents. The attacker has been apprehended. Other ways are being addressed to provide a service to residents.

### **Remembrance Services taking place in the Borough**

All Saints Church Remembrance Service takes place on: Sunday 10 November 2019 at 10:45am.

Peace Park Remembrance Service takes place at Peace Memorial Park on; Monday 11<sup>th</sup> November 2019. The service lasts for about 20 minutes. Refreshments will be served.

### **Age UK Armed Forces Veterans' Breakfast Event**

Age UK is hosting an Armed Forces Veterans breakfast event. This takes place on: Friday 8 November 2019. The venue is Age UK, 50 Paddock Street, Wigston. The event runs from

9:15am until 11:30am.

**The Mayor's Carol Service.**

The Carol Service takes place on: Tuesday 26 November 2019 at 6.30pm. The venue is St Peter's Church, Oadby.

**18. SUGGESTIONS FOR FUTURE AGENDA ITEMS**

Community Action Project.

**19. DATE OF THE NEXT MEETING**

Thursday 6 February 2020 at 7pm.

The venue is, the Council Office, Council Chamber, Station Road, Wigston, LE182DR.

**THE MEETING CLOSED AT 8.20 PM**



---

**Chair**

---

---

**Thursday, 6 February 2020**

---

*Printed and published by Community & Wellbeing, Oadby and Wigston Borough Council,  
Council Offices, Station Road, Wigston, Leicestershire, LE18 2DR*

## **ENVIRONMENT WORKING GROUP**

### **INPUT TO RESIDENTS FORUM – OCTOBER 2019**

The Council has been aware of its responsibilities for the environment for a number of years. However, at its AGM in May, it established an Environment Working Group 'to co-ordinate the council's approach to Climate Change'. The group consists of myself, Cllrs Joshi and Kaur from Oadby and Cllrs Boulter and Charlesworth from Wigston and reports to the Service Delivery Committee.

Our role is to understand what practical steps have been taken and are planned by the council officers in response to growing evidence that urgent action is required to respond to global warming and to identify what additional steps should be taken in the future.

The Council has already produced a draft Environment Strategy and Action Plan with short (12 months), medium (3 years) and long term (10 years) goals.

The Strategy and Action Plan seeks to address issues at all levels:

- Global issues, such as climate change – seeking to become carbon neutral
- National issues, more efficient use of resources by decreasing the use of plastics and encouraging reuse and recycling
- Local, improving the quality of the local environment by planting more trees and reducing littering

The document identifies four key themes:

- Reducing Emissions
- Raising Awareness
- Partnership Working
- Volunteering

There are currently 18 objectives;

#### **RE1: Ensuring New Council Buildings are Energy Efficient**

*This action primarily relates to new build facilities although there may also be some opportunities to retro-fit existing buildings.*

#### **RE4: Develop an Energy Performance Certificate Strategy for all Council Housing Properties**

*Carry out assessment and develop strategy to understand how to achieve long term targets most cost effectively and agree an Energy Investment Plan*

#### **RE6: Reducing the Overall Council Carbon Footprint at the Main Council Offices**

*We will do this by:*

- *Ensuring that we are using the most energy efficient equipment.*
- *Reviewing Homeworking policy*



### **RE3: Ensuring Council Vehicles are Energy Efficient**

*This action primarily relates to the purchase of new vehicles for the Depot. Consideration will be given to the purchase of those vehicles which have low emissions and improved fuel efficiency. Need to assess feasibility.*

### **RE2: Encouraging Sustainable Transport**

*This action relates to providing opportunities for the use of sustainable transport and includes the installation of electric car charging points in town centres/car parks refer to partnership bid with other districts.*

### **PW4: Encourage Schools to take up Sustainable Travel Initiatives**

### **RE5: Reduce the Use of Paper and Plastics**

*We will do this by:*

- *Migrating paper processes to an electronic capability through the use of the Electronic Documents and Records Management System*
- *Replacing internal paper transactions and processes with online forms*
- *Introduction of e-billing for both Council Tax and Business Rates.*
- *Making Committees paperless*
- *Reviewing all opportunities to stop or reduce the use of plastics*

### **RE7: Develop a Procurement Strategy to Maximise Use of Sustainable Materials**

### **RA1: Raising Awareness of Initiatives and Opportunities to Support and Encourage a Cleaner Environment for our Residents**

### **RA2: Raising Awareness of Initiatives and Opportunities to Improve Air Quality**

*We will install an Air Quality Monitoring Station at Blaby Road/Station Road junction in order to Monitor NOx Levels and Provide Evidence for Declaration of Air Quality Management Area.*

### **RA3: Provide Educational Opportunities Relating to Engaging with Nature**

### **PW5: Formally Designate Brocks Hill Country Park as a Local Natural Reserve**

*OWBC is working with Natural England to formally designate Brocks Hill Country Park as a Local Natural Reserve. This has many benefits including retaining the countryside and natural open space of the Green Wedge, where Brocks Hill is an essential link.*

### **RA4: Manage our Parks to Protect the Countryside, Preserve the Local Landscape and Nurture Wildlife**

### **PW1: Increase Tree Planting**

*The primary benefits of trees are that the process greatly contributes to producing the oxygen that we and all other animals need to breathe and sustain life and take up carbon dioxide. It is well documented that trees reduce the amount of storm water runoff, which reduces erosion and pollution in our waterways and may reduce the effects of flooding which are projected to become more intense with the progress of climate change.*

**PW2: Promote the Leicester Low Carbon Transport Accelerator**

*Grants are available for the purchase of new Ultra-Low Emission taxi vehicles.*

**PW3: Manage Flood Planning and Response**

**VO2: To Increase the Number of Volunteers to Improve the Environment**

**VO1: Improve the Environmental Quality of the Council's Housing Estates**

If you wish to comment on the draft Environment Strategy and Action Plan, please speak to one of the working group. Is there anything missing, which you consider that we should be addressing?

In addition to considering the Policies and Practices of OWBC with the aim of the Council being an exemplar of good practice, we would like to support local initiatives, such as the work by the local Rotary clubs to help the borough achieve Plastic Free Community Status.

As the result of an event about Reducing the Use of Plastics in early August, the Oadby and Wigston Environmental Forum has been formed. It will meet once a term, bringing together individuals and groups with a shared interest in supporting environmental issues with the aim of networking to add value by working together with a complementary and partnership approach.

The first meeting is on Tuesday 29<sup>th</sup> October; 3.45 – 5.00. Venue to be confirmed.

Due to data protection regulations (GDPR 2018), an email circulation list is being held and administered by Oadby Community Stakeholders. If you wish to be involved please email [oadbystakeholders@lionhearttrust.org.uk](mailto:oadbystakeholders@lionhearttrust.org.uk) and request to join. If you choose not to join the mailing list, you may be able to still access information relating to dates and times of meetings via the Oadby and Wigston Environmental Forum Facebook page.

# Appendix 1

Casepak Items For Recycling - Oadby Residents Forum Meeting 15.10.2019

## Items accepted for recycling at Casepak

Recycling from Leicestershire (except North West Leicestershire, which is sorted at their depot in Coalville), goes to Casepak, a Materials Recycling Facility (MRF) in Leicester. Materials are sorted into the different material categories using state of the art equipment and machinery before being baled and sent on to processors for recycling.

The county and the districts that use Casepak (Blaby, Charnwood, Harborough, Hinckley & Bosworth, Melton and Oadby & Wigston) have agreed to a single list of items accepted for collection at kerbside. This will provide greater consistency for residents within the County for what can and cannot be recycled and is aimed at encouraging everyone to recycle more things, more often.

## How to present your recycling

- Empty, rinse and dry all bottles, jars and containers
- Place lids back on all bottles, jars and cartons
- All packaging should be empty
- Items should go in loose (all items separate)
- Flatten cardboard\* and cartons – keep it dry

\*Large pieces of neatly flattened cardboard can be left by the side of your recycling bin

## Items for recycling

### Glass

Glass bottles and jars

***No flat glass/mirrors/drinking glasses etc as these have a different melting point and cannot be recycled in the same way.***

### Metals

Drinks cans and food tins

Metal biscuit and chocolate tins

Aerosol cans\* from the kitchen and bathroom (must be empty).

Aluminium foil (must be clean) – scrunch it up into a ball

Foil trays (must be clean)

***No metal tubes, such as tomato puree***

***No paint tins***

***No cooking oil tins***

***\*Avoid aerosols from the garage or shed that contain hazardous materials such as WD40, spray paint or fly killer***

### Plastics

Plastic bottles, *including from the kitchen and bathroom*

Plastic pots, tubs, trays and punnets (*any colour except black*)

Plastic bags (not black), such as carrier bags; bread bags; salad and vegetable bags

Plastic film, such as bubble wrap, cling film and cellophane (must be clean)

***No black plastic of any kind, including black food trays and bags***

***No plastic tubes, such as moisturiser, sun cream, hand cream or toothpaste***

***No hard plastic, such as coat hangers; storage boxes; children's toys; mixing bowls;***

***Tupperware containers***

***No CDs & CD cases; video cassettes & cases***

***No plastic cutlery***

***No trigger sprays or pump action lids from household sprays and soaps (the bottles are***

Items accepted for recycling at CasepakV2

*fine)*

***No crisp packets or other metallised plastic wrappers i.e. from sweets; chocolates; biscuits; tea bags***

***No metallised food and drink pouches, such as from pet food or soft drinks***

***No plastic plant pots or seed trays of any colour***

### **Cardboard**

Large corrugated cardboard boxes

Other cardboard, such as cereal boxes and card from ready meals

Egg boxes, toilet roll, and kitchen roll middles

Files and folders without metal components

Greeting cards (plain cards only, no glitter, fabric or embellishments)

### **Cartons/ tetra paks**

Food and drink cartons, such as milk, soups etc

Crisp tubes, such as Pringles

### **Paper**

Newspapers, magazines, leaflets

Catalogues and directories

Office paper and envelopes

Wrapping paper\* (plain paper only, no glitter, fabric or embellishments)

Shredded paper (place inside an open topped box such as a cereal box or paper bag to prevent the paper from blowing down the street and remember you only need to shred the part of the document that contains personal information rather than the whole document)

***No kitchen paper/ tissues – these can't be recycled***

***No photographs***

***No wallpaper***

***\*No tissue paper – this can't be recycled***

### **Books**

Softback books and hardback books – ideally donate for reuse where possible

***We are unable to recycle the following:***

***Food waste – place in your general waste***

***Nappies – place in your general waste***

***Textiles – Unless your council allows the use of a dedicated collection bag, textiles including clothing, footwear, handbags, belts, towels, blankets, duvets, and pillows are not acceptable in your kerbside collection. Please take them to your local charity for reuse or recycle at textile banks or your Recycling and Household Waste Site ([RHWS](#)).***

***Clinical waste / needles / sharps – These cannot be recycled or disposed of in your general waste Please contact your district council to arrange a clinical waste collection.***

***Waste electrical or electronic equipment (WEEE) – Electrical items, batteries and light bulbs are not acceptable in the recycle bin. Unless your council allows the use of a dedicated collection bag, these need to be taken to your Recycling and Household Waste Site ([RHWS](#)) for recycling.***

# Appendix 2

## Recycling over the Christmas period

The Council realises that Christmas is a time when we often produce more, and sometimes unusual types of waste. This is a quick guide to disposing of some common Christmas waste items.

### Please recycle these in your brown lidded wheelie bin

- **Cards & envelopes** – recycle all cards and envelopes in your brown lidded bin, except those with glitter or other adornments which should go in the general waste.
- **Gift wrap** – plain wrapping paper should go in your brown lidded bin, but remove all ribbons and bows, string, sticky tape and gift tags first. Shiny metallic and laminated gift wraps aren't recyclable and should go in the general waste.
- **All your usual recycling** – please remember that items need to be rinsed and empty of food and drink residue. Greasy paper and card can't be recycled. Lids can be left on but if you are short of space over Christmas it's okay to squash the items first so that they take up less space. Don't forget that you can now also recycle plastic bags and film (not black), such as; carrier bags; bread bags; salad and vegetable bags, bubble wrap, cling film and cellophane in your brown bin.

### Other ways of recycling (these things shouldn't go in the brown lidded bin)

- **Christmas tree lights and fairy lights** – should be recycled at your local Recycling and Household Waste Site (RHWS). If still in good working order some charity shops will accept electrical items. Alternatively, please put in your general waste.
- **Real trees** – These can go in your garden waste collection bin (if they fit) or collected by the Council; please contact Customer Services on 0116 288 8961 before 3rd February 2020 to arrange this. Alternatively, they can be taken to your local RHWS. Please remember that all decorations will need to be removed first!
- **Batteries** – can be taken to your local RHWS. Alternatively, you can take them to local libraries, shops and the Customer Service centre in Wigston.
- **Clothing and textiles** – need to be taken to a textile collection bank or a charity shop.

### No – these items need to go in your general waste bin

- **Artificial Christmas trees** – can't be recycled. If the tree is in good condition, then you could take it to your local charity shop instead.
- **Christmas tree baubles and tinsel** – ornaments and decorations of all types are non-recyclable. If in good condition you could pass them on to someone else or take to your local charity shop.
- **Children's toys** – are non-recyclable. They can be taken to your local charity shop for someone else to enjoy if in good condition. Otherwise, place in general waste.
- **Food and drink** – visit [www.lovefoodhatewaste.com](http://www.lovefoodhatewaste.com) for some great tips on managing Christmas food and drink. Food waste is best avoided, but otherwise will need to go in your general waste.
- **Nappies** – even if your general waste bin is full, nappies aren't recyclable and should never go into the brown lidded bin.

### Points to remember:

- Over Christmas the Council will only be able to collect recycling from your brown-lidded wheeled bin, along with flattened cardboard left neatly to the side of the recycling bin. No additional recycling will be collected if left outside.
- Your local RHWS on Wigston Road, Oadby, will be closed on 25<sup>th</sup>, 26<sup>th</sup> and 27<sup>th</sup> December. It will also be closed on New Year's Day, January 2<sup>nd</sup> and 3<sup>rd</sup>.