

# **Oadby & Wigston** BOROUGH COUNCIL

Law & Democracy **Democratic Services** 

Mrs R H Adams G A Boulter Mrs L M Broadley (Chair) F S Broadley D M Carter

#### **TO COUNCILLOR:**

M H Charlesworth M L Darr (Vice-Chair) R F Eaton Mrs L Eaton JP D A Gamble

F S Ghattoraya J Kaufman Mrs L Kaufman C D Kozlowski Mrs H E Loydall

Dear Sir or Madam

I hereby SUMMON you to attend a meeting of the LICENSING AND REGULATORY COMMITTEE to be held at the COUNCIL OFFICES, STATION ROAD, WIGSTON on THURSDAY, 5 **SEPTEMBER 2019** at **6.30 PM** for the transaction of the business set out in the Agenda below.

Yours faithfully

Council Offices Wigston 28 August 2019

meeconA.

Mrs Anne E Court Chief Executive

#### ITEM NO.

#### AGENDA

PAGE NO'S

#### 1. **Apologies for Absence**

To receive apologies for absence from Members to determine the guorum of the meeting in accordance with Rule 7 of Part 4 of the Constitution.

#### 2. **Appointment of Substitutes**

To appoint substitute Members in accordance with Rule 26 of Part 4 of the Constitution and the Substitution Procedure Rules.

#### 3. **Declarations of Interest**

Members are reminded that any declaration of interest should be made having regard to the Members' Code of Conduct. In particular, Members must make clear the nature of the interest and whether it is 'pecuniary' or 'non-pecuniary'.

#### **Minutes of the Previous Meeting** 4.

To read, confirm and sign the minutes of the previous meeting in accordance with Rule 19 of Part 4 of the Constitution.

#### 5. Action List Arising from the Previous Meeting

To read, confirm and note the Action List arising from the previous meeting.

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Customer Service Centre: 40 Bell Street, Wigston, Leicestershire LE18 1AD Council Offices: Station Road, Wigston, Leicestershire LE18 2DR Tel: (0116) 288 8961 Fax: (0116) 288 7828



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#### 6. Petitions and Deputations

To receive any Petitions and, or, Deputations in accordance with Rule(s) 11 and 12 of Part 4 of the Constitution and the Petitions Procedure Rules respectively.

7.	Selective Licensing Communications Plan	4 - 9
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8.	Oadby & Wigston Housing Strategy 2019-2024	10 - 23
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9.	Review of Statement of Licensing Policy 2020-2025	24 - 68
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11.	Licensing Update (Q1 2019/20)	73 - 79
	Report of the Licensing Enforcement Officer	
12.	Environmental Health Update (Q1 2019/20)	80 - 88

Report of the Regulatory Services Manager

#### For more information, please contact:

# Democratic Services

Oadby and Wigston Borough Council Council Offices Station Road, Wigston Leicestershire LE18 2DR

t: (0116) 257 2775 e: democratic.services@oadby-wigston.gov.uk

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Licensing and Regulatory Committee Thursday, 5 September 2019 Printed and published by Democratic Services, Oadby and Wigston Borough Council, Council Offices, Station Road, Wigston, Leicestershire, LE18 2DR

# Agenda Item 4

#### MINUTES OF THE MEETING OF THE LICENSING AND REGULATORY COMMITTEE HELD AT THE COUNCIL CHAMBER - COUNCIL OFFICES, STATION ROAD, WIGSTON ON THURSDAY, 6 JUNE 2019 COMMENCING AT 6.30 PM

#### PRESENT

Mrs L M BroadleyChairM L DarrVice-Chair(Arrived at 6.42 pm)

#### COUNCILLORS

Mrs R H Adams G A Boulter F S Broadley M H Charlesworth D A Gamble F S Ghattoraya J Kaufman Mrs L Kaufman

#### **OFFICERS IN ATTENDANCE**

S J Ball	Senior Democratic Services Officer / Legal Officer
T Cawthorne	Regulatory Services Manager
D M Gill	Head of Law & Democracy / Monitoring Officer

#### 1. APOLOGIES FOR ABSENCE

An apology for absence was received from Councillors D M Carter, Mrs L Eaton JP, R F Eaton, C D Kozlowski and Mrs H E Loydall.

#### 2. APPOINTMENT OF SUBSTITUTES

None.

#### 3. DECLARATIONS OF INTEREST

Councillor M H Charlesworth declared a non-pecuniary interest with regard to item 8 of the agenda, insofar as he carries on a mobile food business registered with the Council.

#### 4. MINUTES OF THE PREVIOUS MEETING

By affirmation of the meeting, it was

#### UNANIMOUSLY RESOLVED THAT:

The minutes of the previous meeting held on 04 April 2019 be taken as read, confirmed and signed.

#### 5. ACTION LIST ARISING FROM THE PREVIOUS MEETING

There was no Action List arising from the previous meeting.

#### 6. <u>PETITIONS AND DEPUTATIONS</u>

Licensing and Regulatory Committee

Thursday, 6 June 2019

Chair's Initials None.

#### 7. LICENSING UPDATE (Q4 2018/19)

The Committee gave consideration to the report and appendix (as set out at pages 4 - 10 of the agenda pack) which asked it to note the work undertaken by the Licensing Section during the fourth quarter of 2018/19.

By affirmation of the meeting, it was

#### UNANIMOUSLY RESOLVED THAT:

#### The contents of the report and appendix be noted.

#### 8. ENVIRONMENTAL HEALTH UPDATE (Q4 2018/19)

The Committee gave consideration to the report (as set out at pages 11 - 21 of the agenda pack) which asked it to note the work undertaken by the Environmental Health Section during the fourth quarter of 2018/19.

By affirmation of the meeting, it was

#### UNANIMOUSLY RESOLVED THAT:

The contents of the report and appendix be noted.

×
Chair
Thursday, 5 September 2019

THE MEETING CLOSED AT 6 52 PM

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#### LICENSING AND REGULATORY COMMITTEE

## **ACTION LIST**

#### Arising from the Meeting held on Thursday, 06 June 2019

No.	Minute Ref. / Item of Business	*Action Details / Action Due Date	Responsible Officer(s)' Initials	Action Status
1.	7 Licensing Update (Q4 2018/19)	Information to be provided to the next meeting regarding pass- enger accessibility of hackney carriages vis-à-vis compliance with the Equality Act 2010. <i>Due by Sep-19</i>	DaGi TrAl	Verbal Update
2.	8 Environmental Health Update (Q4 2018/19)	Information to be provided to the next meeting regarding the legislative position on the design- ation of 'No Cold Calling Zones'.	DaGi ToCa	Verbal Update
		Due by Sep-19		

\* | All actions listed are those which are informally raised by Members during the course of debate upon a given item of business which <u>do not</u> form part of - but may be additional, incidental or ancillary to - any motion(s) carried. These actions are for the attention of the responsible Officer(s).

# Agenda Item 7



Licensing and Regulatory Committee

Thursday, 05 September 2019

Report Title:	Selective Licensing Communications Plan
Report Author(s):	John Lucas (Selective Licensing Officer)
Purpose of Report:	To advise the Committee of the Council's plans to consult on a selective licensing scheme for private rented homes in the South Wigston Ward.
Report Summary:	The Council's adopted Corporate Plan 2019-2024 includes an ambition (GBE 3) to develop a scheme for licensing private rented homes in an area of the Borough. This report describes the ways in which the Council will consult with residents and landlords in South Wigston and beyond.
Recommendation(s):	That the content of the report and appendix be noted.
Senior Leadership, Head of Service, Manager, Officer and Other Contact(s): Corporate Objectives: Vision and Values:	David Gill (Head of Law and Democracy) (0116) 257 2626 David.Gill@oadby-wigston.gov.uk Tony Cawthorne (Regulatory Services Manager) (0116) 257 2670 Tony.Cawthorne@oadby-wigston.gov.uk John Lucas (Selective Licensing Officer) (0116) 257 2678 John.Lucas@oadby-wigston.gov.uk Building, Protecting and Empowering Communities (CO1) Growing the Borough Economically (CO2) Providing Excellent Services (CO3)
	Accountability (V1) Respect (V2) Teamwork (V3) Innovation (V4) Customer Focus (V5)
Report Implications:-	
Legal:	The implications are as set out at paragraph 2 of this report.
Financial:	The implications are as set out at paragraphs 5.1 and 5.2 of this report.
Corporate Risk Management:	Regulatory Governance (CR6) Economy / Regeneration (CR9)
Equalities and Equalities Assessment (EA):	There are no implications directly arising from this report. EA not applicable

Human Rights:	There are no implications arising from this report.
Health and Safety:	There are no implications arising from this report.
Statutory Officers' Comn	nents:-
Head of Paid Service:	The report is satisfactory.
Chief Finance Officer:	The report is satisfactory.
Monitoring Officer:	The report is satisfactory.
Consultees:	Philippa Fisher (Marketing and Insight Manager) Ben Wilson (Project and Procurement Officer)
Background Papers:	<ul> <li>Selective Licensing in the Private rented sector – A guide for Local Authorities issued by DCLG - <u>https://assets.publishing.service.gov.uk/government/uploads/syste</u> <u>m/uploads/attachment_data/file/418551/150327_Guidance_on_sel</u> <u>ective_licensing_applications_FINAL_updated_isbn.pdf</u></li> </ul>
Appendices:	1. Communications Plan Selective Licensing V1.1

#### 1. Introduction

1.1 The Housing Act 2004 enables Councils' to declare Selective Licensing areas within their boundaries in an effort to improve housing conditions, combat anti-social behaviour and deal with low demand for housing. Prior to declaring an area, Councils are legally obliged to carry out a wide and thorough consultation with all interested parties and stakeholders for a minimum period of 10 weeks, and to take into account the views of stakeholders prior to the declaration of a Selective Licensing scheme. This report advises members of the steps being taken to carry out that task.

#### 2. Background

- 2.1 Section 80 (9) of the Housing Act 2004 states that before considering making a designation for Selective Licensing the local housing authority must:
  - Take reasonable steps to consult persons who are likely to be affected by the designation; and
  - Consider any representations made in accordance with the consultation. In accordance with the legislation the Council will not consider representations which are withdrawn.
- 2.2 Local housing authorities are therefore required to conduct a full consultation. This should include consultation with local residents, tenants and landlords and where appropriate their managing agents and other members of the community and local businesses who live or provide services in the proposed designated areas and surrounding areas.
- 2.3 The consultation period required by the Department for Housing Communities and Local Government (MHDCLG) is a minimum of ten weeks. The Council will adopt a ten week consultation period.

#### 3. The Consultation Process

- 3.1 Consultation should be to the scale, scope and nature of the project that is being completed. The communication process proposed by the Council will be informative, clear and concise so that the selective licensing proposal is easily understood. As this is a consultation, it may result in changes to the Council's Selective Licensing proposal. In order to ensure meaningful consultation the Council will:
  - Publish a detailed paper outlining the reasons for the proposal; this will include the method used to identify the proposed licensing areas, the components of the fee structure, the proposed license conditions and any potential impacts both positive and negative;
  - Provide some initial information about the project to aid discussion (i.e. a consultation leaflet);
  - Ensure there is ongoing dialogue with consultees throughout the consultation process; facilitate face to face meetings; making sure that there is sufficient diversity among those groups or individuals being consulted, to ensure that all relevant parties are represented and all relevant information is gathered. Further details are provided at **Appendix 1**.
  - Make sure that each interested party has the opportunity to respond to the consultation.
  - Ensure the method of consultation suits the various interested parties, for example using formal written consultation and facilitating briefings and face to face meetings;
  - Make sure that the information provided and the perspectives, concerns and issues raised during the consultation process are analysed and duly considered in the final design and implementation of any selective licensing scheme taken forward.

#### 4. Methods of Communication

- a) OWBC Borough Council website <u>www.owbc/selectivelicensing</u> and other social media (Facebook, Twitter);
- b) Mail drop to all residents, businesses and other stakeholders within the proposed Selective licensing areas and/or in the surrounding areas outside of the proposed designation who may be affected or who are likely to consider that they live in the same locality as the proposed scheme;
- c) Direct mail-out to landlords, managing/letting agents who have properties in the proposed selective licensing areas and/or in the surrounding areas outside of the proposed designation who may be affected or who are likely to consider that they live in the same locality as the proposed scheme;
- d) Engagement sessions: with landlords and managing/letting agents;
- e) Drop-in's / briefing sessions for stakeholders and residents in the proposed selective licensing areas;
- f) Direct mail-outs to partner agencies
- g) Press releases (and the use of social media) as a means to engage with the wider community and businesses both inside and outside of the Borough;
- h) Direct contact to members of the Safer communities partnership. Neighbourhood and Affordable Warmth Partnership meetings;
- i) Information sharing with local Ward Councillors and Members of Parliament (including 1-1 briefing sessions);
- j) OWBC Council Intranet to inform employees.
- 4.1 All documents including the proposal paper, the proposed fee structure and the draft licence conditions, details of the consultation process (including an on-line questionnaire) will be published on the Council's website and promoted to key groups utilising the methods outlined above.
- 4.2 The Council will produce a smaller summarised version of the Selective Licensing Scheme proposal (consultation leaflet). A questionnaire will also be published (paper and online) which will be used to gather views from all stakeholders to the proposal.

#### 5. Stakeholders to be contacted

- 5.1 To ensure that all those likely to be affected by the proposal are consulted and have the opportunity to share their view we will carry out the following stakeholder engagement:
  - Residents: the consultation leaflet and questionnaire (with a pre-paid reply envelope) will be hand-delivered to the home addresses of all residents living within the selective licensing area's and to those in direct adjacency;
  - Ward Councillors and the local Member of Parliament will receive a letter advising them of the scheme proposals inviting feedback and comments;
  - Businesses: the consultation leaflet and questionnaire (with a pre-paid reply envelope) will be delivered to all businesses within the proposed designation areas and the immediately surrounding areas, again inviting feedback and comments;
  - Registered Provider landlords who operate in the proposed designated areas will be contacted directly and advised of the consultation process, and encouraged to comment;
  - Landlords; all known landlords and letting/estate agents will be sent the summary leaflet and consultation questionnaire and encouraged to respond;
  - National Landlords Associations will be directly contacted to inform them of the Council's proposal and encouraged to respond;
  - Landlord drop in sessions will be held, aimed predominately at those who are directly affected or are likely to be affected. These will be informal so landlords can call in on a drop-in basis. Council staff will be on hand to answer any questions;
  - Resident/business/stakeholder drop in sessions : will also be held in the proposed designated areas for residents and others to call in and speak to staff;
  - Interested parties such as the Police and Fire and Rescue service will be contacted directly and invited to comment;
  - Stakeholders/members of the Voluntary, Community and Social Enterprise sector (VCSE): these will be contacted by letter and/or email to inform them of the proposal. They will be advised that all information can be viewed on the Council's website and views/comments will again be encouraged. Council staff will be available to attend follow-up meetings if required (during the consultation period);
  - Council employees: details will be provided within the staff bulletin to advise them of the proposal and will again seek comments.
  - Residents, businesses and stakeholders in and outside of the Borough: press releases (including social media) will be issued to local media to promote the consultation. In addition full details regarding the Councils proposal will be available on the Council's website, including an on-line consultation questionnaire and promoted through letterbox (distributed to each household in the Borough).
  - The Council will also use its website to ensure that all information regarding the proposal is readily available to view. The website will also include an online questionnaire.
  - 5.2 Whilst direct consultation will attempt to be as exhaustive as possible, any interested groups not already identified and consulted directly will also be encouraged to complete the on-line or paper questionnaire or make comments. Groups not consulted directly are considered likely to hear about the proposal through mediums such as the website and local press releases.

#### 6. How issues raised in the consultation will be dealt with

6.1 Throughout the consultation process a record of each form of consultation undertaken will be recorded and all issues raised during the consultation process will be formally logged. The findings of the consultation will be analysed and the Council will publish an anonymised summary of responses received and will explain how these have been either acted upon or not and give reasons. A copy of this consultation report will be published and placed on the Council's website under the Selective Licensing pages.

6.2 Details of the above will then be reported back to the appropriate Committees. Subject to the outcome of the consultation, the Council will then make a final decision as to whether or not to proceed with the Selective Licensing proposal (including the scope and the scale of the designation).

### Communications Plan Selective Licensing V1.1

Method	Target audience	when	Number targeted
Consultation leaflet and questionnaire delivered to all households, approx 2400	Local residents and businesses in the proposed selective licensing area and wider area	Work commenced July 2019	3000
Details proposals and inviting feedback and comments			
Drop in sessions based in the Customer Service Centre and Tesco Wigston	Local residents / businesses in the proposed selective licensing area and wider area	South Wigston – 6 <sup>th</sup> September for 10 weeks	3000
Landlord and letting agents drop in sessions Use of CSC interview room.	Landlords with properties in the target area and surrounding areas agents	Early to mid-September 2019	500
Direct contact via email /letter	Local MP	Early September 2019	1
Direct contact plus drop in	Local ward members	Early September 2019	3 plus others
OWBC intranet - team meetings CSC and others	All OWBC employees	Late September 2019	160
Attendance at partnership meetings e.g. JAG	Police, Social Services , Fire, BBFA, others	Early October 2019	10
Letters email	Key partners registered providers, HA's, Voluntary Sector Organisations, National Landlords groups	Early September 2019	Full OWBC area and wider
Council website, twitter, facebook, Dedicated webpage	Borough residents Landlords Service providers	6 <sup>th</sup> September 2019	
eblast	Potential interested parties		

Appendix 1

# Agenda Item 8



Report Title:	Housing Strategy 2019-2024
Report Author(s):	Tony Cawthorne (Regulatory Services Manager)
Purpose of Report:	This report seeks to advise members of the Council's overall Strategic position on Housing and inform stakeholders of the Councils Strategic priorities .
Report Summary:	The report outlines the Council's Housing Strategy which identifies the current and future housing issues in Oadby and Wigston, and sets out the Council's priorities for dealing with them.
	The Strategy supports the delivery of the Council's Corporate Plan and provides the strategic framework for the delivery of our four housing priorities identified in the report.
	The report brings together the work of all Council teams and other stakeholders in one high level document that can be accessible to public and partners.
	Much of the content of the Housing Strategy is identifying ongoing policies and practice and wishes to draw attention to the connections between the various strands of the Council and other stakeholders' activity.
Recommendation(s):	That the content of the report and appendix be noted.
Recommendation(s): Senior Leadership, Head of Service, Manager, Officer and Other Contact(s):	David Gill (Head of Law and Democracy) (0116) 257 2626 <u>david.gill@oadby-wigston.gov.uk</u>
Senior Leadership, Head of Service, Manager, Officer and	David Gill (Head of Law and Democracy) (0116) 257 2626
Senior Leadership, Head of Service, Manager, Officer and	David Gill (Head of Law and Democracy) (0116) 257 2626 <u>david.gill@oadby-wigston.gov.uk</u> Adrian Thorpe (Head of Built Environment)
Senior Leadership, Head of Service, Manager, Officer and	David Gill (Head of Law and Democracy) (0116) 257 2626 david.gill@oadby-wigston.gov.uk Adrian Thorpe (Head of Built Environment) (0116) 257 2645 adrian.thorpe@oadby-wigston.gov.uk Tony Cawthorne (Regulatory Services Manager)
Senior Leadership, Head of Service, Manager, Officer and	David Gill (Head of Law and Democracy) (0116) 257 2626 david.gill@oadby-wigston.gov.uk Adrian Thorpe (Head of Built Environment) (0116) 257 2645 adrian.thorpe@oadby-wigston.gov.uk
Senior Leadership, Head of Service, Manager, Officer and	David Gill (Head of Law and Democracy) (0116) 257 2626 david.gill@oadby-wigston.gov.uk Adrian Thorpe (Head of Built Environment) (0116) 257 2645 adrian.thorpe@oadby-wigston.gov.uk Tony Cawthorne (Regulatory Services Manager) (0116) 257 2670
Senior Leadership, Head of Service, Manager, Officer and	David Gill (Head of Law and Democracy) (0116) 257 2626 david.gill@oadby-wigston.gov.uk Adrian Thorpe (Head of Built Environment) (0116) 257 2645 adrian.thorpe@oadby-wigston.gov.uk Tony Cawthorne (Regulatory Services Manager) (0116) 257 2670 tony.cawthorne@oadby-wigston.gov.uk John Lucas (JEHO – Selective Licensing) (0116) 257 2572

	Customer Focus (V5)
Report Implications:-	
Legal:	There are no implications arising from this report.
Financial:	There are no implications arising from this report.
Corporate Risk Management:	Reputation Damage (CR4) Effective Utilisation of Assets / Buildings (CR5) Regulatory Governance (CR6) Economy / Regeneration (CR9)
Equalities and Equalities Assessment (EA):	There are no implications directly arising from this report. EA not applicable
Human Rights:	There are no implications directly arising from this report.
Health and Safety:	There are no implications arising from this report.
Statutory Officers' Comm	nents:-
Head of Paid Service:	The report is satisfactory.
Chief Finance Officer:	The report is satisfactory.
Monitoring Officer:	The report is satisfactory.
Consultees:	None.
Background Papers:	Housing Strategy 2006 – 2011
Appendices:	1. Housing Strategy 2019 – 2024

#### 1. Background

- 1.1 The Council's Housing Strategy was produced in 2006 and expired in 2011. The Strategy set out the Council's objectives, priorities and plans for the future, in terms of improving housing within the Borough of Oadby and Wigston. In broad terms, it provided a summary of the key housing issues and challenges that existed locally and identified how they would be addressed.
  - 1.2 This Housing Strategy was required by the Government to be 'fit for purpose', the criteria for which was laid down by the Department of Communities & Local Government.
  - 1.3 The Council is no longer required to produce a Housing Strategy that encompasses all areas that Housing require due to changes in legislation, however there is a requirement for additional documents to be provided which the Council have continued to undertake e.g Housing Allocation Policy.
  - 1.4 This document is an overarching Strategy designed to signpost the Council's overall strategic direction on Housing both public and private.

#### 2. Introduction

2.1 The Housing Strategy identifies the key current and future housing issues in Oadby and Wigston and sets out the Council's priorities for dealing with them. The strategy supports the

delivery of the Council's Corporate Plan in relation to housing, in particular the proposed Selective Licensing scheme in South Wigston, and provides the strategic framework for the delivery of our four housing priorities.

- 2.2 The strategy sets out four key priorities
  - Priority One: Increase the supply of housing
  - Priority Two: Manage the demand for housing
  - Priority Three: Provide high quality local authority landlord services
  - Priority Four: Create great places to live

#### 3. The Wider Context for the Housing Strategy

- 3.1 **National Context** The UK has historically struggled to deliver the number of new homes required. This has resulted in house prices and private sector rents increasing beyond the reach of most households. From 2010, the Government removed its target projection for affordable homes after its failure to secure the affordable homes after the 2007 credit crunch. This is now being addressed through Government funding in 2017 with confirmed plans for a new generation of council and housing association homes. Funding for affordable homes was increased to more than £9 billion.
- 3.2 **Local Context** The Council faces two challenges on homelessness:
  - 1. There are a number of households living in temporary accommodation due to the lack of secure, affordable housing.
  - 2. The most visible sign of homelessness is people sleeping rough on the streets.

#### 4. Private Sector

- 4.1 The last private sector stock condition survey was carried out in 2010 of 809 dwellings using a stratified sampling technique and identified the following;
- 4.2 At that time the Borough contained a total dwelling stock of 27,600.
- 4.3 7,109 dwellings were estimated to not meet the Decent Homes Standard.
- 4.4 Houses in Multiple Occupation (HMOs) are a part of the Borough's housing stock and are relied on to meet their housing needs.
- 4.5 There are currently 170 Empty properties in Oadby and Wigston. Of these, 34 have been empty for two years or more. Properties left empty for this length of time can attract anti-social behaviour, often blight the neighborhood and represent a waste of potential housing. This is being addressed through the Corporate Plan objectives.

#### 5. Decent Homes

5.1 The English Housing Survey 2016/17 published by the Ministry of Housing, Communities and Local Government puts the average level of non-decent homes in the social housing sector at 13%.

#### 6. Regeneration

6.1 Regeneration is addressed within the strategy, but the Council recognises the difficulties involved and will work with a range of resources and bodies on defining the regeneration needs.

#### 7. Health and Wellbeing

7.1 The Council's Health and Wellbeing Board continues to promote our commitment to ensuring the community are at the heart of our wish to improve health and wellbeing. Housing is a major factor in addressing some of the inequalities that can be found in the Borough and measures in the Strategy will be used to reduce those health inequalities.

#### 8. **Delivery and Monitoring**

8.1 The Housing Strategy sets out the strategic direction for housing in Oadby and Wigston and what the Council wants to achieve, focusing in particular on the major changes required. It will be underpinned by policies and delivery plans to measure progress.

#### 9. Consultation

9.1 The Strategy will be consulted on over a 10 week period and will be publicised widely including the Council's website in conjunction with the Selective Licensing proposal.





# Housing Strategy 2019 - 2024

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#### Forward by Leader of the Council

A decent, secure and affordable home is central to all residents of the Borough of Oadby and Wigston being able to live full, prosperous and happy lives; it is vital to wellbeing, employment, children's education and managing household debt.

Whilst recognising the National Planning Policy Framework (NPPF) and the Government's definition of affordable housing, this strategy alongside the Council's Local Plan sets out the Council's commitment to delivering affordable homes.

The Local Plan sets out the policy requirements for additional affordable housing. Affordable housing will be delivered through new social housing provision and by working collaboratively with partners who share our commitment to providing secure, affordable homes.

This strategy recognises the need for a broad approach for housing and planning services to deliver affordable housing to meet the needs of priority groups and those wanting to live in the Borough.

#### Oadby and Wigston Housing

The strategy reaffirms the Council's long term commitment to being a high quality landlord with a growing stock of homes, whilst recognising the need to modernise the service to become more customer focused.

The strategy commits the Council to increasing choice through the continued use of Choice Based Lettings. We see choice and control for tenants and leaseholders as central to a modern and responsive Council owned and managed housing provider.

The Council will work with the private rented sector to improve the quality and where possible the quantity of affordable private rented homes.

#### Regeneration

The Council's Corporate Plan commits the authority to supporting regeneration in a range of settings.

#### Homelessness

Tackling homelessness is one of our top priorities. Homelessness is faced by a number of families and rough sleepers. The former can only be addressed through the delivery of secure, affordable housing and working with service delivery partners across the Borough.

#### **Cllr John Boyce**

#### **Executive Summary**

The Housing Strategy identifies a number of key current and future housing issues within the Borough of Oadby and Wigston and sets out the Council's priorities for dealing with them. The strategy supports the delivery of the Council's Corporate Plan and provides the strategic framework for the delivery of our four housing priorities:

#### Priority One: Increase the supply of housing

- The Council are committed to delivering 148 new homes per annum by 2031 as set out in the adopted Local Plan.
- Providing appropriate housing for the whole community, this will require affordable housing on all new residential developments of 11 dwellings or more to meet identified local need.
- All residential development must contribute towards delivering a mix of dwelling types, tenures and sizes that meet the identified needs (and / or demand) of the communities within the Borough. All new residential development proposals must demonstrate how they contribute to achieving the identified needs as set out within the Housing and Economic Development Needs Assessment.
- Securing the required infrastructure in all new residential developments within the Borough area, including the provision of new homes in our agreed directions for growth.
- Encourage housing that specifically caters for the aging population that do not require supported living.
- Develop a 5 year forward programme for providing high quality new Council homes that the community needs, by utilising new Modular Homes technologies

#### Priority Two: Manage the demand for housing

- Focussing on prevention and support
- Refreshing our Temporary Accommodation Strategy
- Being clear about how and when we will use temporary accommodation
- Being clear about who can apply for Council housing
- Managing the list of people who apply for housing in a clear and transparent way
- Enabling applicants to exercise choice over where they live through choice based lettings

#### Priority Three: Provide high quality local authority landlord services

- Being clear about how we use our income to invest in homes and provide services
- Having a clear Rent Policy
- Being community focused and responsive to local needs
- Putting our tenants at the heart of everything we do
- Ensuring we maintain our stock to the highest standards
- Complying with the Homes England Regulatory Standards
- Being transparent about levels of customer satisfaction
- Ensuring the health, safety and wellbeing of all people who live on and visit Council estates
- Ensuring that tenants have the opportunity to live independently in their own home

#### **Priority Four: Create great places to live**

- Commissioning a private sector stock profiling exercise
- Implementing a Selective Licensing Scheme
- Ensuring full compliance of mandatory licensing of Homes in Multiple Occupation
- Working with landlords to improve conditions in the private sector
- Refreshing our Empty Homes Strategy
- Encouraging institutional investment in market rented housing

### Introduction

This strategy identifies the key housing challenges facing Oadby and Wigston and sets out the Council's priorities for tackling them. Our vision for housing is as follows:

#### To provide high quality housing in sustainable locations that meets local community. All housing will be 'fit for purpose', promote health living conditions, be affordable and support the creation of safe, clean and attractive places in which to live, work and visit.

#### The Corporate Plan

This sets out the overall priorities and programme of work for the period 2019-24. Housing, homelessness and regeneration are key priorities, with an ambition that "every person can live in a good home, to buy or rent at a price people can afford in a great environment."

#### **1** The Wider Context for the Housing Strategy

#### **1.1 National Context**

The UK has historically struggled to deliver the number of new homes required. This has resulted in house prices and private sector rents increasing beyond the reach of most households.

In February 2017 the Government published a housing White Paper, "Fixing our Broken Housing Market" which included a commitment to Council house new build. This was followed in the Budget (November 2017) with the announcement of an additional £880m for local authority house building between 2019 and 2022<sup>1</sup>.

#### 1.2 Local Context

#### Homelessness and Housing waiting list

The Council faces two distinct challenges in relation to homelessness and the housing waiting list in the Borough. The first is the increasing number of households on the waiting list due to a lack of secure, affordable housing in the Borough. The total number of general needs social and affordable vacancies in the Borough has reduced over the past three years from 147 in 2016/17 to 53 in 2017/18 and just 40 in 2018/19. This means that those households on the waiting list are either waiting in temporary accommodation for longer or remaining in settled but unsuitable accommodation for long periods.

The second challenge is the increase demand for temporary accommodation. Since the introduction of the Homelessness Reduction Act 2017 (which came in to effect 1 April 2018) there has been an increase in the time the Council is required to accommodate certain households who present as homeless. There are currently 22 households living in temporary accommodation (since the Act came into effect, the number of households living in temporary accommodation has been consistently around 20). The Council is committed to providing temporary accommodation to a high standard, and preferably within the Borough.

#### Private Sector

A private sector stock condition survey carried out in 2010 of 809 dwelling using a stratified sampling technique identified the following;

- Total dwelling stock of 27600,
- 7,109 dwellings were estimated to not meet the Decent Homes Standard, some 25.75%.
- 20.9% of all dwellings (5,768) are assessed as exhibiting Category 1 HHSRS hazards. The most commonly occurring hazard is that of Excess Cold.
- There is a total estimated cost implication of  $\pounds 21,077,481$  to rectify non-decency; an average of  $\pounds 2,964.90$  per failing property.
- 18.0% of dwellings are assessed as having a SAP rating lower than 35 which by default precipitates a Category 1 HHSRS hazard; 58.8% of these properties were constructed before 1944. The average SAP rating for the whole of the private sector within Oadby & Wigston is 41.
- 919 (4.8%) households have a monthly income lower than £500;
- 3,350 (16.2%) have a monthly income lower than £750.
- Households spending more than 10% of income on fuel bills are considered to be in fuel poverty: the level of fuel poverty across Oadby & Wigston based on those properties that provided the required information has been assessed at 3.0%. As this percentage is only based on households that provided income level, this information is less statistically reliable that the other data contained within this report.

Houses in Multiple Occupation (HMOs) are an important part of the Borough's housing stock and many people rely on them to meet their housing needs. However, HMOs can lead to potential problems such as increased risk of fire, car parking and the impact on surrounding areas.

There are currently an estimated 170 empty private sector homes in Oadby and Wigston. Of these, 34 have been empty for two years or more. Properties left empty for this length of time can attract anti-social behaviour, often blight the neighbourhood and represent a waste of potential housing.

#### **Decent Homes (Council)**<sup>2</sup>

The English Housing Survey 2016/17 published by the Ministry of Housing, Communities and Local Government puts the average level of non-decent homes in the social housing sector at 13%. The level of non decent homes in Oadby and Wigston represents a significant investment need in order to secure the long term future of the stock and ensure our tenants have good quality housing. Work is currently ongoing to ensure that the Housing Revenue Account is sustainable and can viably deliver local priorities.

#### **Regeneration**

The Council is committed to supporting the delivery of new housing on regeneration sites across the Borough as evidenced in the Corporate Plan 2019-24. The Council and its partners will continue to investigate opportunities to bring forward development on sites identified in the Local Plan or at emerging regeneration sites at the earliest opportunity subject to legal, planning and financial issues. Where major development is proposed Communities will be consulted on the scheme to ensure the proposed development meets their needs.

#### Health and Wellbeing Strategy

<sup>&</sup>lt;sup>2</sup> <u>https://www.gov.uk/government/publications/a-decent-home-definition-and-guidance</u>

Our adopted Joint Health and Wellbeing Strategy for Oadby and Wigston in partnership with Leicester County Council continues to place our community at the heart of our wish to improve health and wellbeing, and to reduce health inequalities. The importance of income, employment, education, housing quality and crime play a role in the physical and mental health of our residents. We need specialist and supported housing for a variety of client groups (such as older people, people with physical and learning disabilities and people with mental health problems) Our strategy is to keep people within the Borough rather than placing people out of the area. Good quality housing provision is vital to achieve this.

### 2 Our Priorities

#### 2.1 Priority One: Increase the supply of housing

We will do this by:

- Securing additional inward investment in the provision of new homes by working more closely with registered providers and Homes England to enable the provision and variety of homes to meet different needs.
- Ensuring the provision of new affordable homes to meet local need including the delivery of more new Council homes that are affordable for residents.
- **Encouraging small and medium enterprises to build** by working with local communities to identify small and medium sites for development
- **Providing additional Council homes for rent by 2022** by expanding the Council's own new build and acquisition programme, and working with Government, Homes England and registered providers

#### 2.2 Priority Two: Manage the demand for housing

We will help and support people to prevent them becoming homeless and enable them to secure and maintain good quality permanent accommodation. In doing so, we will ensure that people have fair and equal access to affordable housing where appropriate, but recognise that the needs of some will be met by the private sector.

We will do this by:

- **Focussing on prevention and support** by producing a new Homelessness and Rough Sleeper Strategy aligned to the Homelessness Reduction Act. This will set out how we aim to help people address their housing needs to avoid homelessness, which can include enabling them to remain in their current property or obtain alternative accommodation elsewhere, including in the private sector.
- Being clear about how and when we will use temporary accommodation by developing a Temporary Accommodation Protocol that establishes a clear commitment to placing in-borough wherever possible and clear criteria showing how we will determine whether and in what circumstances, placement outside the borough is justified.

- **Being clear about who can apply for Council housing** by continuing to implement the Council's allocations policy which sets out the criteria for applying for social housing in the Borough, how people can apply and how applicants will be prioritised.
- Managing the list of people who apply for housing in a clear and transparent way by ensuring the reviews and voids procedures are closely monitored and times reduced for reletting.
- **Giving applicants choice over where they live** by continuing to use a 'choice based lettings' system that will provide all relevant information about the properties available, including address, number of bedrooms, layout, weekly rent, service charges, and local amenities, which will allow applicants to bid for the property of their choice (subject to eligibility criteria)
- **Develop closer working with housing partners in the Borough** to promote a consistent approach to providing housing support for local residents, coordinate our approach to estate management and enhance local accountability.
- **Ensuring affordable housing is affordable** by publishing an Affordability Statement that provides clear guidance to developers and registered providers on the levels of rent the Council supports in order to ensure that homes are affordable for local people

#### 2.3 **Priority Three: Provide high quality local authority landlord services**

The Council is committed to being a high performing landlord and recognises that the housing service needs to be modernised. In doing this, we will lead the way in providing the highest quality housing services and ensuring that our tenants are at the heart of everything we do.

We will achieve this by:

- Being clear about how we use our income to invest in homes and provide services
- Having a clear Rent Policy that sets out the Council's approach to setting rents
- Being more community focused and responsive to local needs by developing and implementing a customer focussed, neighbourhood based approach to tenancy and estate management
- **Putting our tenants at the heart of everything we do** by reviewing how and when we engage with our tenants.
- **Ensuring we maintain our stock to standards** by maintaining a programme of planned works and ensuring repairs are carried out on time and to a high standard.
- **Complying with the Homes England Regulatory Standards** by developing the Council's Local Offer, improving ways to engage and shape the service and publishing an annual report to tenants
- Ensuring the health, safety and wellbeing of all people who live on and visit **Council estates** by undertaking regular and frequent estate and block inspections, ensuring that all properties and common parts are maintained to the appropriate standards (whether required by statute, regulation or local agreement).

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- Ensuring that tenants have the opportunity to live independently in their own home by working with partner agencies including Adult Social Care.
- **Regenerating our priority estates** by developing and delivering affordable and viable solutions that meet local need,

#### 2.4 Priority Four: Create great places to live

The Council support the creation of safe, clean and attractive places in which to live, work and visit. Housing will meet the physical and mental health needs of all residents, with an emphasis on meeting the needs of older and more vulnerable people (e.g. for people with disabilities and mental health problems) that will help them to achieve and/or maintain their independence within Oadby and wigston.

We will achieve this by:

- **Commissioning a private sector stock condition profiling exercise** to identify and prioritise action for the areas in the worst condition
- Ensuring full compliance of mandatory licensing of Homes in Multiple Occupation to ensure that HMOs are of the highest quality
- **Implementing a Selective Licensing Scheme** in South Wigston ward.
- Working with landlords to improve conditions in the private sector continuing to provide information and advice to landlords and tenants, facilitate a bi-annual landlords forum,
- **Developing an Empty Homes Strategy** to bring as many empty homes back into use as possible, by all means possible through the use of statutory powers, including Empty Dwelling Management Orders, Enforced Sale and Compulsory Purchase

#### 3 Delivery and Monitoring

The Housing Strategy sets out the strategic direction for housing in Oadby and Wigston and what we want to achieve, focusing in particular on the major changes required. It will be underpinned by policies and delivery plans to measure progress. A number of specific initiatives described in the strategy have been completed, are in development or planned.

Leadership on housing in Oadby and Wigston extends beyond the Council. The strategic priorities set out within the strategy cannot be achieved without the collective commitment of the Council and its key partners and stakeholders. This partnership approach should apply to all housing in the Borough, which means that everyone involved in building and managing homes, and supporting the people who live in them have an important role to play.

#### 4 We will:

Involve residents and partners in developing detailed proposals to deliver the strategic objectives.

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Be inclusive and transparent in developing our policies and delivery plans and place on the Council's website a comprehensive collection that underpin the Strategy, such as our Allocations Policy, refreshed Homelessness Strategy and other policies required by Government and Publish details of our progress against the strategic priorities and the Council's Corporate Plan.

# Agenda Item 9



**Report Title:** 

Review of Statement of Licensing Policy 2020-2025

Report Author(s):	Dave Gill (Monitoring Officer - Head of Law & Democracy)
Purpose of Report:	To obtain Committee approval to consult on the proposed Draft Statement of Licensing Policy 2020-2015
Report Summary:	The report sets out changes to the Statement of Licensing Policy which reflect the current legislative position.
Recommendation(s):	To approve the revised Draft Statement of Licensing Policy shown at Appendix 1 for the purpose of consultation with relevant parties.
Senior Leadership, Head of Service, Manager, Officer and Other Contact(s):	Steven Hinds (Deputy Chief Executive) (0116) 257 2681 stepehn.hinds@oadby-wigston.gov.uk Dave Gill (Monitoring Officer – Head of Law and Democracy) (0116) 257 2626 david.gill@oadby-wigston.gov.uk Tony Cawthorne – Regulatory Services Manager (0116) 257 2670 tony.cawthorne@oadby-wigston.gov.uk
Corporate Objectives:	Providing Excellent Services (CO3)
Vision and Values:	Customer Focus (V5)
	Accountability (V1)
Report Implications:-	Accountability (V1)
Report Implications:-	Accountability (V1) The implications are set out in the report.
Legal:	The implications are set out in the report.
Legal: Financial: Corporate Risk	The implications are set out in the report. There are no implications arising from this report.
Legal: Financial: Corporate Risk Management: Equalities and Equalities	The implications are set out in the report. There are no implications arising from this report. Regulatory Governance (CR6) There are no implications arising from this report.
Legal: Financial: Corporate Risk Management: Equalities and Equalities Assessment (EA):	The implications are set out in the report. There are no implications arising from this report. Regulatory Governance (CR6) There are no implications arising from this report. EA not applicable
Legal: Financial: Corporate Risk Management: Equalities and Equalities Assessment (EA): Human Rights:	The implications are set out in the report.         There are no implications arising from this report.         Regulatory Governance (CR6)         There are no implications arising from this report.         EA not applicable         There are no implications arising from this report.         There are no implications arising from this report.         There are no implications arising from this report.         There are no implications arising from this report.

Chief Finance Officer:	The report is satisfactory.	
Monitoring Officer:	As the author, the report is satisfactory.	
Consultees:	None.	
Background Papers:	None.	
Appendices:	1. Draft Statement of Licensing Policy 2020-2025	

#### 1. Background

- 1.1 The Council has a statutory duty to have a Statement of Licensing Policy. It is important that the Statement of Licensing Policy provides an open and transparent policy regarding the Council's functions under the Licensing Act 2003. The Statement of Licensing Policy forms an essential part of the decision making process for licensing applications.
- 1.2 The Act also requires that the Statement of Licensing Policy should be kept under review and must be re-published at least every five years.
- 1.3 The Council's current Statement of Licensing Policy under the Licensing Act 2003 took effect on the 1st January 2015.
- 1.4 In accordance with the provisions of the Act, the Council is required to determine and publish a Statement of Licensing Policy at least every five years. Therefore a new Statement of Principles must be published by 31 December 2019.

#### 2. Consultation

- 2.1 When revising its Statement of Licensing Policy, the Council is required to consult with:
  - the chief officer of police for the authority's area;
  - the fire and rescue authority for that area;
  - each local authority in England whose public health functions within the meaning of the National Health Service Act 2006 are exercisable in respect of an area any part of which is in the licensing authority's area;
  - such persons as the licensing authority considers to be representative of holders of premises licences issued by that authority;
  - such persons as the licensing authority considers to be representative of holders of club premises certificates issued by that authority;
  - such persons as the licensing authority considers to be representative of holders of personal licences issued by that authority; and
  - such other persons as the licensing authority considers to be representative of businesses and residents in its area.

#### 3. Changes to the Draft Policy

3.1 The draft revised policy is based on the same template as the existing policy.

- 3.2 The revised policy contains a number of amendments and additional sections that have been made to the document to reflect changes to legislation and guidance that have been introduced since the last Statement of Licensing Policy took effect 1 January 2015.
- 3.3 The changes that have been made are shown in red within the document at Appendix 1 and the more significant changes that have been made are also summarised below.
- 3.4 A new section has been included to explain the implications of the Immigration Act 2016 on the exercise of the Council's functions under the Licensing Act 2003.
- 3.5 New sections have been included providing information on how the Council will deal with applications for personal licences and how it will deal with situations where it is considering suspending or revoking personal licences. The power to suspend or revoke personal licences was given to licensing authorities as a result of provisions within the Policing and Crime Act 2017.
- 3.6 The section explaining the Live Music Act 2012 and other entertainment licensing deregulation has been updated to reflect further deregulatory measures that have taken effect since the last Statement of Licensing Policy was published.
- 3.7 The section regarding cumulative impact has been rewritten to reflect changes that have been made to licensing authorities powers to adopt special policies on cumulative impact as a result of the provisions of the Policing and Crime Act 2017.
- 3.8 A new section has also been included providing information in relation to the local powers to deregulate the licensing of late night refreshment providers that were introduced under the Deregulation Act 2015.
- 3.9 Consultation on the revised draft Statement of Principles will take place with all relevant parties including:
  - The Chief Officer of Leicestershire Police
  - Leicestershire Fire and Rescue Service
  - Leicestershire County Council (Public Health)
  - All other responsible authorities identified under the Act
  - Relevant Trade Associations
  - The general public
- 3.10 The consultation will also be made available for comment via the Council's website and publicised via social media and also through the local press. Given the number of changes being proposed to the Council's existing Statement of Licensing Policy, it is proposed that consultation commences on 6 September 2019 for a period of 8 weeks.
- 3.11 Any responses received during the consultation exercise will be reported back to the Licensing and Regulatory Committee on 28 November 2019 before Full Council is asked to approve the revised Statement of Licensing Policy on 17 December 2019.

# OADBY & WIGSTON BOROUGH COUNCIL

Appendix 1

# STATEMENT OF LICENSING POLICY 2020-2025



Policy Version Number: 2.0 Policy Owner: Head of Law and Democracy Date of Approval: 2019 Date of Policy Review: 2025



Oadby & Wigston BOROUGH COUNCIL

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# 1.0 Introduction

Oadby and Wigston Borough Council ("the Council") is the Licensing Authority under the Licensing Act 2003 ("the Act") for the Borough of Oadby and Wigston ("the Borough").

The Act came into force on 24 November 2005 and merged six separate licensing regimes into one Act (alcohol, entertainment, cinemas, theatres, late night refreshment houses and night café).

The Licensing Authority is under a duty to carry out its functions under the Act with a view to promoting the four Licensing Objectives:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance; and
- The protection of children from harm.

When making decisions to grant, refuse, revoke or add conditions to Licences, the Act requires the Licensing Authority to have regard to:

- Its own Statement of Licensing Policy (this "Policy"); and
- Guidance issued by the Secretary of State.

# 2.0 The Role of this Policy

The Licensing Authority is required by Section 5 of the Act to determine and publish a Statement of Licensing Policy every five years and to have regard to it when determining applications made under the Act.

This policy will:

- Be used as a guide by members of the Licensing Authority in their decision making;
- Inform applicants about how applications will be considered;
- Inform applicants of the expectations the Licensing Authority will have of them;
- Inform residents and local businesses about how applications are considered and how they can engage in the Licensing process; and
- Be used to support decisions made by the Licensing Authority should its decisions be challenged.

~ Page 29

# 3.0 Licensable Activities

There are three broad categories of licensable activity under the Act.

- The sale and/or supply of alcohol.
- The provision of regulated entertainment.
- The provision of late night refreshment .

### 4.0 Sale and/ or Supply of Alcohol

A licence is needed for alcohol to be sold by retail from any premises whether or not that alcohol is sold for consumption off the premises, on the premises or both.

The sale by retail of alcohol requires two forms of permission, a premises licence for the premises and an individual holding a personal licence to authorise the sale of alcohol. One individual holding a personal licence must be named on the licence as the designated premises supervisor.

The supply of alcohol by or on behalf of a members club to, or to the order of, a member of that club requires only a club premises ce rt ificate .

# 5.0 Regulated Entertainment

A number of entertainment activities are regulated by the Act. These are:

- The performance of a play
- The exhibition of a film
- Indoor sporting events
- The provision of live music
- The provision of recorded music
- · Boxing, wrestling or mixed martial arts
- Performance of dance

#### **Exempt Entertainment**

There a number of exemptions as to when entertainment is deemed not to be regulated under the Act and does not require a licence. Individuals and businesses should ensure that they are aware of all the legislative requirements that apply to an exemption and can evidence that any exempt entertainment is carried out in accordance with them. The person providing the activity should take their own legal advice before providing an activity if they are unsure if it requires a licence or not.

~ Page 30

# 6. Late Night Refreshment

The provision of hot food and the provision of hot drink is licensable between the hours of 23:00 and 05:00. This means that during these times a number of businesses such as restaurants, take-aways, hotels and bars will require a licence.

The Licensing Authority has no ability to regulate activities relating to the provision of hot food and drink outside of the above times.

Conditions attached to a premises licence that authorises late night refreshment will only apply to the provision of hot food and drink between the hours of 23:00 and 05:00.

Late Night Refreshment – Local Powers to Deregulate

Section 71 of the Deregulation Act 2015 inserted paragraph 2A into Schedule 2 of the Licensing Act 2003 in relation to the provision of late night refreshment.

This amendment created a discretionary power to licensing authorities to exempt premises, in certain circumstances, from the requirement to have a licence to provide late night refreshment.

The powers allow a relevant Licensing Authority to exempt the supply of late night refreshment if it takes place:

- On or from premises which are wholly situated in a designated area;
- On or from premises which are of a designated description; or
- During a designated period (beginning no earlier than 23:00 and ending no later than 05:00).

The Licensing Authority does not currently consider it appropriate to exercise the discretionary powers within paragraph 2A of Schedule 2 to the licensing Act 2003.

If the Licensing Authority was going to consider exercising the powers in the future, it would only do so having carefully considered the risks to the promotion of the licensing objectives and having carried out a comprehensive consultation exercise with relevant stakeholders.

# 7. Carrying out Licensable Activities

It is the position of the Licensing Authority that persons carrying out licensable activities do so in full knowledge and understanding of the legal requirements. The onus is on the businesses or individuals carrying out the activities to make appropriate enquiries as to whether or not they need an authorisation from the Licensing Authority before they carry out that activity.

Where an authorisation is held the Licensing Authority expects that the licence or certificate holder or the premises user understands how to comply with the terms of it and the legislation it is granted under or will have sought advice from the Licensing Authority on how to comply.

~ Page 31

This Policy is available from the Council Offices and its website and is the primary source of information provided by the Council as to the Act and its application in the Borough. It is expected that before carrying out any licensable activity individuals and businesses will have consulted this Policy and if unsure will have asked relevant questions in writing of the Licensing Authority.

This Policy is not, and cannot be, a thorough examination and explanation of the Act, its regulations and the various decisions that have been and will in the future be made on the interpretation of the Act by the Courts. Applicants and businesses are encouraged to obtain their own separate and independent legal advice where they believe it is necessary.

# 8. Types of Authorisations

There are four types of authorisations for licensable activities:

- Premises licences;
- Club premises certificates;
- Temporary event notices; and
- Personal licences.

All licensable activities will require an authorisation for the premises from which those activities are provided on or carried out from and this can be authorised by a premises licence, club premises certificate or temporary event notice.

The Act provides for a two-tiered licensing system where the licensable activity involves the sale by retail of alcohol (namely premises licences and personal licences).

A personal licence is required where the sale of alcohol is provided from a premises authorised to sell alcohol under a premises licence. In such cases a personal licence holder must be named on the premises licence as the Designated Premises Supervisor (DPS).

A personal licence holder is not required to authorise the sales of alcohol from premises that hold a club premises certificate or from premises carrying out activities under a Temporary Event Notice provided that the alcohol is sold or supplied in accordance with that authorisation.

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The permissions are explained further below.

### 9. Premises Licenses

Premises licences are the most common type of authorisation for licensable activities and are necessary for businesses such as pubs, nightclubs, supermarkets, off- licences, restaurants, take-aways, hotels, theatres, cinemas and many other types of premises.

The Act allows for any person who uses or carries on a business from a premise to apply for a premises licence, whether it is an individual partnership or company. Additionally a number of other legal entities including a recognised members club, charity, educational and health institutions may apply.

A premises licence can authorise all types of licensable activities other than the supply of alcohol under member's clubs conditions which can only be authorised by a club premises certificate.

Additionally a provisional premises licence can be applied for in certain instances, such as when the applicant is not in a position to use a premise for licensed purposes (i.e. it is yet to be built) but wishes to ensure that he can get the appropriate permission.

# 10. Club Premises Certificates

Club premises certificates ("CPC's") are similar to a premises licence but can only be applied for by, and granted to, qualifying clubs. These are, ordinarily, traditional working men's clubs and institutes that are governed by club rules.

The key difference between such clubs and other businesses or individuals that require a licence, is that the members of the club collectively own and hold the possessions of the club. Alcohol, therefore, is not sold but supplied to members.

The holding of a CPC means that the club does not require a personal licence holder to be present or to be named on the premises licence as the DPS as the members of the club share the responsibility for any offences committed.

There are more restrictions and limitations imposed on a CPC than a premises licence. A qualifying club must have at least 25 members at all times, it cannot admit non-members to the premises unless as a bona fide guest of a member, and new members cannot be supplied with alcohol unless 48 hours have elapsed since their application to become a member was approved by the Club. The Club must also have and maintain club rules that comply with the requirements of the Act.

A members club is permitted to apply for and hold a premises licence, rather than a CPC if they wish, but only a members club can hold a CPC.

~ Page 33

### 11. Temporary Event Notices

A Temporary Event Notice (TEN) allows licensable activities to be carried out on a temporary basis without the applicant applying for a permanent permission such as a premises licence or club premises certificate.

Despite using the term "event" the Act does not require an actual event to take place or be intended in order for the authorisation to be applied for. TEN's can be used for a variety of instances such as a local park fete, the sale of wine at a church gathering or for extending the hours of premises licence.

A TEN is simply a notice given by an individual who signs to state that they will be responsible for providing licensable activities on the occasion stated. The Notice must be served in accordance with strict statutory timescales, on the Licensing Authority, the Police and the Council's Environmental Health Team.

The Licensing Authority does not approve or grant a validly given notice but simply acknowledges that it has been received.

If the notice is not served correctly and within the prescribed timescales it is invalid. The Licensing Authority is not under a duty to inform the person who served the notice that it is invalid. It is the responsibility of the person giving the notice to ensure that they have served it correctly and are authorised to carry out the licensable activities they require before they do so.

If the notice served exceeds the permitted requirements of the Act the Licensing Authority is required to serve a 'Counter Notice' on the notice giver. These permitted requirements are amended from time to time but relate the number of notices that can be given to an individual not holding a personal licence, the number of notices that can be given by a personal licence holder, the period of time that one notice can cover and the number of notices that can be given in respect of one premises licence.

Carrying out licensable activities without an authorisation is a criminal offence that can result in a custodial sentence and/or a substantial fine.

A TEN must be served on the Licensing Authority, Police and Environmental Health at least 10 clear working days before the day of the event. "Clear working days" does not include the date the notice was given or the day of the event.

If an objection is made against the application by the Police or Environmental Health the Council is required to hold a hearing.

The Act also provides for a "Late TEN" to be given with 5 clear working days' notice. However, if either the Police or Environmental Health object to the notice the event cannot go ahead and the person who served the notice has no right of appeal.

~ Page 34
The Licensing Authority recommends that as much notice as possible is given as this allows for any errors or omissions to be rectified.

# 12.0 Personal Licences – New Applications

A personal license is a licence issued to an individual authorising them to make or authorise the sale of alcohol in accordance with a premises licence. Every premises licence that authorises the sale of alcohol must specify an individual who acts as the designated premises supervisor (DPS). The DPS must hold a personal licence.

Applications for personal licences should be made to the Licensing Authority for the area where the applicant is ordinarily resident at the time they make their application.

- a) The applicant is aged 18 or over;
- b) The applicant is entitled to work in the United Kingdom;
- c) The applicant possesses a licensing qualification or is a person of a prescribed description;
- d) The applicant has not forfeited a personal licence in the five year period prior to their application being made;
- e) The applicant has not been convicted of any relevant offence or any foreign office offence or required to pay an immigration penalty.

The Licensing Authority must reject an application if the applicant fails to meet one or more of the requirements set out in (a) to (d) above.

Where the applicant meets the requirement in (a) to (d) but does not meet the requirements of (e), the Licensing Authority must give the chief officer of police for its area a notice to this effect. Having received such a notice, if the chief officer of police is satisfied that the granting of the application would undermine the crime prevention objective, he must within 14 days give the Licensing Authority a notice to that effect.

Where the applicant fails to meet the requirements of (e) as a result of a conviction for an immigration offence or because they have been required to pay an immigration penalty, the Licensing Authority must give a notice to the Secretary of State for the Home Department to that effect. The Home Office may object to an application on the grounds that granting the personal licence would be prejudicial to the prevention of illegal working in licensed premises.

Where an objection to the grant of a personal licence is received from either the chief officer of police of the Home Office, the applicant is entitled to a hearing before the Licensing Authority. If no objections are received, the Licensing Authority must grant the application.

At a hearing to determine a personal licence application to which the chief officer of police or Home Office have objected, the Licensing Authority will have regard to all of the circumstances including the following:

- The need to assess each case on its merits;
- The duty to promote the crime prevention objective;
- The objection notice given by the Police or Home Office;
- The guidance issued by the Secretary of State under Section 182of the Licensing Act 2003;
- The seriousness of the relevant offence;
- The sentence or penalty imposed on the applicant for the relevant offence;
- Any representations made by the applicant; and
- Any other evidence as to the previous character of the applicant.

If, having considered all of the circumstances, the Licensing Authority considers that it is appropriate for either the promotion of the crime prevention objective or for the prevention of illegal working in licensed premises to reject the application, it must do so. In all other cases the application must be granted.

If an application is refused, the applicant will be entitled to appeal against the decision they make. Similarly, if the application is granted despite a police objection notice or an objection from the Home Office, the chief officer of police or Home Office are entitled to appeal against the Licensing Authority's determination. The Licensing Authority will therefore record in full the reasons for any decision it makes.

# 13.0 Personal Licences – Suspension and Revocation

Section 138 of the Policing and Crime Act 2017 amended the Licensing Act 2003 and gave the power to a Licensing Authority to suspend or revoke personal licence that it has issued with effect from 6 April 2017.

When a Licensing Authority has granted a personal licence and becomes aware that the licence holder has been convicted of a relevant offence or foreign offence or been required to pay an immigration penalty, a Licensing Authority may revoke the licence or suspend it for a period of up to six months. This applies to convictions received and civil immigration penalties which a person has been required to pay at any time before or after the licence was granted, as long as the conviction was received after 6 April 2017, or the requirement to pay the civil penalty arose after 6 April 2017. Only magistrates' courts can order the forfeiture or suspension of a personal licence for convictions received prior to 6 April 2017.

The process which must be undertaken by the Licensing Authority to suspend or revoke a personal licence is set out at section 132A of the 2003 Act. The decision to revoke or suspend a personal licence must be made by the licensing committee or sub-committee, but the actions required before making a final decision may be made by a licensing officer.

The Licensing Authority may not take action if the licence holder has appealed against the conviction or the sentence imposed in relation to the offence, until the appeal is disposed of. Where an appeal is not lodged, the Licensing Authority may not take action until the time limit for making an appeal has expired.

If a Licensing Authority is considering revoking or suspending a personal licence, the authority must give notice to the licence holder. This notice must invite the holder to make representations about the conviction, any decision of a court in relation to the licence, or any decision by an appellate court if the licence holder has appealed such a decision. The licence holder may also decide to include any other information, for example, about their personal circumstances.

The licence holder must be given 28 days to make their representation, beginning on the day the notice was issued. The Licensing Authority does not need to hold a hearing to consider the representations. Before deciding whether to revoke or suspend the licence the Licensing Authority must consider any representations made by the licence holder, any decisions made by the court or appellate court in respect of the personal licence of which the Licensing Authority is aware, and any other information which the Licensing Authority considers relevant.

The Licensing Authority may not be aware of whether the court considered whether to revoke or suspend the licence, and there is no obligation on the Licensing Authority to find this out before making a decision themselves. Where the Court has considered the personal licence and decided not to take action, this does not prevent the Licensing Authority from deciding to take action itself. Licensing authorities have different aims to courts in that they must fulfil their statutory duty to promote the licensing objectives, and therefore it is appropriate for the Licensing Authority to come to its own decision about the licence.

If the Licensing Authority, having considered a suspension and revocation and subsequently considered all the information made available to it, proposed not to revoke the licence it must give notice to the chief officer of police in the Licensing Authority's area, and invite the chief officer to make representations about whether the licence should be suspended or revoked, having regard to the prevention of crime. The chief officer may make representations within the period of 14 days from the day they received the notice from the Licensing Authority.

Any representations made by the chief officer of police must be taken into account by the Licensing Authority in deciding whether to suspend or revoke the licence.

Convictions may come to light via police in another area, for example if the personal licence holder no longer lives in the area of the Licensing Authority which issued the licence, or if the offence took place in another police force area. In this instance it would be good practice for the police providing the information to notify the police force in the Licensing Authority area, because it is the local chief officer who must provide representations if the Licensing Authority proposes not to revoke the licence.

Where the licence holder is convicted of immigration offences or has been required to pay a civil penalty for immigration matters, the Licensing Authority should notify Home Office Immigration Enforcement and allow representations to be made in the same way.

In deciding whether to suspend or revoke a personal licence, the Licensing Authority will have regard to all of the circumstances including the following:

- The need to assess each case on its merits;
- The duty to promote the licensing objectives;
- The guidance issued by the Secretary of State under section 182 of the Licensing Act 2003;
- The seriousness of the relevant offence;
- The sentence or penalty imposed on the licence holder for the relevant offence;
- Any representations made by the Police or Home Office Immigration Enforcement;
- Any representations made by the holder of the licence; and
- Any evidence as to the previous character of the holder of the licence.

The Licensing Authority must notify the licence holder and the chief officer of police of the decision made (even if the police did not make representations). The licence holder may appeal the Licensing Authority's decision to revoke or suspend their personal licence. A decision to revoke or suspend the licence does not take effect until the end of the period allowed for appealing the decision (21 days); or if the decision is appealed against, until the appeal is disposed of.

If the personal licence holder is a DPS, the Licensing Authority may notify the premises licence holder once the decision to revoke or suspend the licence has been made if it becomes necessary to do so in order for the Licensing Authority to be able to carry out their functions.

The Licensing Authority may also notify any person who has declared an interest in the premises under section 178 of the 2003 Act if it becomes necessary to do so in order for the Licensing Authority to be able to carry out their functions.

# 14. Designated Premises Supervisor

The designated premises supervisor (DPS) is an important role created by the Act and applies only when a premises licence authorises the sale and/or supply of alcohol. In order to be able sell or supply alcohol from the premises an individual holding a personal licence must be named on the premises licence as the DPS. This is because all sales of alcohol must be made or at least authorised by a personal licence holder and gives certainty to the responsible authorities that a personal licence holder will be at the premises.

There can only be one DPS named on the licence although more than one personal licence holder can work and authorise sales from the premises. The Licensing Authority recommend that all premises have more than one personal licence holder employed to ensure appropriate cover for annual leave and sickness.

The DPS is only required to hold a personal licence and consent to being named on the premises licence. The Act places no further obligation on the DPS to either be at the premises, to manage the premises or to authorise the sale of alcohol. It is permissible for the DPS to simply be a figurehead named on the licence and for another personal licence holder to be employed to authorise the sale of alcohol.

However, the intention of the role of the DPS, as expressed by the Governments guidance, is that the person in day to day control of the premises should be named on the licence as a contact point for all authorities and bears a level of individual responsibility for the activities carried out from the premises. Normally this will be the manager of the premises.

The expectation of the Licensing Authority is that the DPS will be a responsible person and will ensure that the provision of all licensable activities from the premises do not undermine the licensing objectives. The DPS should take the lead on training and authorising other members of staff in their duties under the Act and ensure that the terms and conditions of the premises licence and the Act are complied with.

The Licensing Authority expects that the DPS will take regular training and remain up to date with the Act and other applicable legislation affecting their role of responsibility. The Licensing Authority would be concerned, should its discretion be engaged, that a DPS has not continued with a course of regular training unless satisfied that the DPS has exceptional experience that makes such training unnecessary.

# 15. Immigration Act 2016 – Entitlement to Work

Section 36 of and Schedule 4 to the Immigration Act 2016 made a number of amendments to the Licensing Act 2003 to introduce immigration safeguards in respect of licensing applications made in

England and Wales on or after 6 April 2017. The intention of these changes is to prevent illegal working in premises licensed for the sale of alcohol or late night refreshment.

The statutory prevention of crime and disorder licensing objective in the Licensing Act 2003 includes the prevention of immigration crime and the prevention of illegal working in licensed premises. The Council will work with the Home Office (Immigration Enforcement) as well as the police, in respect of these matters.

Section 36 of and Schedule 4 to the Immigration Act 2016 (the 2016 Act) amended the 2003 Act to provide that in England and Wales:

- Premises licences to sell alcohol or provide late night refreshment and personal licences cannot be issued to an individual who does not have permission to be in the UK, or is not entitle to undertake work relating to the carrying on of a licensable activity;
- Licences issued to those with limited permission to be in the UK will lapse when their permission to be in the UK and work in a licensable activity comes to an end;
- Immigration offences, including civil penalties, are 'relevant offences' as defined by the 2003 Act;
- The Home Secretary (in practice Home Office (Immigration Enforcement)) was added to the list of responsible authorities in the licensing regime, which requires Home Office (Immigration Enforcement) to receive premises licence applications (except regulated entertainment only licences) and applications to transfer premises licences, and in some limited circumstances personal licence application, and permits Home Office (Immigration Enforcement) to make appropriate representations and objections to the grant of a licence; and
- Immigration officers are permitted to enter premises which they have reason to believe are being used to sell alcohol or provide late night refreshment, to investigate whether immigration offences are being committed in connection with the licensable activity.

The Licensing Authority will have regard to any guidance issued by the Home Office in relation to the immigration related provisions now contained in the Licensing Act 2003.

The Licensing Authority will also work in partnership with the Home Office (Immigration Enforcement) and Leicestershire Police with a view to preventing illegal working in premises licensed for the sale of alcohol or late night refreshment.

# **16.0 Application Process**

Before applying for a licence or certificate it is recommended that potential applicants ensure that they are familiar with this Policy and discuss their application with the responsible authorities who

are able to advise them on the measures that they would expect to see offered in their application. References to a premises licence in this part of the Policy should also be taken as including club premises certificates as the process is largely the same.

The statutory process for applying for a premises licence can take some time and must be followed by applicants carefully. If the application is not made and advertised as prescribed by the regulations the application will be deemed invalid and the Licensing Authority will be unable to grant the licence.

Applicants are therefore advised to consider carefully the statutory process and seek their own independent legal advice.

## **The Application Form**

Applications must be on a prescribed form and be accompanied by the statutory fee. The application form, known as an operating schedule, must be accompanied by a plan of the premises (in the statutory prescribed form) and if the sale or supply of alcohol will be a licensable activity a form of consent from the proposed DPS must be submitted. Clubs applying for a CPC will not require a DPS consent form but will instead need to provide a copy of their club rules to prove that they are a qualifying club under the Act.

The Applicant must complete the relevant application form correctly. If the application form is not completed correctly the application may be rejected as invalid. Where there are very minor omissions or mistakes within an application form that in the opinion of the relevant Licensing Officer do not affect the consideration of the application by other responsible authorities or other persons, the Licensing Officer will allow the application to be amended.

For example, spelling mistakes, address errors and other inconsequential matters will be allowed to be corrected rather than resulting in rejection.

The Applicant is required to state the steps proposed to be taken to promote the licensing objectives. The failure to do this for a new premises licence application will result in the application being rejected. Where a variation application has been submitted the applicant may chose not to state any further steps and rely on those already conditioned to the licence – it is however recommend that the applicant makes this intention clear to avoid representations. Further details about promoting the objectives follow.

If the application includes the sale of alcohol a consent form signed by the proposed DPS must also be provided. If at the time of the application the proposed DPS does not hold a personal licence (for instance he or she is in the process of applying for it) the application will still be valid. However if the licence is granted no sale of alcohol will be able to be made until the DPS has been granted their personal licence.

The applicant must also provide a plan of the premises that he wishes to licence in accordance with the regulations. If a plan does not accord with the regulations the application will be invalid. The regulations vary from time to time but are available from the Council or the Governments website.

## **Service of Applications**

An applicant is required to serve his application on the statutory responsible authorities. All responsible authorities must be given a copy of the application on the same day that the Licensing Authority is served with the application. The 28 day representation period cannot begin until all responsible authorities have a copy of the application.

## **Representation Period**

Once an application has been made there will be a period of 28 days in which representations can be made either in support of or against an application. The application must be advertised by the applicant to start this period.

## Advertising the Application

The process of advertising the application is designed to bring the application to the attention of persons that may be affected by it, such as local residents and local businesses – known in the Act as "other persons".

The Applicant is required to advertise his application in two ways. Firstly the applicant must display a blue notice on or near the premises in the prescribed form. Where the premises to be licensed are set back from the public highway, obscured or situated within private grounds, the applicant must place a blue notice on the nearest public highway.

The Applicant is also required to advertise the making of the application in a local newspaper that circulates in the area on one working day, within the first 10 working days of the application being given to the Licensing Authority.

It is expected that the Applicant will ensure that he makes every effort to bring an application to the attention of other persons by displaying the blue notice in an appropriate position.

## **Invalid Advertising**

If the Licensing Authority is not satisfied that the application has been advertised correctly in accordance with the regulations the application will be deemed invalid and rejected. In most cases, rather than return the application, the Licensing Authority will simply request that the applicant re-advertises the application in the correct manner and the 28 day representation period will begin again.

# 17. Operating Schedule

The operating schedule is a mandatory requirement of a premises licence application and the prescribed form allows the applicant to detail this. It will include details such as descriptive information about the premises, the proposed licensable activities, details of any risks associated with the location or size of the premises, and the times that the proposed licensable activities will occur. Importantly the Applicant must also state the steps that will be taken to promote the licensing objectives.

Stating the steps that will be taken to promote the licensing objectives is the Applicants opportunity to show the responsible authorities and other persons who may have concerns that they have considered carefully the provision of the proposed activities and their impact on the local area and can prevent the licensing objectives from being undermined.

The measures offered in the operating schedule will be translated into conditions on the premises licence and will therefore be binding on the Applicant should the licence be granted.

An incomplete or inadequate operating schedule is likely to result in representations being made against the application and will either delay the grant of the licence or result in its refusal.

It is recommended that before submitting an application the Applicant considers very carefully what they propose to do and discuss their application with the responsible authorities prior to making it.

It is expected that Applicants will outline clear steps within their operating schedule as to the measures that they will take to promote the licensing objectives. Responsible Authorities will rightly have concerns where it appears to them that the Applicant wishes to be considered responsible enough to be licensed to provide licensable activities but cannot take the time to think carefully about the implications of them doing so.

# 18.0 Representations

During the 28 day representation period responsible authorities and other persons may write to the Licensing Authority either objecting to or supporting the application. A valid representation must be made in writing and within the 28 day representation period and the representation must relate to the effect of the application on the licensing objectives.

Representations may suggest conditions or actions that may be taken to remedy the concern. Responsible authorities will have received a copy of the application and will be able to consider more carefully the application made. Persons other than the responsible authorities will not normally have seen the application just the blue notice displayed at the premises or the advert in the

local newspaper. It is therefore recommended that before a representation is made the application is viewed either at the Council Offices, or, if available, on the Council's website.

Applicants should note that their application is a public document and may be shown to other members of the public and may be viewed on the Council website.

The Act permits the Council to ignore representations that are in its opinion vexatious or frivolous.

Persons who submit a representation against an application should be aware that the applicant has a right to see these representations under the Act as they are submitted against the grant of an application that the applicant is legally entitled to apply for and be granted. In rare instances a person submitting a request can express a wish to remain anonymous and the Council will consider this request in line with the Governments guidance. If the Council determines that it will not permit a person to be anonymous it will advise the individual and give them the opportunity to either confirm that they wish the objection to be treated as a relevant representation under the Act and provided to the applicant or to withdraw their representation.

Decisions on whether or not a representation is valid in accordance with the Licensing Act 2003 will be made by the appropriate Officer dealing with the application in consultation, where necessary, with the relevant advice from the Head of Law and Governance.

# **19.0 Determining and Granting Applications**

Where there has not been any representations made against an application the Act provides that the Licensing Authority must grant the application. The application will be granted on the terms applied for and subject to the mandatory licensing conditions prescribed by regulations and the measures offered in the applicants Operating Schedule.

Where relevant representations have been submitted and are not resolved between the applicant and the objector the Act requires the Licensing Authority to hold a hearing within statutory timescales.

If a representation is submitted by a responsible authority or other person outlining concerns about the application but suggests steps or conditions that can be taken by the Applicant to resolve those concerns the Licensing Authority will permit the Applicant to amend their operating schedule to incorporate the proposed suggestions or conditions. If the responsible authority or other person is content and withdraws their representation and both parties agree a hearing is not necessary the application will be determined by the Licensing Authority without a hearing.

It is considered that the above is the most sensible and efficient way to promote the licensing objectives and is the least inconvenient and cost effective method of giving action to Parliaments intention.

The Licensing Authority will not however allow an applicant to amend their Operating Schedule to place them in a better position than that which has been advertised or which is likely to affect other persons differently than that advertised.

The hearing process allows the Council to consider the application and representations that have been made and determine the application on its individual merits in order to promote the licensing objectives.

Hearings will normally be heard before a sub-committee of Councils Licensing and Regulatory Committee. The Council has published a Code of Practice for Licensing Hearings, which explains how hearings will be held and should be referred to for further details.

When making decisions at a hearing the sub-committee will do so as permitted by the Act and based on the individual merits of the application, having had regard to this policy and the Governments guidance and giving due consideration to the representations submitted.

Any person who has made a representation and the applicant are invited to the hearing and can, if they chose, be represented by any of their choosing whether legally qualified or not.

It is not mandatory for those who have applied for a licence or those who have submitted a representation in respect of one to attend a hearing. However, the Licensing Authority assume that those who have engaged the statutory process and who have been notified in writing of the date and time of the hearing within the statutory timescales have had sufficient opportunity to attend and the Council will in most cases decide to hold the hearing in their absence.

# 20.0 Conditions

Conditions on premises licences are necessary to promote the licensing objectives and will be attached to premises licences and club premises certificates by one of the following methods:

- A mandatory condition imposed under the Act;
- A condition offered in the applicants operating schedule;
- Following a licensing sub-committee hearing; or
- Following a review hearing.

Applicants should be aware that the Licensing Authority is required to attach conditions to a licence that are consistent with the applicants operating schedule.

When the discretion of the Licensing Authority has been engaged by the making of a relevant representation or by the application to review a premises licence the relevant sub-committee determining the application may attach such conditions to the licence which it deems appropriate for the promotion of the licensing objectives.

The Licensing Authority will however ensure that all conditions placed on a licence once its discretion has been engaged are tailored to the individual characteristics of the premises to be licensed and based upon the merits of that application and the representations received in respect of that application.

The Act is not the primary mechanism for the general control of nuisance, crime and anti-social behaviour by individuals once they are beyond the direct control of the individual, club or business holding the licence. No condition will be attached to a licence requiring a licence holder to resolve issues beyond their control.

# 21.0 Mandatory Conditions

The Licensing Act 2003 (Mandatory Conditions) Order 2014 sets out the mandatory licence conditions relating to irresponsible marketing of alcohol that apply to all licensed premises and those with a club premises certificate. These conditions include:

- Ban irresponsible promotions;
- Ban the dispensing of alcohol directly into the mouth;
- Selling or supplying alcohol in association with promotional posters or flyers;
- Provision of free or discounted alcohol as a prize to reward purchase of alcohol over 24-hour period;
- Ensure that customers have access to free tap water so that they can space out their drinks and not get intoxicated too quickly;
- Require an age verification policy to be in place to prevent underage sales; and
- Ensure that customers have the opportunity to choose small measures of beers, ciders, spirits and wine.

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Substantially similar activities to those described are also prohibited.

In respect of on-trade premises, such as a pub, hotel or bar, or a member's club, all five conditions apply. In the case of off-trade premises, such as an off-licence or supermarket, only the conditions relating to age verification apply.

The legislation makes clear that an irresponsible promotion is one that is "carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children."

If there is any doubt as to whether the promotion planned falls foul of the mandatory conditions, operators are advised to discuss proposals with the Council or Police beforehand.

These conditions apply to all licence holders specified within the mandatory conditions. Where the Home Secretary makes changes to the mandatory conditions after the grant of a licence, it is for the licence holder to ensure compliance with those conditions. Unless instructed by legislation to do so, the Licensing Authority are not obliged to inform licence holders of any changes to the mandatory conditions.

# 22.0 Alternative Mandatory Condition

The 'alternative mandatory condition' applies only to a premises licence and permits a licence holder or applicant for a licence, in respect of a community premises to replace the mandatory requirement of the DPS with the alternative condition that the supply of alcohol will be made or authorised by a management committee instead.

This can be applied for at the time of a new premises licence or by submitting a variation application.

# 23.0 Annual Fees

All holders of a premises licence or CPC are required to pay a statutory prescribed fee each year on the anniversary of the issue date of their premises licence or CPC. The fee is based on the rateable value of the premises and is set by the Government through the regulations that are issued under the Act.

Under the regulations premises that have a high rateable value and that are primarily used for the supply of alcohol for consumption on the premises are required to pay either double or triple their prescribed annual fee.

The payment of the annual fee is a statutory requirement and an obligation on the licence holder. The Licensing Authority are not responsible for reminding licence holders of their statutory duty to pay their annual fee.

# 24.0 Suspension of Licences and Club Premises Certificates where Annual Fee is not Paid

As a result of powers introduced under the Police Reform and Social Responsibility Act 2011, the Licensing Authority must suspend premises licences and club premises certificates if the holder of the relevant authorisation fails to pay their annual fee.

However, this does not apply immediately if the payment was not made before or at the time of the due date because of an administrative error, or because the holder disputed liability for the fee before or at the time of the due date. In either of these cases, there is a grace period of 21 days. This period will be used by the Licensing Authority to contact the licence or certificate holder in attempt to resolve the dispute or error. If the dispute or error is not resolved during this 21 day period, the licence or certificate will be suspended.

When suspending a licence of certificate a notice of suspension will be given in writing to the licence or certificate holder. The Police and any other relevant responsible authorities will also be notified of the suspension at the same time.

A premises licence or certificate that has been suspended does not have effect to authorise licensable activities. However, it can for example be subject to a hearing or, in the case of a premises licence, an application for transfer. The licence will nevertheless only be reinstated when the outstanding fee has been paid. Formally, the debt is owed by the holder who held the licence at the time it was suspended; however, it may be more likely in practice that the new holder will actually make the payment.

Once payment has been received, a written acknowledgement will be given to the licence/certificate holder and the suspension will be lifted. The Police and any other relevant responsible authorities will be notified that the suspension has been lifted at the same time. Continuing to trade after a premises licence or CPC has been suspended is a criminal offence and will result in a prosecution. The holder of a licence or certificate who is prosecuted for carrying out activities whilst a licence is suspended may in addition, or as an alternative to prosecution, have their premises licence reviewed.

# 25.0 Other Applications

There are a number of other applications that may be served in respect of premises licences (and CPC's).

### **Minor Variation**

The Minor variations procedure under Section 41A of the Act allows small changes to be made to a premises licence after it has been granted.

Minor variations may be suitable for small changes such as the alteration of plans where small refurbishment has taken place, the removal of conditions, addition of conditions, removal of licensable activities or the alteration of hours or addition of activities (in certain circumstances).

The Licensing Authority will not accept as a minor variation any application to remove conditions imposed by the Licensing Authority within the preceding two years unless satisfied that the reason(s) those conditions were imposed in the first place are no longer appropriate due to a change in style or management of the premises.

The Act prevents the Licensing Authority from accepting as a minor variation any application to extend the hours in which alcohol can be sold within, or to amend the hours that alcohol can be sold between the hours of 23:00 and 07:00.

The applicant must advertise a minor variation by placing a notice on their premises for 10 working days and the Licensing Authority must determine the application within 15 days. Upon receipt of a minor variation application the relevant Licensing Officer will determine whether the application is suitable for variation, and if so, will consult with any responsible authority they feel appropriate. If the Licensing Officer believes that the granting of the application could undermine the licensing objectives the application will be rejected.

#### **Full Variations**

Any changes that are required to be made to a premises licence that are not minor or do not relate the change of a DPS will be required to be submitted as a major variation. The process for this is the same as applying for a new premises licence or CPC.

#### **Transfer of Premises Licence**

Premises licences may be transferred from the premises licence holder to another person upon the application of that person. The applicant will need to obtain the premises licence and the consent of the existing premises licence holder in order to make the application and be in position to use the premises for licensable activities.

Where the consent of the premises licence holder cannot be obtained the Licensing Authority may exempt the applicant from the requirement if the applicant can satisfy the authority that he has taken all reasonable steps to do so.

The Police may object to an application in exceptional circumstances where they believe that the granting of the licence will undermine the licensing objectives of the prevention of crime and disorder.

## Variation of Designated Premises Supervisor

Whilst on a number of occasions the DPS will be the same person as the premises licence holder on others the DPS will simply be an employee and may be changed regularly. The premises licence holder is therefore able to submit an application to replace the DPS named on the licence with another person providing that other person holds a personal licence and consents to being named as the DPS.

The Police may object to an application in exceptional circumstances where they believe that the granting of the licence will undermine the licensing objective prevention of crime and disorder.

# 26.0 Responsible Authorities and the Licensing Objectives

The Licensing Authority is required to carry out its functions under the Act with a view to promoting the licensing objectives. The Licensing Authority also expects that holders of premises licences, personal licences, club premises certificates and those who have given Temporary Event Notices to actively promote the four licensing objectives.

Where the discretion of the Licensing Authority is engaged and it is considering whether to grant an application for a licence or certificate, to revoke a licence or certificate or to add conditions to a licence or a certificate the Licensing Authority will consider carefully the evidence before it.

## Licensing Objective - Prevention of crime and disorder

The Licensing Authority expects that on issues of Crime and Disorder the Leicestershire Police will be the primary source of information and evidence that the objectives will be undermined.

## **Licensing Objective - Public safety**

The Licensing Authority expects that on issues of public safety the primary responsible authorities will be the Leicestershire Fire and Rescue Service and the Councils Environmental Health team.

#### Licensing Objective - Prevention of public nuisance

It is expected that the primary responsible authority that will deal with public nuisance concerns is the Councils Environmental Health Team. However it is also acknowledged that the Councils Planning Team may also have concerns or evidence about the effect of licensed premises on the amenity of its local area .

#### Licensing Objective - Protection of children from harm

The Leicestershire Police are also the responsible authority that take the lead on child protection issues within the Borough and will be the primary source of evidence for concerns in this regard. It is also noted that the Leicestershire Trading Standards Service are the primary authority for dealing with the sale and supply of alcohol to under age persons from Off Licences within the Boro ugh.

Whilst the above sets out who the Licensing Authority expect and acknowledge as being the appropriate authority for responding to applications and providing evidence under the above four objectives it does not stop any other responsible authority or other person raising issues under any of the objectives and providing evidence to the Licensing Aut horit y.

In the absence of any evidence the Licensing Authority will ordinarily assume that where the primary responsible authority for relevant objective above has not raised concerns there is on the balance of probabilities likely not to be any .

The Licensing Authority is also a responsible authority in its own right and able to object to applications and review premises licences and CPC's. The Licensing Authority will not however use these powers where they should rightly be exercised by one of the above responsible authorities unless it considers it appropriate to do so .

# 27.0 Steps to Promote the Licensing Objectives

Licence applications should be accompanied by an Operating Schedule that includes the steps that the licensee proposes to take to promote the 4 licensing object ives .

The Licensing Authority strongly recommends that the process of developing the operating schedule includes a thorough risk assessment with regard to the licensing objectives, which will assist in identifying those steps.

Applicants for licences are urged to discuss their proposals with the responsible authorities prior to submitting an application. This will enable them to seek advice on the production of their operating

schedule and may avoid the need for a hearing in response to representations made by the authorities.

Examples as to the steps that may be required by the above authorities to promote the licensing objectives and which may reduce objections to applications follow below.

It is for the applicant to decide which of these are appropriate for inclusion in their operating schedule for the premises, based on the exact circumstances involved. The Licensing Authority can only impose conditions that have been offered in the operating schedule of an application, or following a hearing in which the Authority has agreed with a representation. If the licensing application complies with all other legal requirements, and there are no relevant representations, then the Licensing Authority must grant the application.

#### **The Prevention of Crime and Disorder**

#### **Closed Circuit Television (CCTV)**

CCTV cameras can be an important means of deterring and detecting crime at, and immediately outside, licensed premises. The Licensing Authority will therefore support the provision of CCTV in town centre premises including take-aways or restaurants open late at night. The CCTV should be installed and maintained on the advice of the Leicestershire Police Crime Prevention Officer.

#### Glassware

Although the original legislation which enabled the implementation of street drinking bans has been repealed (Designated Public Places Orders) and the Council has not yet found it necessary to replace them with Public Space Protection orders, the Licensing Authority still considers that it is still appropriate for town centre premises to adopt a policy of prohibiting open containers of alcohol being taken from the premises. This approach will also prevent the use of these containers as offensive weapons. In certain circumstances polycarbonate glasses may be sensible, such as where there are incidents of violence or events are held which make it dangerous to use glass.

#### **Irresponsible sales**

Mandatory conditions prevent the holding of irresponsible drink promotions from licensed premises. The Licensing Authority expect the management of licensed premises to be responsible and not to sell alcohol to those who are already drunk or to engage in promotions that will encourage excessive drinking.

Premises licensed to sell alcohol for consumption off the premises should ensure that their promotions do not fall below the mandatory condition specifying minimum prices and do not market their alcohol in a way that encourages bulk buying or purchases by children.

## Drugs

The Licensing Authority expects all premises licensed within the Borough to have a firm anti-drugs policy and to report all suspected drug related activity to the Police.

## **Door Staff**

The use of Security Industry Authority (SIA) registered door staff can assist licence holders in controlling entry into its premises, verifying the age of customers and controlling customers inside and outside. Door staff can also assist in making customers feel safe within premises.

## Age Policy

A mandatory conditions imposed on all licences that sell alcohol requires premises licence holders to have an age verification policy. The Licensing Authority encourages all licence holders and applicants to adopt a 'Challenge 25' policy in order to ensure that underage sales are prevented.

## **Pub Watch**

Licence holders running pubs and clubs are encouraged to participate in the Oadby and Wigston Pub Watch group where best practice and concerns within in the local area can be shared.

# Public Safety

The Health and Safety at Work Act and the Regulatory Reform (Fire Safety) Order 2005 are aimed at protecting public safety and the Licensing Authority does not intend to duplicate requirements of existing statutory provisions. However, premises will be expected to ensure a level of compliance that promotes public safety.

Licence holders should have documented risk assessments for their day to day business and carry out further risk assessments should they be intending to carry out events or functions that they do not normally hold.

Such steps may include the setting of a capacity limit for all, or separate parts, of the premises or the use of door staff or stewards to control admission and to control customers inside premises and at outdoor events.

# **The Prevention of Public Nuisance**

The Licensing Authority recommends that before an application is made, the applicant identifies the impact that their potential licence would have on its neighbourhood and identify controls to minimise that impact. Advice and assistance in undertaking this task should be sought from the Environmental Healthteam.

The primary sources of public nuisance occur from entertainment activities and the noise of customers. The later into the evening such activities occur the more likely it is to be considered a nuisance. A nuisance is also more likely to arise where the premises are situated within a residential area as opposed to a more commercial town centre.

To control such nuisance it may be appropriate for there to be a limitation on hours of operation or on the hours of certain activities. For instance, it may be appropriate to allow premises to open until midnight but for entertainment activities to cease at 23:00 p.m. Measures such as keeping windows and doors closed when entertainment occurs, positioning speakers away from neighbouring properties or the use of a noise limiter may be of consideration.

Steps to prevent noise, disturbance and anti-social behaviour arising from the external use of the premises such as people arriving at, or leaving the premises, the opening and closing of car doors or the use of smoking shelters and beer gardens also need to be considered.

Stricter controls offered by an applicant will be seen as appropriate in areas that are closer in proximity to residential accommodation.

# **The Protection of Children from Harm**

Licences may be sought for a wide variety of premises and it is not possible for a Policy to anticipate every situation where children may be at risk. The Licensing Authority will not seek to limit the access of children to licensed premises unless it is necessary to protect children from harm.

The Licensing Authority considers that it will be appropriate for the protection of children to restrict access of children to premises where:

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- Entertainment or services of an adult or sexual nature are provided.
- There have been convictions or fixed penalty notices issued due serving alcohol to minors.
- There is a strong element of gambling on the premises in excess of that considered by the Licensing Authority to be ancillary to the general use of the premises.
- Where the supply of alcohol for consumption on the premises is the exclusive or primary purpose of the services provided at the premises.

Conditions will not be imposed on a license so as to require the admission of children as that is a matter for the discretion of the licensee.

## **Children and films**

Licence holders for premises authorised to show films are expected to prevent children from viewing films outside of the British Board of Film Classification or other film classification board approved by the Licensing Authority.

## **Children and Entertainment Events**

Where a significant number of unaccompanied children will be present during an entertainment event, the Licensing Authority will expect that an adequate number of adult staff are present to control and ensure the safety of the children.

# **Proof of Age Cards**

The Licensing Authority expects all responsible licensed premises to have an adopted age verification policy evidenced in writing. The authority would suggest as best practice that premises that sell alcohol adopt the "Challenge 25" and only accept photographic ID as proof of age. The most reliable proof of age includes a passport, a photographic driving licence, or a proof of age card complying with the Proof of Age Standards Scheme (PASS).

## **Refusals Registers**

All licence holders of premises that authorise the sale of alcohol are expected to maintain and use written refusals registers. This requires the licence holder, DPS, or members of staff to record all occasions where a customer has sought to purchase alcohol and has been refused.

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Some operators may go one step further and maintain a written challenge register and record all people challenged for appropriate ID and the outcome, whether acceptable ID was shown and the sale made or the sale refused.

# 28.0 Reviews of Premises Licences

Once a licence has been granted the Act allows for the licence to be reviewed by one or more of the Responsible Authorities or any other person affected by its activities such as a resident or local business.

This ensures that those who hold a premises licence continue to operate in such a manner that does not undermine the licensing objectives.

If a review has been applied for a further hearing will be held before a sub-committee of the Licensing Authority to consider the evidence of the alleged activities or conduct undermining the licensing objectives.

Where a standard review of a premises licence has been applied for the Licensing Authority are responsible for advertising the review by placing a notice on the premises and on its website.

The Licensing Authority will check the notice displayed on the premises regularly but is aware that the licence holder may be tempted to remove the notice in order to frustrate the Licensing Authority in complying with the regulations and determining the review application.

The Council does not believe that it is in the interest of the licensing objectives and the residents of the borough to have a review delayed in such a manner so as to allow premises to continue to trade when concerns have been raised that it is undermining the licensing objectives. In such instances the Council will use its best endeavours to ensure that it complies with the regulations but will not deem the review application to be invalidated when intentionally frustrated by the licence holder of the premises being reviewed.

Where there are more serious instances of crime and disorder occurring from a premises within the Borough the Leicestershire Police have powers to call for a Summary Review to enable the Licensing Authority to hold a hearing within 48 hours to put in place interim steps that must be followed by the licence holder until a full hearing can be heard, which must be within 28 days of the application for review having been made.

It is not mandatory for a premises licence holder who is having their premises licence reviewed to attend the hearing; however, the Licensing Authority assumes that those who intend to operate

legally and responsibly will attend in order to work with the Licensing Authority and other responsible authorities. The Licensing Authority will therefore take into consideration the evidence before it as to the alleged incidents undermining the objectives, the risks to members of the public of such incidents being allowed to continue and the licence holders conduct and communication with the authorities leading up to the review. The Licensing Authority will either adjourn the hearing or continue with it in the applicant's absence where it is of the opinion that it is appropriate, necessary and proportionate to do so for the promotion of the licensing objectives.

# 29.0 Early Morning Restriction Orders

The Police Reform and Social Responsibility Act 2011 inserted section 172A into the Act which enables the Licensing Authority to make an early morning restriction order (EMRO). An EMRO will be made by the Licensing Authority if it deems it appropriate for the promotion of the licensing objectives and if made will restrict the sale of alcohol during a specified period between midnight and 6am.

If an EMRO is in effect, it will prevent the sale or supply of alcohol during the times specified in that Order and will override the provisions of any premises licences, club premises certificates and temporary event notices that may have been granted.

The intention of such an Order is to reduce alcohol related issues in local areas and the problems caused by late night drinking.

Prior to making an Order the Licensing Authority is required to follow a statutory process that requires the proposed order to be advertised for a minimum of 42 days on its website, in a local newspaper and by sending notice of the Order to all affected licence holders.

During this 42 day period representations either for or against the proposed Order can be submitted in writing to the Licensing Authority. Representations will be considered at a hearing.

After a hearing the Licensing Authority will then determine whether or not to go ahead with making the Order and if it does so must ensure that it is advertised for at least further 28 days before it comes into effect.

EMROs do not apply to the following:

• Premises which are a hotel, guest house, lodging house or hostel where the supply of alcohol from midnight – 6am is made only to guests staying at the hotel who shall consume it in their room;

- Premises which are authorised to supply alcohol for consumption from midnight 6am on New Year's Day, but are not authorised to supply alcohol at these times on any other day of the year; or
- To the sale and or supply of alcohol provided at time authorised by a licensing hours orders made by the Secretary of State under s172 of the Licensing Act 2003 for special occasions deemed to be of 'exceptional international, national or local significance' by the Secretary of State (unless the licensing hours order provides otherwise).

The making of an EMRO is a restriction that is contrary to the original intention of the Act by recreating arbitrary fixed trading hours and affects the rights of businesses in the area. The Licensing Authority will not make such an Order lightly and will require evidence to be placed before it that it is appropriate for the licensing objectives for such an Order to be made. The Licensing Authority will normally expect the Police to provide the majority of this evidence but will consider the evidence of any other authority or person on its own merits.

If the licensing objectives are being undermined within the Borough or in a part of the Borough that suggests an EMRO is necessary, the Licensing Authority will expect the Responsible Authorities to have at first worked with those premises in the Borough or part of the Borough that are causing the concerns to resolve the issues. The Licensing Authority shall be satisfied that sufficient efforts have been made to promote the licensing objectives without requiring an Order before such an Order is made.

# 30.0 Late Night Levy

The cost of policing the night-time economy can result in members of the public unfairly contributing to costs of public authorities resulting from the business activities of premises that profit from the provision of licensable activities late at night.

A late night levy (LNL) is a contribution from the holders of a premises licence or club premises certificates that hold 'late night authorisations' and operate during the hours of midnight and 6am to the policing of the late night economy.

In deciding whether to impose this levy, the Licensing Authority will consider;

- the costs of policing and any other such arrangements which would be required to address crime or disorder in relation to the supply of alcohol from midnight 6am; and
- the desire to raise revenue for the local policing body for the purposes of reducing crime and public nuisance, promoting public safety and the cleaning of any relevant highways or land in the area.

A LNL would apply to the whole of the Borough. The amount payable by each premises is prescribed by regulations and will vary based on the rateable value of the premises.

The Licensing Authority is required to decide the date on which the LNL will come into force, the times of the 'late night supply period' and any permitted exemption/reduction categories and the amount of the net amount of LNL payments which is to be given to the local policing body.

Before introducing a LNL, the Licensing Authority is required to consult the Chief Officer of Leicestershire Police and those that hold a relevant premises licence or CPC will be required to pay the levy should it come to affect. The Licensing Authority will also advertise the proposed LNL on its website and in a local newspaper or other such circular/document.

The Regulations provide for the following categories of premises to be exempt from the requirement to pay a levy:

- Hotels, guest houses, lodging houses, hostels
- Theatres
- Cinemas
- Bingo halls
- Community Amateur Sports Clubs (CASCs)
- Community premises
- Country village pubs
- Business Improvement Districts (BIDs)
- Premises authorised to supply alcohol between midnight 6am on New Year's Day but otherwise not authorised to do so on any other day of theyear

The regulations also provide that reductions to the levy will be given to premises that are members of a relevant arrangement authorised by the Licensing Authority – such as a best practice scheme or premises that are in receipt of Small Business Rate Relief and have a rateable value of less than  $\pm 12,000$ .

Presently the Licensing Authority are not satisfied that the costs of policing the night time economy in the Borough justify the imposition of a LNL.

# 31.0 Cumulative Impact

The Licensing Authority recognises that there can be confusion about the difference between "need" and "cumulative impact" of premises on the licensing objectives; for example, on crime and disorder. "Need" concerns the commercial demand for another pub, restaurant, etc. and is not a

matter for a Licensing Authority in discharging the licensing functions or for this statement of licensing policy, but is a matter for planning committees and for the commercial market.

Cumulative impact is the potential impact on the promotion of the licensing objectives of a number of licensed premises concentrated in one area.

In some areas where the number, type or density of licensed premises, such as those selling alcohol or providing late night refreshment, is high or exceptional, serious problems of nuisance and disorder may arise outside or some distance from those premises. Such problems generally occur as a result of large numbers of drinkers being concentrated in an area; for example, when leaving premises at peak times or when queuing at fast food outlets or for public transport.

Queuing in itself may lead to conflict, disorder and anti-social behaviour. Moreover, large concentrations of people may also attract criminal activities such as drug dealing, pick pocketing and street robbery. Local services such as public transport, public lavatory provision and street cleaning may not be able to meet the demand posed by such concentrations of drinkers leading to issues such as street fouling, littering, traffic and public nuisance caused by concentrations of people who cannot be effectively dispersed quickly.

Variable licensing hours may facilitate a more gradual dispersal of customers from premises. However, in some cases the impact on surrounding areas of the behaviour of the customers of all premises taken together will be greater than the impact of customer of individual premises. These conditions are more likely to arise in town and city centres, but may also arise in other urban centres and the suburbs; for example, on smaller high streets with high concentrations of licensed premises.

With effect from 6 April 2018, the Policing and Crime Act 2017 introduced the concept of cumulative impact assessments into the Licensing Act 2003 by inserting into the Act a new section: 5A.

A cumulative impact assessment (CIA) may be published by a Licensing Authority to help it to limit the number of types of licence applications granted in areas where there is evidence to show that the number of density of licensed premises in the area is having a cumulative impact and leading to problems which are undermining the licensing objectives. CIAs relate to applications for new premises licences and club premises certificates and applications to vary existing premises licenses and club certificates in a specified area. At the current time the Licensing Authority has not published a CIA as there is not currently an evidential basis on which to base such a decision.

If the Licensing Authority were to consider the publication of a CIA in the future, it would do so in accordance with the requirements of section 5A of the Licensing Act 2003 and with regard to the guidance issued by the Secretary of State under section 182 of the Licensing Act 2003.

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## Gambling Act 2005

The Gambling Act 2005 provides a variety of exemptions and special provisions for premises that hold a premises licence or club premises certificate.

Further details on such provisions are available from the Council by viewing its Statement of Gambling Policy or from the Gambling Commission.

When providing activities under the Gambling Act from a licensed premises the designated premises supervisor (DPS) takes on a special role for compliance (known as the designated person) and is legally responsible for ensuring that those activities are carried out in accordance with the Gambling Act and the codes of practice issued under it.

The Licensing Authority are aware that whilst small scale gambling within bars and clubs can be an enjoyable pastime for many people there is the potential for alcohol to play a role in customers gambling more than they can afford. The Licensing Authority therefore expects premises that provide gambling related facilities to act responsibly.

The Licensing Authority believes that a failure to organise gambling related activities responsibly undermines the licensing objectives and if such conduct results in the review of a premises licence the Licensing Authority may revoke the premises licence or remove the designated premises supervisor from the licence.

## Planning

Licensing and planning are separate regulatory regimes with separate considerations. Premises conducting licensable activities will require the appropriate planning permission as well as a licence under the Act. The grant of one does not avoid the need for the other.

Planning considerations are not considerations for the Licensing Authority. However, where a representation is made by the Local Planning Authority suggesting that planning permission is not likely to be granted as it will have an effect on the local amenity (i.e. cause public nuisance) and undermine the licensing objectives the Licensing Authority will consider the evidence and expertise of the planning authority.

When making such a decision the Licensing Authority will consider whether or not it is appropriate for the promotion of the licensing objectives to grant a licence for premises in excess of the hours permitted under planning legislation for that premises. A key consideration will be the evidence of the planning authority as to the reasons why such consent will not be granted and how those reasons relate to the licensing objectives.

## **Building Control**

Building regulations are separate to the licensing regime and Building Control are not a responsible authority and unable to object to licence applications or review premises licences. However, building regulations are designed to ensure the safety of members of the public within premises and evidence of lack of compliance with, or failure to correctly carry out work required by Building Control could be used by the Fire and Rescue Service or Environmental Health as evidence of a public safety risk to review or object to a premises licence.

It is therefore imperative that applicants for licences and existing licence holders ensure that they comply with building regulations.

## **Fire Safety**

The Regulatory Reform (Fire Safety) Order 2005 requires business operators to carry out a thorough assessment of the risks of fire to members of the public on their premises.

It is not the place of the Leicestershire Fire and Rescue service or the Licensing Authority to carry out, or condition, these assessments, as it is a legal duty under the above Order. Failure to do so by a licence holder will endanger members of the public and is a ground for the Licensing Authority to hear a review of a premises licence upon the application of a responsible authority.

## Health and Safety

Licensed premises, as an employer of staff and by inviting members of the public onto their premises, have a number of duties under health and safety legislation. This legislation relates to numerous areas such as the hours worked by staff, the risks of broken glass to staff members and customers, food safety and hygiene and many more areas. Applicants and licence holders should ensure that they are familiar with the appropriate and relevant legislation and are able to comply with it.

## Duplication

The Licensing Authority recognises that it is unnecessary and inappropriate to duplicate existing legislative requirements by placing similar conditions on a premise licence. However, in certain instances it may be appropriate for the promotion of the licensing objectives where it is clear to the Licensing Authority that the applicant or licence holder lacks the knowledge and awareness of the legislation and to not condition the premises licence would undermine the licensing objectives.

The Live Music Act 2012 came into force on 1 October 2012 and is designed to encourage more performances of 'live' music. The Act removes the licensing requirements for:

- Amplified 'live' music between 8am and 11pm before audiences of no more than 200 people on premises authorised to sell alcohol for consumption on the premises;
- Amplified 'live' music between 8am and 11pm before audiences of no more than 200 people in workplaces not otherwise licensed under the 2003 Act (or licensed only for the provision of late night refreshment);
- Unamplified 'live' music between 8am and 11pm in all venues; and
- The provision of entertainment facilities.

Where licensable activities continue to take place on premises, any licence conditions relating to 'live' music will be suspended, but it will be possible to impose new or reinstate existing conditions following a review.

When considering whether an activity constitutes the provision of regulated entertainment each case will be treated on its own merits. There will inevitably be a degree of judgement as to whether a performance is live music or not, so organisers are encouraged to check with the Licensing Authority if in doubt.

There was a further deregulation of entertainment licensing when the Licensing Act 2003 (Descriptions of Entertainment) (Amendment) Order 2013 came into force on 27 June 2013. The effect of the order is that no authorisation is required for the following activities to the extent that they take place between 8am and 11pm on any day:

- A performance of a play in the presence of any audience of no more than 500 people;
- An indoor sporting event in the presence of any audience of no more than 1000 people; and
- A performance of dance in the presence of any audience of no more than 500 people.

Entertainment licensing requirements were further deregulated as a result of the Legislative Reform (Entertainment Licensing) Order 2014 which came into force on 6 April 2015. This Order deregulated entertainment licensing in the following ways:

- The provision of regulated entertainment by or on behalf of local authorities, health care providers, or schools on their own defined premises became exempt from entertainment licensing between 8am and 11pm on the same day, with no audience limit.
- The audience limit for a performance of live amplified music in relevant alcohol licensed premises or in a workplace between 8am and 11pm on the same day was raised from 200 to 500.
- Local authorities, health care providers, and schools are now exempt from entertainment licensing when making their own defined premises available to third parties for live and

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recorded music activities between 8am and 11pm on the same day for audiences of up to 500.

- Community premises not licensed to supply alcohol are now exempt from entertainment licensing requirements for live and recorded music between 8am and 11pm on the same day for audiences of up to 500.
- Travelling circuses are now exempt from entertainment licensing in respect of all description of entertainment, except an exhibition of a film or boxing or wrestling entertainment, where the entertainment or sport takes place between 8am and 11pm on the same day, with no audience limit.
- Greco-Roman and freestyle wrestling are now deregulated between 8am and 11pm for audiences of up to 1000 people.
- An exhibition of a film that is incidental to another activity (where that other activity is not itself a description of entertainment set out in paragraph 2 of Schedule 1 to the 2003 Act) is now exempt from licensing.

The exhibition of films in community premises has also been deregulated as a result of section 76 of the Deregulation Act 2015.

No licence is required for an exhibition of a film on community premises between 8am and 11pm on any day provided that:

- The film entertainment is not provided with a view to profit;
- The film entertainment is in the presence of an audience of no more than 500 people;
- The admission of children is subject to such restrictions as are necessary to comply with the recommendation issued by the BBFC or relevant Licensing Authority regarding the admission of children; and
- A person concerned in the organisation or management of the exhibition of the film has obtained prior written consent of the management committee of the premises, or if there is no management committee, a person who has control of the premises in connection with the carrying on by that person of a trade, business or other undertaking, or failing that a person with a relevant property interest in the premises.

## Sexual Entertainment Venues

The Council has adopted a policy in relation to sexual entertainment Venues.

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# 34.0 Delegation of Functions

Matter to be	Full	Sub	Officers
dealt with	Committee	Committee	
Application for personal licence		If the Police or Home Office give an objection notice	If no objection notice is given by the Police or Home Office

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Decision whether to suspend or revoke a personal licence	All cases	
Application for premises licence/club premises certificate	If relevant representations are made	If no relevant representations are made or all representations made are withdrawn
Application for provisional statement	If relevant representations are made	If no relevant representations are made or all representations made are withdrawn
Application to vary premises licence/club premises certificate	If relevant representations are made	If no representations are made or all representations made are withdrawn
Application to vary designated personal licence holder	If the Police or Home Office give an objection notice	If no objection notice is given by the Police or Home Office
Application for the mandatory alcohol condition under the Licensing Act 2003 requiring a Designated Premises Supervisor in respect of a premises licence to be disapplied	If a Police representation is made	All other cases
Decision whether to consult other responsible authorities on minor variation application		All cases
Determination of minor variation application		All cases
Request to be removed as Designated Premises Supervisor		All cases
Application for transfer of premises licence	If the Police or Home Office give an objection notice	If no objection notice is given by the Police or Home Office

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Application for interim authority	If the Police or Home Office give an objection notice	If no objection notice is given by the Police or Home Office
Application to review premises licence/ club premises certificate	All cases	
Decision on whether a complaint or objection is irrelevant, frivolous, vexatious, etc.		All cases
Decision for Licensing Authority to act in their capacity as a responsible authority		All cases
Acknowledgement of receipt of a temporary events notice		All cases
Determination of a Police or Environmental Health objection to a temporary events notice	All cases	
Decision to suspend a licence or certificate for non-payment of the annual fee		All cases

# 35.0 Enforcement

The Licensing Authority believes that legislative requirements and the need for certain activities to be licensed are undermined if not proactively enforced. The Licensing Authority also accepts that excessive enforcement can be burdensome to businesses within the Borough.

Enforcement activities will be targeted and risk assessed so that premises that promote the licensing objectives well and work with the Authority are not unduly troubled and more focus is placed on those businesses that undermine the objectives.

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The Licensing Authority will ensure compliance with Council's Corporate Enforcement Policy as may be amended from time to time. The Licensing Authority aims to ensure that enforcement is open, fair, reasonable and proportionate.

Enforcement activities by the Licensing Team will be designed to ensure compliance with the conditions attached to licences and the requirements of the Licensing Act it self.

The Licensing Authority also acknowledges that the responsible authorities set out in the Act have a legislative duty to take the lead on issues within their remit. Where concerns are identified by the Licensing Team that relate to the role and duties of another responsible authority the Licensing Team will expect that authority to lead on the investigation and resolution of the issues.

The Authority recognises that other controls are available outside of the Act to promote the Licensing objectives and responsible authorities should not use the Act as a more convenient method to resolve issues that are better suited for resolution under other legislation which they have the power to enfo rce.

# 36.0 Duration and Review of this Policy

The Act requires the Licensing Authority to keep this Policy under review and to formally review and adopt a new Policy at least every 5 years.

Before adopting a new Policy the Licensing Authority are required to at least consult with the Leicestershire Police, the Leicestershire Fire and Rescue Service, the Local Health Board, individuals or organisations representative of licence holders within the Borough and individuals or organisations representative of businesses and residents within the Boro ugh.

Minor changes may be made to this Policy by the Licensing Authority without consultation where those changes are simply to keep this Policy updated with legislative amendments or to clarify and make clear a Policy intention already expressed in this document and having already been consulted on.



Click here to select meeting date.

Report Title:	Review of Street Trading Policy (September 2019)
Report Author(s):	Dave Gill – Monitoring Officer (Head of Law and Democracy)
Purpose of Report:	To consider a review of the Council's Street Trading Policy.
Report Summary:	The report summarises the options available to Members to lawfully facilitate charitable/not-for-profit events taking place in prohibited/consent streets in the Borough, thereby avoiding conflict with the Council's Street Trading Policy.
Recommendation(s):	<ul> <li>That this Committee recommend for adoption to Council a delegation to the Head of Law and Democracy to:</li> <li>A) Suspend the Street Trading Policy in a specified street (either a prohibited or consent street) for a period not exceeding 24 hours following consultation with the Chief Executive and Ward Members to facilitate community/not-for-profit and charitable events, but</li> </ul>
	that the delegation does not extend to permiting single street traders on what would otherwise be prohibited streets; and
	B) Grant individual exemptions to the policy to facilitate community/not-for-profit or charitable events for a period not exceeding 24 hours in streets that would otherwise be consent streets following consultation with the Chief Executive and Ward Members.
Senior Leadership, Head of Service, Manager, Officer and Other Contact(s):	Stephen Hinds – Deputy Chief Executive (0116) 257 2681 <u>stephen.hinds@oadby-wigston.gov.uk</u>
	Dave Gill – Monitoring Officer (Head of Law and Democracy) (0116) 257 2626 <u>david.gill@oadby-wigston.gov.uk</u>
Corporate Objectives:	Building, Protecting and Empowering Communities (CO1) Providing Excellent Services (CO3) Click to select corporate objective.
Vision and Values:	Accountability (V1) Respect (V2) Customer Focus (V5)
<b>Report Implications:-</b>	
Legal:	The implications are as set out at paragraph 2 of this report.

Financial:	There are no implications arising from this report.	
Corporate Risk Management:	Reputation Damage (CR4) Regulatory Governance (CR6)	
Equalities and Equalities Assessment (EA):	There are no implications arising from this report. EA not applicable	
Human Rights:	There are no implications arising from this report.	
Health and Safety:	There are no implications arising from this report.	
Statutory Officers' Comments:-		
Head of Paid Service:	The report is satisfactory.	
Chief Finance Officer:	The report is satisfactory.	
Monitoring Officer:	As the author, the report is satisfactory.	
Consultees:	Licensing Section Town Centre Manager	
Background Papers:	Street Trading Policy <u>https://www.oadby-</u> wigston.gov.uk/files/documents/street trading_policy_2013_2017/Str eet%20Trading%20Policy%20%28Rev%202019%29.pdf	
Appendices:	None.	

# 1. Background

- 1.1 In March 2009 the Council adopted a Street Trading policy, the main purpose of which is to prevent uncontrolled trading in streets within the Borough.
- 1.2 The Council adopted a scheme that comprises of 'Prohibited Streets' and 'Consent Streets'. In prohibited streets there is a general ban on street trading and for the purposes of the policy those streets are identified as follows:

A6 Leicester Road, Harborough Road and Glen Road, Oadby

A5199 Leicester Road, Bull Head Street and Welford Road, Wigston (excluding the layby at grid reference 6103 9775)

B582 St Thomas Road, Blaby Road (between its junction with Canal Street and its junction with Station Road), Station Road, Bushloe End and Moat Street, Oadby Road, Wigston and Wigston Road and London Road, Oadby

A563 Palmerston Way, Oadby

B667 New Street, Stoughton Road and Gartree Road, Oadby

B5418 Aylestone Lane and Paddock Street and Wakes Road, Wigston

B5366 Saffron Road, Wigston

All those roads where a speed restriction of 40mph and above applies.
All those roads contained within the Oadby Hill Top and Meadowcourt Conservation Area.

1.3 All other streets within the Borough are designated as Consent Streets and, subject to the completion of the appropriate application process and payment of a fee, the Council **may** (but is not bound to) grant a consent if it considers it appropriate.

### 2. Reason for the review

- 2.1 At the meeting of the Licensing and Regulatory Committee held on 6 June 2019 a Member raised concerns around the attendance of pedlars at the annual 'Christmas Capers' event in South Wigston where they were selling in the street in direct competition with other stallholders present, and requested that the Head of Law and Democracy look into the issues.
- 2.2 As a result of undertaking that research the Head of Law and Democracy identified that the area in which the event takes place (Blaby Road, South Wigston) is in fact a prohibited street under the Street Trading policy where no trading is permitted.
- 2.3 It would therefore appear that all persons who have previously traded under the auspices of the Christmas Capers event have been trading unlawfully.

### 3. Policy Review findings

- 3.1 As this breach in the policy occurs/has occurred in a prohibited street, the Council's options in addressing the issue are limited, namely to actively enforce the policy or to introduce an exemption to the policy because the event is deemed to be a community/not-for-profit or charitable event.
- 3.2 On a more general level, the review has identified that similar issues exist with the Christmas events in Wigston and Oadby town centres, albeit that there are more options to address those issues i.e.
  - a) Insist that any street traders in attendance at a community/not-for-profit or charitable event fully comply with the policy including payment of the appropriate fee and fully enforce the policy; or
  - b) Insist that any street traders in attendance at community/not for profit/charitable event fully comply with the with the policy excluding payment of the appropriate fee; or
  - c) Introduce a total exemption to the policy where the event is deemed to be community/not for profit or charitable event

### 4. Recommendations

4.1 Having identified the issues, it is for Members to determine how they wish to address the question of regularising the activities that occur at each of the events.

### **Christmas Events - South Wigston, Wigston and Oadby**

- 4.2 The Head of Law and Democracy is of the view that Members have a simple choice in so far as South Wigston is concerned, because the activity is currently unlawful. If Members wish the event to continue in its current format then they must amend the policy to permit that to happen. In reaching a decision Members are advised to have regard to other similar events that may be proposed in the future.
- 4.3 Insofar as Wigston and Oadby are concerned, the options outlined in Paragraph 3.2 above (A and B) are considered to be onerous (both for the organisers of the events but also for Officers particularly if a fee exemption scheme is also introduced) and the Head of Law

and Democracy proposes that any mechanism by which the policy can be suspended should apply equally across the Borough.

- 4.4 It is therefore proposed that Members recommend to Full Council a delegation that authorises the Head of Law and Democracy to suspend the policy in a specified street (either a prohibited or consent street) for a period not exceeding 24 hours following consultation with the Chief Executive and Ward Members to facilitate community/not for profit and charitable events but that the delegation does not extend to permiting single street traders on what would otherwise be prohibited streets.
- 4.5 It is also proposed that the Committee recommends to Council a further delegation that authorises the Head of Law and Democracy to grant individual exemptions to the policy to facilitate community/not for profit or charitable events for a period not exceeding 24 hours in streets that would otherwise be consent streets following consultation with the Chief Executive and Ward Members.



Thursday, 05 September 2019

Matter for Information

### **Report Title:**

**Report Author(s):** 

Licensing Update (Q1 2019/2020)

Tracey Aldwinckle (Licensing Enforcement Officer)

Purpose of Report:	This information report provides an overview of the work undertaken by the Licensing Section for the first quarter of 2019/2020.					
Report Summary:	This report covers the standard quarterly reporting items in relation to taxi and private hire licensing, applications under the Licensing Act 2003 and Gambling Act 2005 and any notable enforcement activity. An update is also provided in respect of other concurrent matters					
Recommendation(s):	That the contents of the report and appendix be noted.					
Senior Leadership, Head of Service, Manager, Officer and Other Contact(s):	David Gill (Head of Law & Democracy / Monitoring Officer) (0116) 257 2626 <u>david.gill@oadby-wigston.gov.uk</u>					
	Tracey Aldwinckle (Licensing Enforcement Officer) (0116) 257 2689 <u>tracey.aldwinckle@oadby-wigston.gov.uk</u>					
Corporate Objectives:	Providing Excellent Services (CO3)					
Vision and Values:       Accountability (V1)         Teamwork (V3)       Customer Focus (V5)						
Report Implications:-						
Legal:	There are no implications arising from this report.					
Financial:	There are no implications arising from this report.					
Corporate Risk Management:	No corporate risk(s) identified					
Equalities and Equalities Assessment (EA):	There are no implications arising from this report. EA not applicable					
Human Rights:	There are no implications arising from this report.					
Health and Safety:	There are no implications arising from this report.					
Statutory Officers' Com	nents:-					
Head of Paid Service:	The report is satisfactory.					
Chief Finance Officer:	The report is satisfactory.					
Monitoring Officer:	The report is satisfactory.					

Consultees:	None.			
Background Papers:	None.			
Appendices:	1. Licensing Application Statistics (Q1 2019/2020)			

### 1. Taxi and Private Hire Licensing

### 1.1 Vehicles

During the period 1<sup>st</sup> April 2019 to 30<sup>th</sup> June 2019 the Licensing Section has processed 150 applications for hackney carriage & private hire driver, vehicle and operator licences.

### 1.2 Drivers

During the reporting period we held 3 Competency tests, attended by a total of 37 candidates. Of the candidates who sat the test 5 gained a pass and the remaining candidates failed. The test forms part of the application criteria and a pass is required before the applicant can go forward to make an application to become a licensed driver. 16 applicants and drivers attended the Child Sexual Exploitation courses which were held in April, May and June.

### 1.3 **Revocation Appeal**

On the 5<sup>th</sup> August an applicant failed to have the Council's decision to refuse him a drivers licence overturned at Loughborough Magistrates Court. The applicant has since submitted Notice of Appeal to the Crown Court. A date for the hearing is still to be decided.

### 2. Licensing Act 2003

During the quarter, there have been 76 applications relating to the Licensing Act; 1 Temporary Event Notice with no alcohol, 1 Late Temporary Event Notice with alcohol, 9 Personal Licence applications and 55 applications for premises licences which included 2 minor variations and 8 licence transfers and or variation of the DPS (Designated Premises Supervisor).

### 3. Gambling Act 2005

There were 3 applications made under the above Act, 2 new small society lotteries registrations and 1 notification of gaming machines for an alcohol licensed premises.

### 4. General Licences

The team also issued the following licences during the quarter; 5 Animal Welfare Licences, 3 Street Trading Consent's and 11 street collection permits

### 5. Licensing Enforcement

Proactive enforcement visits have been conducted in conjunction with the Police of Licensed premises. These visits will continue and it is intended that the amount of time dedicated to Taxi enforcement will increase during the year. The Licensing Enforcement Officer is currently investigating 5 complaints against taxi drivers.

The breakdown of licensing application statistics for quarter 1 is attached at **Appendix 1** to this report for members' information.

### 6. Sam Says Campaign

In March 2019, the Sam Says campaign posters where given out to all taxi operators to promote the use of the Dutch Reach to prevent unnecessary injury to cyclists when passing stationary vehicles. Since that time all new and renewed vehicles have been issued with Sam Says stickers to be placed on windows in all of our licensed vehicles. Leicester City Council, North West Leicestershire District Council, Cycling UK and Ride Leicester are also promoting the campaign and the Dutch Reach is also to be included in the Highway Code.

### 7. Hackney Carriage and Private Hire Driver Forum

A consultation letter is being formatted to be distributed to all licensed drivers outlining the intention to facilitate a Hackney Carriage and Private Hire Drivers Forum. The purpose of the forum will be to engage with the trade on current issues, customer expectations and consultations. It is proposed that the Forum will meet 6 monthly and comprise members of the Trade, elected Members and Officers.

### Appendix 1 İST



### **General Licensing**

### **Animal Welfare Licence**

	Total New Applications:	5
	Total Animal Welfare Licence Applications:	5
Street Collection Permit		

Total Amend Applications:	5
Total New Applications:	6
Total Street Collection Permit Applications:	11
Street Trading Consent	

**Total New Applications:** 1

Total Renewal Applications:	2
 Total Street Trading Consent Applications:	3

**General Licensing Total Applications:** 19

### **APPLICATIONS LIST**



### Taxi Licensing

#### Combined HC\PH Driver Licence **Total New Applications:** 3 16 **Total Renewal Applications: Total Suspension Applications:** 1 \_\_\_\_\_ ==== Total Combined HC\PH Driver Licence Applications: 20 -----==== Hackney Carriage Licence **Total Cancel/Surrender Applications:** 10 **Total New Applications:** 40 3 **Total AMEND Applications: Total Renewal Applications:** 61 **Total Suspension Applications:** 5 **Total Suspension Lifted Applications:** 1 **Total Transfer Applications:** 5 Total Hackney Carriage Licence Applications: 125 \_\_\_\_\_ ======== Private Hire Operator Licence **Total New Applications:** 2 ----Total Private Hire Operator Licence Applications: 2 \_\_\_\_\_ ======= **Private Hire Vehicle Licence Total New Applications:** 1 **Total Suspension Applications:** 1 **Total Suspension Lifted Applications:** 1 = = = **Total Private Hire Vehicle Licence Applications:** 3 ====== \_\_\_\_\_

Taxi Licensing Total Applications: 150

### **APPLICATIONS LIST**



### Licensing Act 2003

Late Temporary Event Notice - WITH Alcohol	
Total Temp Event Notice Applications:	1
Total Late Temporary Event Notice - WITH Alcohol Applications:	1 
Personal Alcohol Licence	
Total AdminAMEND Applications:	1
Total Change N/A Holder Applications:	2
Total New Applications:	6
Total Personal Alcohol Licence Applications:	9
Premises Licence	
Total Annual Fee Applications:	41
Total AMENDMENT Applications:	4
Total Minor Variation Applications:	2
Total Transfer/DPS Applications:	7
Total Transfer Applications:	1
Total Premises Licence Applications:	55
Temporary Event Notice - NO Alcohol	
Total Temp Event Notice Applications:	1
Total Temporary Event Notice - NO Alcohol Applications:	1
Temporary Event Notice - WITH Alcohol	
Total Temp Event Notice Applications:	10
Total Temporary Event Notice - WITH Alcohol Applications:	10

Licensing Act 2003 Total Applications: 76

### **APPLICATIONS LIST**



### **Gambling Act 2005**

### **Notification of Gaming Machines**

Total Cancel/Surrend Applications:	1
Total Notification of Gaming Machines Applications:	1
Small Society Lotteries	
Total Annual Fee Applications:	1
Total New Applications:	1
Total Small Society Lotteries Applications:	2
Gambling Act 2005 Total Applications:	3

### Total Applications: 248

## Agenda Item 12



**Report Title:** 

Environmental Health Update (Q1 2019/20)

Report Author(s):	Tony Cawthorne (Regulatory Services Manager)					
Purpose of Report:	To update the Committee on the work undertaken by the Environmental Health Section during quarter 1 of 2019/20					
Report Summary:	This report provides information on the progress of routine work and projects within the current Project Plan relevant to Environmental Health. Matters for discussion expand on the themes and subjects previously reported to the Committee.					
Recommendation(s):	That the content of the report and appendices be noted.					
Senior Leadership, Head of Service, Manager, Officer and Other Contact(s):	David Gill (Head of Legal and Democracy) (0116) 257 2626 <u>david.gill@oadby-wigston.gov.uk</u> Tony Cawthorne (Regulatory Services Manager) (0116) 257 2670 <u>tony.cawthorne@oadby-wigston.gov.uk</u>					
Corporate Objectives:	Providing Excellent Services (CO3)					
Vision and Values:	Accountability (V1) Teamwork (V3) Customer Focus (V5)					
<b>Report Implications:-</b>						
Legal:	There are no implications arising from this report.					
Financial:	There are no implications arising from this report.					
Corporate Risk Management:	Decreasing Financial Resources / Increasing Financial Pressures (CR1) Reputation Damage (CR4) Effective Utilisation of Assets / Buildings (CR5) Regulatory Governance (CR6) Organisational / Transformational Change (CR8)					
Equalities and Equalities Assessment (EA):	There are no implications arising from this report.					
Human Rights:	There are no implications arising from this report.					
Health and Safety:	There are no implications arising from this report.					
Statutory Officers' Com	nents-					

# Statutory Officers' Comments: Head of Paid Service: The report is satisfactory.

Chief Finance Officer:	The report is satisfactory.			
Monitoring Officer:	The report is satisfactory.			
Consultees:	None.			
Background Papers:	None.			
Appendices:	1. Reports from College Garth Kennels (Q1 2019/20)			

### 1. Environmental Health Staffing

1.1 There continues to be pressures on the department which are being met through the use of an agency member of staff, allowing the team to maintain the current workload and meet service standards.

### 2. Dog Kennelling and Dog Warden Service

- 2.1 The Council's dog kennelling and dog warden service provided by College Garth Kennels undertake proactive patrols of parks and controlled spaces under the Council's Public Space Protection Order and areas identified by CSC. Stencilling of areas is also now being undertaken and the results of the inspections are referred to Environmental Health and CSC for further action as required. A copy of these reports is attached at **Appendix 1**.
- 2.2 College Garth Kennels are also being used in the gathering of evidence regarding two dangerous dogs cases and the continued compliance with the Court orders.
- 2.3 There have been 2 dogs collected and returned to their owners.

### 3. Abandoned Vehicles

3.1 The Council has received 18 notifications of abandoned vehicles this quarter. Following investigation by Officers, involving contacting registered keepers and informal notices placed on vehicles, of the 18 vehicles reported, none required formal Officer Intervention.

### 4. Pest Control

4.1 The table below compares the cases in quarter 1 for 2018/19 and 2019/20 and shows the decline in activity due to the inclement weather affecting the rat population:

Pest Type	Q1 Cases 2018/19 (1/4/18 to 30/6/18)	Q1 Cases 2019/20 (1/4/19 to 30/6/19)		
Rats	41	21		
Mice	13	8		
Fleas	2	0		
Cockroaches	0	2		
Wasps	26	7		
Bedbugs	3	2		
Squirrels	5	5		

4.2 The Pest Control Service now operates 6 Contracts across the Borough including catering premises, residential homes and a hostel.

### 5. Fly-Tipping and Littering

5.1 During Q1, there were 11 reports of fly-tipping and following investigation none were actionable by Officers as no information relating to a perpetrators was found. Four cases related to the same incident on Southmeads Road which is a private road with Public Access and the alleged fly tips were storage of building waste from works being undertaken by Leicester University. Discussions have taken place with the University as at the point where the fly tip occurred it is their responsibility to remove the waste. There were 2 littering cases. 1 FPN was issued which was subsequently paid.

### 6. Food Hygiene Inspections

- 6.1 20 inspections were due, 8 were carried out, leaving 12 to carry forward into Q2.
- 6.2 The results are summarised below and can also be found on the Council's website and a full list of premises within Oadby and Wigston Borough Council and their Food Hygiene Ratings (FHR) can be found on the Food Standard Agency's webpage.
- 6.3 To date, the total number of food premises in the Food Hygiene Rating (FHR) Scheme is 350. This number fluctuates due to closures and new businesses.
- 6.4 Those with a Food Hygiene Rating of three or above are broadly compliant. The remaining 7 properties are receiving increased visits from Environmental Health Officers. One premise rated 0 has been voluntary closed and sold with the new owners refurbishing the venue.

FHR	No. of Businesses attaining Score
5	263
4	36
3	18
2	3
1	3
0	1

### 7. Other Enforcement Matters

- 7.1 The Department has investigated two illegal Houses in Multiple Occupation working in partnership with the Police and unearthing Modern Day slavery issues. Prosecution cases are being prepared.
- 7.2 The team have had two successful prosecutions:
- 7.2.1 A breach of a Court order requiring an owner to keep his dog muzzled in a public place. The following press statement was released by the Council:

A man whose dog attacked several dogs on multiple occasions has been ordered by a court to keep his dog under proper control.

On each occasion, the attacks which took place at Brocks Hill Country Park, Oadby in the late part of 2018 and early part of 2019 were all unprovoked.

Rajvinder Singh, 42, of Oadby Road, Wigston was ordered by Leicester Magistrates' Court to keep his dog, a Doberman pincher, muzzled at all times in a public place.

At the hearing on 12 June, the court heard that Mr Singh had failed to heed previous advice from the Council to keep his dog under proper control following the previous incidents.

A Council spokesperson said: "Mr Singh's unconcerned attitude that it was not necessary for him to properly control his dog, when it had in the past shown a predisposition of attacking other dogs, forced the Council to seek the court's intervention under the Dogs Act 1871.

"The Council will robustly investigate any report of a dangerous dog and take the necessary legal action to promote the highest standard of responsible dog ownership," the officer added.

Mr Singh was also ordered to pay the Council £200.00 in costs in bringing the case to court.

7.2.2 A breach of a Community Protection Notice to prevent noise from barking dogs. The following press statement was released by the Council;

A couple from South Wigston pleaded guilty to breaching the Community Protection Notice served by Oadby and Wigston Borough Council on them in respect of noise from barking dogs owned by them at their property.

Diane and Steve Wright of Landsdowne Grove, South Wigston were each served a community protection notice by the council after having received complaints from neighbours about noise from barking dogs at the property. Since the serving of the notice in September 2018 the Council received over 300 recordings from complainants.

In an attempt to address the complainants concerns the Council offered advice to the Wrights on anti-bark devices, training of the dogs, but these measures failed to resolve the situation.

As a result the Council was left with no option to but prosecute Mr and Mrs Wright under Anti-Social Behaviour Crime and Policing Act 2014.

Oadby and Wigston Council's Environmental Health Officer said "Residents should be able to live free from excessive noise which has a detrimental effect on the quality of their life. The council will always robustly deal with anti-social behaviour wherever it occurs".

Mr and Mrs Wright, at Leicester Magistrates' Court on 12 June 2019, were each given a 12 month conditional discharge, ordered to pay  $\pounds$ 20 victim surcharge and  $\pounds$ 200 each towards the Council's costs bringing the prosecution.

#### Dog Fouling

	Street Name:	Area:	Postcode:	Details:	Date on Site	Time On Site	Time Off Site	Comments:
1	Launceston Road	Wigston	LE18 2GZ	Dog Mess near Little Hill School.	23.04.2019	10:30	10:37	Seemed clear but school holiday and grass cut.
2	Mere Walk	Wigston	LE18 3RJ?	Dog mess on pavement outside Meadow school.	23.04.2019	10:40	10:43	Drove along road, clear but a lot of dog walkers.
3	Long Street	Wigston	LE18 2GZ	Peace Memorial Park	23.04.2019	10:02	10:25	Bottom end of car park 5 lots of mess. Photos 2,3 & 4
4	Alfreton Road	Wigston	LE18 1FB	Outside 53 Alfreton Rd, Dog fouling	23.04.2019	11:05	11:08	3 clean up Stencils, no mess
5	Herrick Way	Wigston	LE18 3LR	Walk Way Between Herrick Way & Little Dale	23.04.2019	11:12	11:20	All clear, no Stencils, dog bin on green
6	Carlton Drive/ Alfreton Rd	Wigston	LE18 1FB	Dog Fouling Issues	23.04.2019	11:05	11:08	3 clean up Stencils, no mess
8	Long Street	Wigston	LE18 2AH	All along the road, leading upto the school.	23.04.2019	11:23	11:35	None seen at present.
9	Queens Drive	Wigston	LE18 2DG	All along the street	23.04.2019	11:40	11:44	None seen on visit
10	Orson Drive	Wigston	LE18 2EJ	Jitty Between two roads, dog fouling.	23.04.2019	11:46	11:55	Stencil on pavement no mess seen.
11	Launceston Road	Wigston	LE18 2FZ	Loads of Dog Fouling on alley way.	23.04.2019	12:02	12:15	2 bins 1 overflowing 1 replace Photos 5 & 6.
12	Durnford Road	Wigston	LE18 2RG	Durnford Rd and Weymouth Close	23.04.2019	12:20	12:25	All clear, Stencils in place, broken bin photo 1
13	Healey Street	Wigston	LE18 4PY	Dog mess on regular basis. Lots in the Carpark	23.04.2019	12:45	12:56	Small evidence of fouling, no Stencils.
14	Suffolk Close	Wigston	LE18 4WN	Alley between the two roads	25.04.2019	12:18	12:25	No issues but suggesting Stencil.
15	Severn Road	Oadby	LE2 4FU	Fludes Lane - Severn Rd to A6 - Dog Fouling	25.04.2019	10:03	10:28	Long walk way some mess seen, bins in place. Stencil.
16	Fitzwilliam Close	Oadby	LE2 4SN	Hunters Way, Deposits on the corner. Regulary	25.04.2019	10:30	10:38	Stencils in place no mess seen.
17	London Road	Oadby	LE2 5DN	83 to 87 London Rd, Appears daily - stains	25.04.2019	10:42	10:51	None at present but still happening. Stencil
18	Pomeroy Drive	Oadby	LE2 5NE	8 Pomeroy Drive, A dog weeing up the cones.	25.04.2019	10:54	10:56	Cones seen; they don't really need to be there.
19	Rosemead Drive	Oadby	LE2 5PQ	All along the Street	25.04.2019	11:45	11:52	All clear, no Stencils bins on park but not on street
20	St Peters Path	Oadby	LE2 5PR	Dog Fouling on the road.	25.04.2019	11:54	11:54	No mess, no Stencils but signs on trees & dog bin.

Patrolling			Di	ate	Time on Site	Time Off Site		
Uplands Playing Field, Uplands Rd, LE2 4NS	Oadby	park	20	0 5 2019	10.57	11 36	patrolling	
Brocks Hill Country Park Sml play area,	ouuby	punt	20	002010	10.57	11.50	paroning	
Washbrook Lane, LE2 5JJ	Oadby	park	20	0 5 2019	11.41	12.45	patrolling	
florence wragg open space	Oadby	park	20	0 5 2019	12.54	1.42	patrolling	
Coombe Park, Coombe rise, LE2 5TT	Oadby	park	20	0 5 2019	1.51	2.39	patrolling	
Patrolling			Da	ate	Time on Site	Time Off Site		
oadby cemetery	Oadby	cemetery	23	3 5 2019	12.24	12.31	no issues	
st peters pathway	Oadby	pathway	23	3 5 2019	12.31	12.35	no issues Stencils seem to have helped	
ellis park tennis /play	Oadby	play area	23	3 5 2019	12.41		no issues	
brabazon rd allotments	Oadby	allotments	23	3 5 2019		1.06	no issues	
oadby cemetery	Oadby	play area	23	3 5 2019	1.14	1.52	no issues	
wigston cemetery	Wigston	cemetery	23	3 5 2019	2.01	2.15	no issues	
peace memorial park	Wigston	park	23	3 5 2019	2.21	2.31	no issues	
pochins close /gas lane pathway	Wigston	pathway	23	3 5 2019	2.35	2.43	some fouling not far from bin photos 1 & 2	
blaby rd park	Wigston	play/skate	23	3 5 2019	2.46	2.56	no issues	
, ,	0	1						
Patrolling				ate	Time on Site	Time Off Site		
Willow Park, Aylestone Lane	Wigston	play/skate/tennis		7 06 2019	11.25		spoke with local walkers	
Peace memorial park	Wigston	bowls/tennis		7 06 2019	11.59		Stencilled pathways spoke to walker about needing tag on her	
Kevern close	Wigston	dog attack	17	7 06 2019	12.49	1.17	checked local area no sign of dog . There are 2 alleyways that le	ead to Wimborne and Pridmore close also checked .
Brocks Hill Country Park Sml play area,					4.20			
Washbrook Lane, LE2 5JJ	oadby	multi use stencil		7 06 2019	1.29 10.59		no problems seen spoke to park users	
Margaret Anne rd	oadby	stencii	20	0.06 2019	10.59	11.37	stencilled area . No bin But also put Stencils on briar meads no	r bin
Patrolling			Di	ate	Time on Site	Time Off Site		
Rosemead park /playarea	oadby	play area	20	0.06 2019	11.41	12.12	no issues spoke to park users	
Brocks Hill Country Park Sml play area,								
Washbrook Lane, LE2 5JJ	oadby	multi use	20	0.06 2019	12.18	1.17	heavy showers not many people about	
Ellis park play area tennis courts	oadby	play area	20	0.06 2019	1.25	1.53	2 ladies small child and white terrier in play area .spoke to the	m regarding no dogs in area she asked if someone had reported her
Kevern close	wigston	residential	20	0.06 2019	2.01	2.05	quick check to see if the reported dog was in the area . Nothing	g seen
De la cilla de	-r					Time Off Site	1	
Patrolling	0.11			ate			And the Mark December 2 and the december 10 has a free dec	
Coombe Park, Coombe rise, LE2 5TT	Oadby	park		7.06 2019	11.41		Met with Mark Rogers re 2 court order dogs will be actioned on	
Rosemead park	Oadby	park/play	27	7.06 2019	1.29	2.29	Gave poo bags to walker with no bags and spoke to other walk	ers re walking dogs on hot days

Brocks Hill Country Park Sml play area,						
Washbrook Lane, LE2 5JJ	Oadby	park	27.06 2019	2.39	2.49	Quiet due to very hot day
Ellis park	Oadby	play/tennis/	27.06 2019	2.59	3.05	No walkers 26 degrees
Brabazon rd allotments	Oadby	allotments	27.06 2019	3.06	3.11	Very quiet no walkers

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#### Dogs on Leads

Map No.	Location	Area	Description of Land	Date:	Time on site:	Time off Site:	Comments:
2	2 St Peter's Church yard, Wigston Rd, LE2 5QE		Churchyard	25.04.2019	11:54	12:00	No issues seen.
3	5 - 15 London Road	Oadby	Blind Garden	25.04.2019	09:55	09:58	1 bin all clear
6	Brabazon Road Allotments, Brabazon Road	Oadby	Allotments	25.04.2019	09:35	09:45	No bins but no fouling seen.
7	Brocks Hill Country Park, Washbrook Lane, LE2 5JJ	Oadby	Park	25.04.2019	11:02	11:42	No problems seen. No sign of dog causing issue.

#### Exclusion of Dogs

14 Illife Avenue Park	Oadby	Play Area	25.04.2019	09:37	09:51 2 bins nice clean park no fouling.

#### Exclusion Of dogs

Map No.	Location	Area	Description Of Land	Date:	Time on Site:	Time Off Site:	Comments:
	Brocks Hill Country Park Sml play area, Washbrook Lane, LE2 5JJ	Oadby	Play Area	18.04.2019	15:05	15:45	Busy park all good.
21	Blaby Road Park	South Wigston	Play Area	18.04.2019	16:35	16:55	Lots of people no dogs in play area
26	Willow Park, Aylestone Lane	Wigston	Play Area	18.04.2019	17:10	17:15	No issues
28	Wigston Fields Com Centre, LE18 1DE	Wigston	Play Area	18.04.2018	17:30	17:35	No issues